

Norris Electric *News*

Your Touchstone Energy® Cooperative 

Norris Electric Cooperative

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7 a.m. – 5 p.m.

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Directors

Ava LemmonCrawford

Ron Viehman.....Lawrence

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General Manager

Tamara Phillips



Norris Electric recognizes Representative Niemerg for his public service

During the Association of Illinois Electric Cooperatives (AIEC) Annual Meeting, held July 31-Aug. 1, three elected officials were named recipients of Illinois Electric Cooperatives' Public Service Award, which recognizes dedicated public service to Illinois citizens and outstanding contributions to the rural electrification program. This year's recipients included State Representative Adam Niemerg, who represents consumer-members of Norris Electric Cooperative.

"Representative Niemerg is very active throughout our community and a great advocate," said Norris Electric Cooperative Manager Tamara Phillips. "We value Adam's engagement during our annual meeting and lobby days. [He] always goes above and beyond during Youth Day to make sure the students have plenty of time to ask all the questions that they might have. ... This award is well deserved."

Niemerg is a Republican who represents the 102nd House District, which includes the service territories of Coles-Moultrie Electric Cooperative, Eastern Illini Electric Cooperative, EnerStar Electric Cooperative and Norris Electric Cooperative. He serves on the Energy and Environment Committee, as well as the Appropriations General Service, Education Policy, Insurance, Gun Violence Prevention, Restorative Justice and Public Safety committees. He is the Republican Spokesperson on the Immigration and Human Rights committee.

"This is amazing, and I'm so grateful for the recognition," Niemerg said. "I want to thank everybody [who] is part of a co-op. ... You do an outstanding job. You keep me informed on the issues. ... When there's an issue, you guys are on top of it. You're here for your communities. You're invested in your communities. ... So, thank you very much. It is an honor."

TIPS TO AVOID ENERGY SCAMS

Do you know the warning signs of an energy scam? Scammers will often use **high-pressure tactics** that create a sense of urgency. They may also ask for **unusual payment methods** such as gift cards or cryptocurrency. **Dodgy communication** is typically associated with a scam, including poor grammar, spelling errors or unusual email addresses. If you spot any of these warning signs, take a moment to pause and determine if it's legitimate or if it's a scam.



Electric cooperatives provide power with purpose.

NATIONAL
CO-OP
MONTH

BE A **FIRE SAFETY** HERO

Use this checklist with a grown-up to help **make your home safe** and **know what to do if there's a fire.**

Home Fire Safety Checklist

- Check outlets to make sure they are not overloaded.
- Make sure cords are not frayed or under rugs.
- Test smoke alarms.
- Find two exits in every room.
- Practice yelling "FIRE" loudly.
- Find the fire extinguisher.
- Know how to call 911 and share your full address.
- Pick a family meeting spot outside of the house.
- Practice a fire drill.
- Know how to stop, drop and roll.



Safe
Electricity.org®



Capital credit refund!

Norris Electric is a cooperative, which makes it different from other utilities in many ways. One of the most significant examples of these differences is capital credits. This year, the cooperative is retiring \$1,335,819.08 worth of capital credits to members who bought electricity in 1990 and 1991.

Most companies charge above and beyond what it costs them to run their businesses to generate profits for their investors. Norris does not operate this way. As a cooperative, Norris operates at cost. Its rates are set to collect enough revenue to run and improve the business, not generate profits for shareholders.

Each year, if there is excess revenue, it is divided and allocated as capital credits to all of Norris' members. The dollar amount is based on how much electricity each member purchased that year. When the financial condition of the cooperative permits, these capital credits are "retired," or paid, to the members as a check or bill credit.

Members with an active account received a refund in the form of a credit on their August bill. If a member has multiple accounts, credits will be consolidated and applied to the primary account. All inactive members will receive a check in the mail. These checks were mailed on Aug. 8. If you are receiving funds for a deceased individual, those checks will be mailed out in batches over the next several months.

If you move from Norris Electric lines, please keep us updated with your current address so we can ensure you receive your capital credit checks.

If you have any questions, contact our office at 618-783-8765 or email capitalcredits@norriselectric.com.

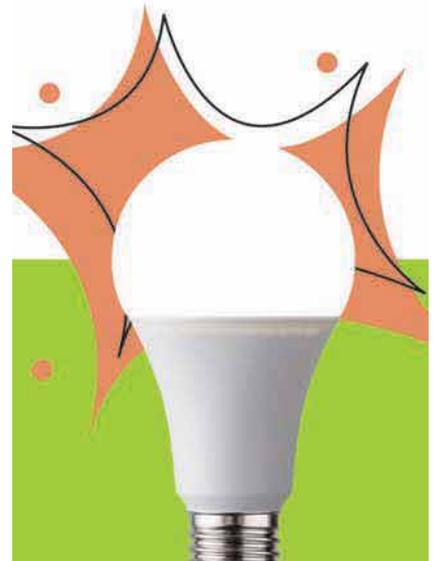


ENERGY EFFICIENCY TIP OF THE MONTH

As winter approaches, now is the time to inspect your home for air leaks around windows. Leaks reduce indoor comfort and lead to higher heating costs.

