

# NEWS, NOTES & VIEWS 11/25



Groundman Isaac Genenbacher, Journeyman Linemen Ike Richard, and Kaiden Davis at this year's Lineworkers Safety Rodeo.

## 2025 Lineworker's Safety Rodeo

Line personnel from Illinois Electric Cooperative participated in the annual Lineman's Safety Rodeo coordinated by the Association of Illinois Electric Cooperatives (AIEC). Eighteen teams from 13 electric co-ops and two municipal electric utilities participated in the friendly competition. Ten competed individually. The event was held at the LLCC Line School yard in Springfield.

Illinois Electric Cooperative personnel Kaiden Davis, Issac Genenbacher, and Ike

Richard competed as a team at the rodeo. They competed against other teams from across Illinois in events using skills that focus on agility, speed and accuracy. While these skills are part of the judging criteria, above all, participants are judged on safe work practices.

Line personnel competed in an armor rod install, cutout change, hurt man rescue, 40-foot transition climb and

*continued...*



## Illinois Electric Cooperative

P.O. Box 80, Two South Main Street  
Winchester, Illinois 62694

[www.e-co-op.com](http://www.e-co-op.com)  
1-800-468-4732

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transition climbing challenge. Scores for each event are based on completion time, proper execution of the task and safety. Deductions were made to a team or individual's overall performance score due to mistakes such as slipping when climbing poles, dropping tools or executing inappropriate procedures or methods.

At the end of the day, Illinois Electric placed second in overall team. Congratulations to our lineworkers on their team and individual efforts.

See more photos on our Facebook page at [facebook.com/illinoiselectric](https://facebook.com/illinoiselectric).



Groundman Isaac Genenbacher competing at this year's Lineman's Safety Rodeo.

## 2025 MEMBER SATISFACTION SURVEY

Survey Begins December 1st!



The co-op strives to provide reliable, quality service to all our members across the service territory. One way we determine how we are doing is by conducting a yearly member satisfaction survey. The survey is led by the National Rural Electric Cooperative's (NRECA) Market Research Services.

Being a member-owned co-op means the feedback you provide is taken seriously. We want to know how we are doing, and this survey is one way we can find out. The survey results provide insight into members' overall satisfaction and help us evaluate members' perceptions of service quality.

The survey also helps us learn how members' needs are being met and prioritize any improvement efforts.

The survey is being conducted by email only. Members chosen by NRECA's Market Research Services can expect to be contacted beginning on Monday, December 1st. The survey takes about 10 minutes.

We ask that those members contacted take the time to participate in the survey. Your feedback is important to us, and we appreciate hearing from our members. If you have any questions on the survey, please give us a call at 1-800-468-4732.

## Powering the Future: 17 IEC \$3,000 Memorial Scholarships Available

Illinois Electric Cooperative believes the key to a brighter future lies in empowering the next generation. That's why electric cooperatives across Illinois are committed to investing in youth through scholarships that honor the legacy of our cooperative family while fueling the dreams and goals of tomorrow's leaders.

The electric cooperatives of Illinois will award 17 scholarships of \$3,000 each to outstanding students as part of the Thomas H. Moore Illinois Electric Cooperatives (IEC) Memorial Scholarship Program.

"This program is about more than financial aid — it's about empowering students," said Randy Long, General Manager. "While honoring those who came before us, we are investing in the future. Illinois' electric cooperatives are always looking for ways to spark positive change in our communities, and supporting youth through scholarships is one of the most impactful ways we can help shape tomorrow."

### Scholarships Available:

- Ten scholarships will be awarded to high school seniors whose parent(s) are members of an Illinois electric cooperative.
- The Earl W. Struck Memorial Scholarship will be awarded to a student whose parent is an Illinois electric cooperative employee or director, honoring a legacy of service within the cooperative family.
- Five scholarships will be awarded to students enrolling full-time at an Illinois community college whose parent(s) are electric cooperative members.
- The LaVern and Nola McEntire Memorial Lineworker's Scholarship supports students pursuing a career in linework through enrollment in the lineworker program at Lincoln Land Community College. Eligible applicants include children of cooperative members, relatives of employees or directors, and

individuals who have served or are currently serving in the armed forces or National Guard.

**The general scholarship application deadline is Dec. 31, 2025**, and the lineworker scholarship is due by April 30, 2026. For more information, contact Jennifer Sellars, Manager of Educational Programs at 217-730-8307 or visit [www.aiec.coop](http://www.aiec.coop). Information has also been shared with area high school guidance counselors.

"This is a wonderful opportunity for the next wave of bright minds in our co-op communities," said Jennifer Sellars. "These scholarships ensure that our future is powered by knowledge, service and a shared commitment to excellence. Together, we can light the way to a brighter tomorrow."



**17 \$3,000 scholarships available! The general scholarship application deadline is Dec. 31, 2025, and the lineworker scholarship is due by April 30, 2026. Share with your family and friends!**



Joe Alexander with his wife Emily and their children Jackson and Jade.

## Employee Spotlight

### Joe Alexander

Area Serviceman

### About the Employee

Joe Alexander, a Carrollton native, has been with Illinois Electric Cooperative full-time since 2013. Joe is the area serviceman in and around Greene County. Joe, his wife Emily, and their children, Jackson (8) and Jade (6), reside in Carrollton.

When it comes to what Joe finds most rewarding about working for the co-op, he cites the opportunity to work closely with those we serve in his community and give them the peace of mind that comes with delivering reliable service.

When not at work, Joe spends time with family and stays involved with the kids' activities. Aside from his kids' activities that keep him on the go, he usually either heads down on a small home remodel project or enjoys the outdoors, whether that's hunting or traveling.



Illinois Electric Cooperative earns this award based on data modeled by the ACSI® in 2024. Award criteria are determined by the ACSI based on customers rating their satisfaction with Illinois Electric Cooperative in a survey independent of the syndicated ACSI Energy Utility Study. For more about the ACSI, visit [www.theacsi.org/badges](http://www.theacsi.org/badges). ACSI and its logo are registered trademarks of the American Customer Satisfaction Index LLC.



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