



## HOME ENERGY ASSISTANCE AVAILABLE THROUGH AUGUST 15, 2026, OR UNTIL FUNDING IS EXHAUSTED

The Illinois Department of Commerce and Economic Opportunity (DCEO) has announced that Crosswalk Community Action Agency, headquartered in West Frankfort, will be administering the Home Energy Assistance Program (HEAP) for **Franklin, Jefferson and Williamson Counties**. HEAP provides financial assistance to eligible households to help pay a portion of their home energy services.

**Energy assistance began October 1, 2025 and will run through August 15, 2026, or until funding is exhausted.**

**The program has expanded eligibility this year. Households must be at or below 60% of the State Median Income to receive a benefit from LIHEAP.** Eligibility is based upon GROSS income for the past 30-day period, beginning with the date of application, and is \$3,332 for a one-person household, \$4,357 for two-person households, \$5,382 for three-person households and \$6,407 for four-person households. Go to [Crosswalkcaa.com](http://Crosswalkcaa.com) to know income limits for households with five and more members.

**We are not taking "in person" applications. Go to [crosswalkcaa.com](http://crosswalkcaa.com) to schedule a phone appointment for energy assistance.**

Applications will be taken on a first come, first served basis. You will need to have the following documents ready to confirm eligibility with Crosswalk: Social Security numbers for all household members; proof of gross income for all household members for the past 30-day period; and a current heat and/or electric bill.

You will have several options available to submit your documentation to Crosswalk (e-mail, fax, mail or our dropbox). This will be discussed when we call you at your appointment time.

If you have been **disconnected** from your utility, or if you are at or below 25 percent on a delivered fuel and cannot get a delivery on your own, you may qualify for Emergency Reconnection Assistance.

If there are any questions, please call Crosswalk's main office at (618) 937-3581. Check us out on Facebook.



A Touchstone Energy® Cooperative 