If you can see daylight around the edges of a window frame or if a window rattles slightly when touched, air is likely leaking.

Caulking and weatherstripping are simple, effective methods for sealing windows. These materials are available in a variety of compounds and forms, each designed for different types of surfaces. Choose the right product and apply it properly to reduce heat loss, improve comfort and lower energy bills.

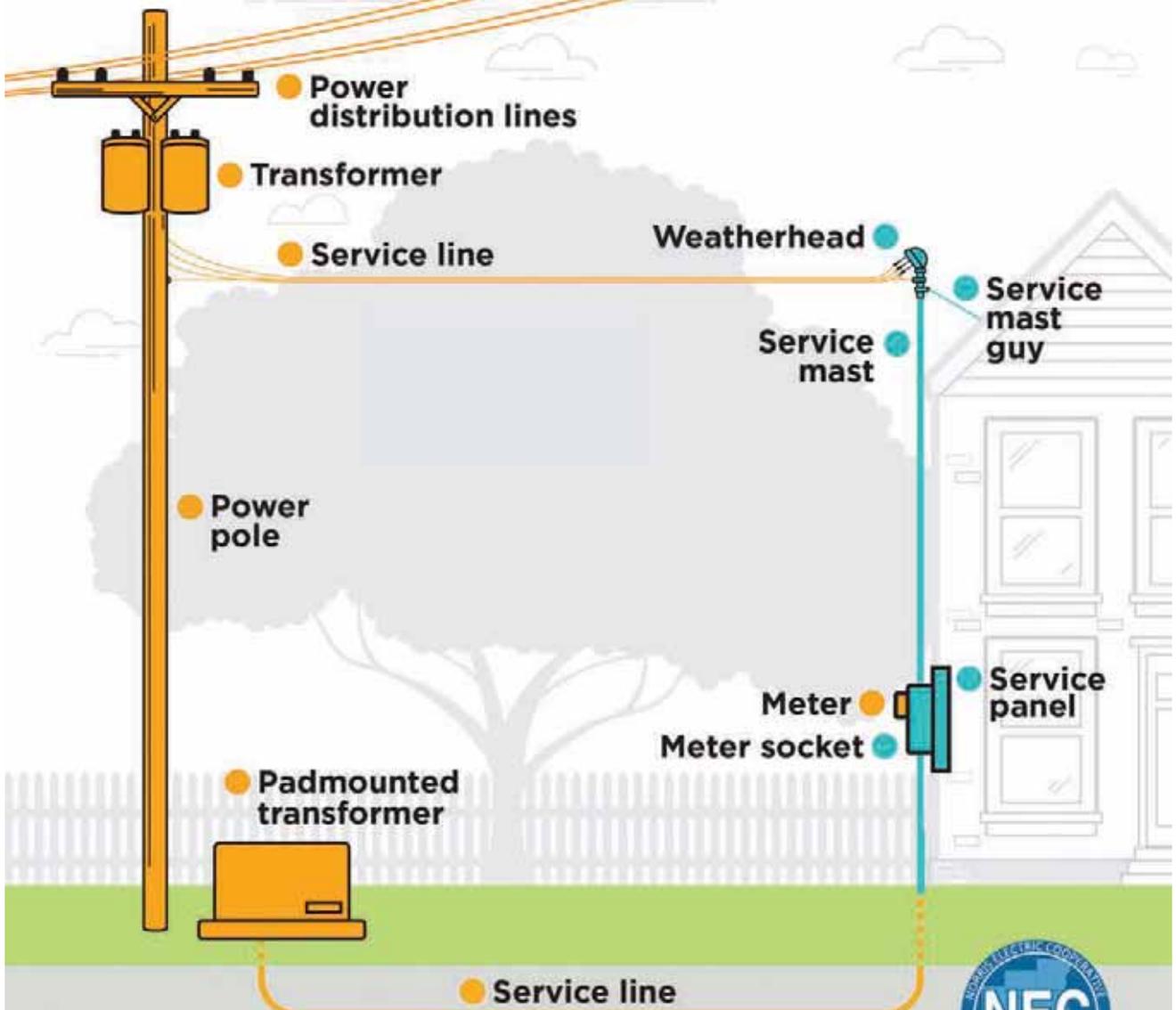


Who Owns What?

Electric Co-op Owned Equipment vs Member-Owned Equipment

This graphic depicts equipment owned by the co-op (in gold) and the member (in blue). If a storm damages any equipment owned by the co-op, we are responsible for repairs. If a storm damages any member-owned equipment, the member is responsible for repairs. Members should hire a licensed electrician when making any repairs to member-owned equipment.

- Co-op owned
- Member-owned



Note: This graphic depicts overhead and underground service. Please be aware of which type of service you receive at your home.

