



President's Column



Dustin Tripp
President/CEO



SEIEC members can earn bill credits with new Peak Power Rewards program

As temperatures begin to rise and energy use rises across southern Illinois, your Cooperative is rolling out a new opportunity for consumer-members to save money. Your Cooperative is excited to announce the launch of the Peak Power Rewards (PPR) program. This program is voluntary and offers our residential members financial incentive to reduce electricity usage during peak demand.

PPR was developed and launched in partnership with SEIEC's wholesale power provider, Southern Illinois Power Cooperative (SIPC), and is designed to make conservation simple. By shifting or reducing energy use for just a few hours at a time, members can help maintain grid stability and reduce the need for additional power generation. In return for their efforts, participants will be earning credits on their monthly electric bill.

How the Peak Power Rewards program works

■ **Notification of events:** When SIPC predicts high electricity demand, they'll call a "Peak Power

Rewards event." Each event will last between 2 and 4 hours. Members enrolled in the PPR program will typically receive at least a 12-hour notice via email or text so they can plan to reduce energy usage.

■ **You choose how to participate:** During an event, members decide if and how they want to reduce their energy use. Participation is voluntary, and there are no penalties for not participating.

■ **Earn bill credits:** Consumer-members who reduce energy use below their personalized baseline during an event can earn \$1 for each kilowatt-hour (kWh) saved. Each participant's baseline is calculated using their recent energy usage.

The Peak Power Rewards program will typically operate during seasons of extreme temperatures, such as winter (December-February) and summer (June-August). However, events may occur at other times of the year if

Continued on page 18B ▶

READERSHIP
PRIZE WINNER:
Joddy R. Murray,
Marion, IL

ENERGY EFFICIENCY TIP OF THE MONTH

As temperatures start to rise, many homeowners focus on staying cool. Don't forget about the small gaps around windows and doors. While air sealing is often associated with keeping cold air out during winter, it's just as important during summer. Tiny cracks and worn weatherstripping allow cool, conditioned air to escape and hot, humid air to seep indoors. This forces your air conditioner to work harder than necessary and increases energy costs. Take a few minutes to check for drafts, replace weatherstripping and seal leaks. A tighter home keeps you more comfortable and helps manage energy use.

Source: energy.gov



demand spikes, pricing surges, or grid emergencies arise.

Simple ways to save during a PPR event

Members can take part through small, temporary adjustments such as:

- Adjusting the thermostat a few degrees lower in winter or higher in summer.
- Turning off unnecessary lights and electronics.
- Avoiding use of major appliances like ovens, dryers or pool pumps during the event.

Even modest changes can make a meaningful difference — not just for individual members, but for our entire cooperative.

Ready to enroll?

Although the program is voluntary, members will need to sign up to participate. Peak Power Rewards is open now, just in time for the summer season. To learn more or to sign up, members can scan the QR code below to visit seiec.com/peakpower.

See you next month, and as always, "We'll keep the lights on for you."

HOW PEAK POWER REWARDS WORKS

1 ENROLL
Sign up online in minutes.

2 GET NOTIFIED
We'll notify you before a Peak Power Event.

3 REDUCE USAGE
Use a little less electricity during the event window.

4 EARN BILL CREDITS
Earn \$1 for every kWh you reduce.

Easy Ways to Earn Credits!

- Adjust thermostat 2-3°
- Turn off unused lights and electronics
- Grill out instead of using the oven
- Delay using appliances until after an event ends

START SAVING WITH PEAK POWER TODAY

Scan to enroll in minutes or visit

SEIEC.com/PeakPower





Check these monthly to keep your home and family safe.

Kitchen

- Clean refrigerator coils and allow space for airflow.
- Store and use appliances away from the sink.
- Use and test GFCI outlets.
- Inspect cords for cracks or frays.
- Keep cords off counters; unplug when not in use.

Bedroom

- Place and test smoke and CO detectors on every level and near sleeping areas.
- Keep cords out from under rugs or furniture.
- Unplug devices and chargers when not in use.
- Make sure lightbulbs are the correct wattage.
- Plug window AC units into a dedicated circuit.

Basement

- Ensure washer and dryer are stable and ventilated.
- Remove dryer lint after each use.
- Set water heater to 120°F or lower.
- Have furnace inspected and confirm proper ventilation.

Bathroom

- Keep appliances away from water (sink, toilet, tub, shower).
- Unplug appliances when not in use.
- Use and test GFCI outlets.

Living Room

- Use safety caps on unused outlets, especially if children or pets are present.
- Ensure electronics have space for airflow.
- Replace cracked light switch or outlet covers.
- Avoid overloading outlets, power strips and surge protectors.

Garage

- Use and test GFCI outlets.
- Inspect cords for cracks or damage.
- Unplug tools and appliances when not in use.
- Place garage refrigerators/freezers on dedicated appliance circuits.

Learn more at: [SafeElectricity.org](https://www.SafeElectricity.org)



POWER OUTAGE

If your power goes off, we offer these suggestions

1. Check the fuses or circuit breakers in your service panels. If you have breakers, make sure they are in the “ON” position.
2. If you have a meter pole, check the main breaker panel just below the meter socket. If the breaker is in the “OFF” position, check all of your wiring from the meter pole to your various buildings. If the wiring appears to be okay, reset the breaker to the “ON” position.
3. If you still do not have power, check with neighbors to see if they have power.
4. To report a power failure or other emergency, please phone 1-877-399-8405. This phone number is monitored around the clock, 365 days per year to accept your outage and emergency calls.
5. Your phone call will be handled by SouthEastern’s automated outage reporting system and will be identified automatically through ANI (Automatic Number Identification). An outage record will then be generated for your location. Please note that the phone number

from which you place the call will be the number used to generate the record. If the system fails to recognize your phone number, members having touch-tone phones may simply enter their seven-digit phone number (without area code) in order to report the outage. Members not having touch-tone phones will be asked to leave a message. It is important you leave your name, phone number and location of the outage. Retrieving messages and entering them into the system is time consuming; therefore, please leave only a message that will help in restoration of electric service. Do not remain on the line for an operator because a live operator is not there to respond. In order to keep a current listing of all numbers, it is important that you notify the Cooperative of any changes in your telephone number.

6. Handling outage calls electronically allows you to report power failures very quickly. Once your outage has been reported, it will be dispatched to repair personnel who will restore your outage as soon as possible. Calling back repeatedly will not shorten the length of the outage, but may hinder the efforts of other members who are trying to report outages.

OUTAGE CALLS ONLY 1-877-399-8405

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Find us on 
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