



Ways to Pay

• Pay online

Visit eeca.coop to pay on your account online through your browser on the:

- Pay Now portal on our homepage that is used for a quick one-time payment, or
- SmartHub, where you can pay online 24/7 with a checking account or credit/debit card.

• SmartHub app

View and pay your bill with your smartphone or other device. Find this FREE app in your app store!



• Pay by mail

Mail your payment check with the stub, located at the bottom of your bill. Allow up to 10 business days for delivery.

• Pay by phone

Call us during or outside business hours, 24/7, through our secure payment system at (844) 759-3977, to pay your bill, update your account information or set up recurring payments.

This is an automated service, available in English and Spanish. It accepts Visa, Mastercard and Discover cards, and checks though E-Check!

• Recurring payments

Choose an automatic payment deduction from the account of your choice. This is set up as a recurring payment draft from your credit, debit, checking or savings account on the due date shown on your bill.

- Sign up for recurring credit/debit card payments through SmartHub or at (844) 759-3977.
- Sign up for recurring checking/savings account withdrawals through SmartHub or complete the Automatic Bank Draft Authorization Form (from our office or online).

• Pay at our office

Stop by our office at 1732 Finney Road, north of Murphysboro, during business hours to pay your bill. An after-hours kiosk and drop box is available on the south side of our building. This kiosk accepts cash (no change given), E-checks, Visa, Mastercard and Discover cards.

• Offsite payment kiosks

Make secure payments at one of two offsite kiosk locations! Kiosks accept cash (no change given).

→ Marketplace Shell

2301 N Reed Station Pkwy
Carbondale, IL
6 a.m.-midnight daily

→ Neighborhood Co-op Grocery

1815 W Main Street
Carbondale, IL
8 a.m.-9 p.m. daily

Other offsite payments can be made by Moneygram. See below for more information.

For questions, contact us during business hours to speak with a Member Service Representative at (800) 606-1505.

• VanillaDirect Pay

VanillaDirect is an alternative method to transact real-time cash payments conveniently and safely to Egyptian Electric from Vanilla Direct's expansive retail network, allowing our cash-preferred consumer-members to thrive in today's evolving digital world. By scanning the barcode on your Egyptian Electric payment stub, you can make secure cash payments to your Egyptian Electric Cooperative account at any cashier location at any participating VanillaDirect retailer

across the U.S. Participating locations include stores such as Walmart, Walgreen's, Dollar General, Family Dollar and CVS, to name a few. A third-party retailer fee of \$1.50 is charged by the vendor for each transaction made,



and fee amounts and terms associated with Vanilla Direct Pay are subject to change at any time. For additional information visit pay.vanilladirect.com.

• Moneygram

Moneygram is also an alternative off-site cash payment method at retailer locations such as participating CVS and Walmart stores. For all Moneygram payment locations, visit moneygram.com. Fees associated with this payment method are also third-party.