



Have you changed your number, disconnected your landline, or simply have a better contact number?

If you are not getting notifications about outages or scheduled maintenance, please make sure to update your main contact phone number with the MJM office. Please call the office at **217-707-6156**.

MEDICAL DEVICE SAFETY YOUR BACKUP POWER OPTIONS

Know if your device works with **batteries** or a **generator**, and for **how long**.



If you depend on electric medical equipment, MJM will do all they can to assist you during a power outage by giving your residence a priority tag. Examples of lifesaving medical devices include an oxygen concentrator or a ventilator.

If you or someone in your household depends on life-sustaining medical equipment, contact MJM to let us know.

Although MJM will do all they can to help, it is best to have a backup plan in place in case of severe weather events, which can cause prolonged outages. In case of a power outage, know your power backup options, whether your device works with batteries or a generator, and for how long.

TIPS TO AVOID ENERGY SCAMS



October is Cybersecurity Awareness Month, which is the perfect time to take a fresh look at your passwords. Forget the old advice about cramming passwords with symbols and random capitalization. Today's cybersecurity experts recommend using longer passphrases. A password made up of four or five unrelated words is easier to remember and much harder for criminals to crack than a short, complex password. Use a unique passphrase for every account and enable multi-factor authentication whenever available for added protection.

Source: NIST



ENERGY EFFICIENCY TIP OF THE MONTH

Don't let phantom energy haunt your electric bill this October. Many electronics continue using electricity even when they're turned off. TVs, gaming systems, coffee makers and phone chargers can quietly draw power around the clock. While each device uses only a small amount, the energy waste can add up over time. Before heading out for Halloween fun, unplug devices you don't use regularly or plug them into a smart power strip that automatically cuts power when equipment is off. It's a simple trick that can help keep phantom energy waste in check.

Source: U.S. Dept. of Energy