

NEWS, NOTES & VIEWS 11/26



Journeyman Lineman Ike Richard, Apprentice Lineman Cameron Kemper, and Journeyman Lineman Kaiden Davis.

Line personnel from Illinois Electric Cooperative recently participated in the annual Lineman's Safety Rodeo coordinated by the Association of Illinois Electric Cooperatives (AIEC). Twenty-two teams from 15 electric co-ops, two municipal electric utilities and four line school students

participated in the friendly competition. Five competed individually. The event was held at the LLCC Line School yard in Springfield.

Representing Illinois Electric Cooperative at this year's Safety Rodeo was Kaiden Davis, Cameron Kemper and Ike Richard.

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Illinois Electric Cooperative

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A Touchstone Energy® Cooperative 

This institution is an equal opportunity provider and employer.

Working to improve the quality of life in the communities we serve since 1936.

They competed against other teams from across Illinois in events using skills that focus on agility, speed and accuracy. While these skills are part of the judging criteria, above all, participants are judged on safe work practices.

Line personnel competed in an egg climb, a cutout change, an H-structure crossover, the hurt man rescue and a transition climbing challenge.

Scores for each event are based on completion time, proper execution of the task and safety. Deductions were made to a team or individual's overall performance score due to mistakes such as slipping when climbing poles, dropping tools or executing inappropriate procedures or methods.

Congratulations to our crew on their efforts!



Journeyman Lineman Cameron Kemper competing in Hurt Man Rescue at this year's Safety Rodeo.

Survey
Begins
November
30th



2026 MEMBER SATISFACTION SURVEY

The co-op strives to provide reliable, quality service to all our members across the service territory. One way we determine how we are doing is by conducting a yearly member satisfaction survey. The survey is led by the National Rural Electric Cooperative's (NRECA) Market Research Services.

Being a member-owned co-op means the feedback you provide is taken seriously. We want to know how we are doing, and this survey is one way we can find out. The survey results provide insight into members' overall satisfaction and help us evaluate members' perceptions of service quality.

The survey also helps us learn how members' needs are being met and prioritize any improvement efforts.

The survey is being conducted by email only. Members chosen by NRECA's Market Research Services can expect to be contacted beginning on Monday, November 30th. The survey takes about 10 minutes.

We ask that those members contacted take the time to participate in the survey. Your feedback is important to us, and we appreciate hearing from our members. If you have any questions on the survey, please give us a call at 1-800-468-4732.



Top: Serviceman Joe Alexander passing out ice cream at Greene Fields Farm. Bottom: Serviceman Darren Hayn passing out little lineman hard hats and vests at the Calhoun County Fair.



(R-L) Andy Nash, his wife Rhonda, son Brevyn, and their two dogs, Natasha and Tanook.

Employee Spotlight

Andy Nash

Stores Supervisor

About the Employee

Andy Nash started at Illinois Electric Cooperative in 1996 as a stores supervisor, managing the warehouse and materials. A Winchester native, he and his wife, Rhonda, have a son, Brevyn, and two 9-year-old Siberian Huskies, Natasha and Tanook. Rhonda teaches at Meredosia High School, and Brevyn attends SIUE. He will graduate in December with a degree in electrical engineering.

When asked about his favorite part of his job, Andy says he enjoys managing the warehouse for the crews' daily jobs and occasional storm-related outages. He says he's fortunate to work alongside knowledgeable, caring co-workers at a place he takes pride in. Andy points out that it goes beyond the co-op, with having relationships with many different distributors from whom he learns about changes in materials.

When he's not at work, Andy spends time with family, runs his lawncare business, hunts on his property, and enjoys many other hobbies.



Illinois Electric Cooperative earns this award based on data modeled by the ACSI® in 2025. Award criteria are determined by the ACSI based on customers rating their satisfaction with Illinois Electric Cooperative in a survey independent of the syndicated ACSI Energy Utility Study. For more about the ACSI, visit www.theacsi.org/badges. ACSI and its logo are registered trademarks of the American Customer Satisfaction Index LLC.



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