

Norris Electric *News*

Your Touchstone Energy® Cooperative



Norris Electric Cooperative

8543 N St Hwy 130
Newton, IL 62448

Phone: 618-783-8765
or **Toll-Free:**
1-877-783-8765

Report an Outage:
1-877-783-3221

Office Hours:
Monday – Thursday
7 a.m. – 5 p.m.

Chairman

Gordon McClureJasper

Vice Chairman

Ron Viehman.....Lawrence

Secretary/Treasurer

Dan Strine Wabash

Directors

Ava LemmonCrawford

Brandon Graves Richland

Kurt HolscherCrawford

Dave Thoele Effingham

Scott Weiss.....Lawrence

Justin Parcel..... Clark

Dave Sheppard.....Jasper

Ted Helmink Cumberland

General Manager

Tamara Phillips



Norris Electric Cooperative will host the 87th Annual Meeting of Members on Feb. 22, 2025. Come spend time with your friends and neighbors and enjoy a catered lunch and a chance to win mega prizes after the meeting. We will also give four \$500 scholarships to four lucky high school seniors.

You don't want to miss it! Mark your calendars and watch for more details in February's magazine!

**SAVE
THE
DATE**



REMINDER:

SCHOLARSHIP APPLICATION DEADLINE — FEB. 1, 2025



Don't forget to apply for our annual scholarships! Applications must be submitted by Feb. 1, 2025. This is a great opportunity for eligible high school senior students to receive financial support for their education.

For more details and application requirements, visit norriselectric.com/scholarships. Apply now and take a step toward your future success!

Capital credit refund!

Norris Electric is a cooperative, which makes it different from other utilities in many ways. One of the most significant examples of these differences is capital credits. In November 2024, the cooperative retired \$1,372,163.65 worth of capital credits to members who bought electricity in 1988 and 1989.

Most companies charge above and beyond what it costs them to run their business to generate profits for their investors. Norris does not operate this way. As a cooperative, Norris operates at cost. Its rates are set to collect enough revenue to run and improve the business, not generate profits for shareholders.

Each year, if there is excess revenue, it is divided and allocated as capital credits amount to all of Norris' members. The dollar amount is based on how much electricity each member purchased that year. When the

financial condition of the cooperative permits, these capital credits are "retired," or paid, to the members as a check or bill credit.


Members with an active account got a refund in the form of a credit on their November bill. If a member has multiple accounts, credits will be consolidated and applied to the primary account. All inactive members will receive a check in the mail. These checks were mailed on Nov. 8. If you are receiving funds for a deceased individual, those checks will be mailed out in batches over the next several months.

If you move from Norris Electric lines, please keep us updated with your current address so we can ensure you receive your refunded capital credit checks. If you have any questions, contact our office at 618-783-8765 or email capitalcredits@norriselectric.com.

**Welcome
to the team!**



Sean Dammerman
Journeyman Lineman



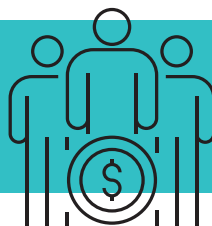
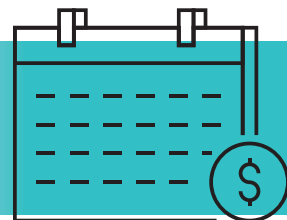
HOW CAPITAL CREDITS WORK

Electric co-ops are not-for-profit and operate at cost. Capital credits are a financial benefit of co-op membership.



1. Members pay their electric bills, and we track their business with us each month.

2. The co-op pays operating expenses throughout the year and allocates any leftover operating revenue as capital credits.



3. When financial conditions permit, the co-op board votes to retire (pay) capital credits to the members.

4. We send members their share of capital credits as a bill credit or check.



TIPS TO AVOID ENERGY SCAMS

Never make a utility bill payment to anyone calling you on the phone, coming to your door (unless that is a verified bill payment method used by your utility company), texting you or emailing you. Always call your utility company at the number provided on your bill or on the utility's website if you have a question about payment or billing information. Know your utility bill payment options—online, by phone, automatic bank draft, mail or in person.

Source: *Utilities United Against Scams*



Outage Information Center

At Norris Electric, we work hard year-round to provide reliable service. However, severe storms can occasionally cause outages. When they do, our team is fully committed to restoring your power safely and quickly. Here are two easy ways to report an outage:

1. Call: Dial 877-783-3221 to report your outage.
2. Use our app: If you have a smartphone, download the Norris Electric app to report outages with just a few taps.

View outages

Stay informed by viewing our outage map on the Norris Electric website at www.norriselectric.com or through our app. The map provides real-time updates on outage locations and the number of members affected.

Outage updates

Like us on Facebook to receive the latest outage updates and information. Please note: Social media and email are not monitored for outage reports.

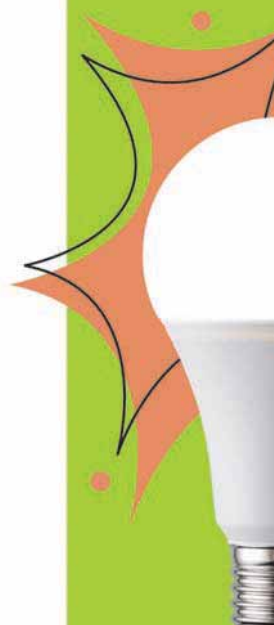
Stay connected and informed with Norris Electric!



ENERGY EFFICIENCY TIP OF THE MONTH

Taking steps to help your home heating system run more efficiently can reduce energy use and lower your winter bills. Check to see if any air vents around your home are blocked by furniture, curtains or other items. Obstructed vents force your heating system to work harder than necessary and can increase pressure in the ductwork, causing cracks and leaks to form. If necessary, consider purchasing a vent extender, which can be placed over a vent to redirect air flow from underneath furniture or other obstructions.

Source: *energy.gov*



6 Tips for Year-Round **ENERGY SAVINGS**

1

Use your ceiling fan counterclockwise in the summer for a down breeze, and clockwise in the winter for an updraft to force warm air down into your room.

2

Turn off lights and unplug chargers and electronics when not in use.

3

Regularly change or clean your furnace and indoor AC filters as recommended, and keep the area around your outdoor AC unit clear of obstructions.

4

Close or lower window coverings to keep out heat or cold.

5

Insulate your home and weatherproof windows and doors.

6

Use a programmable or smart thermostat. Adjust the temperature a few degrees for overall savings.

Get more tips on creating a resilient and efficient home:

 **Safe
Electricity.org®**