

The
SOUTHEASTERN

Light

SouthEastern Illinois Electric Cooperative Eldorado, Illinois

Your Touchstone Energy® Partner 

Wishing you a very

*Merry
Christmings*

& the happiest of New Years



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Illinois Electric Cooperative*

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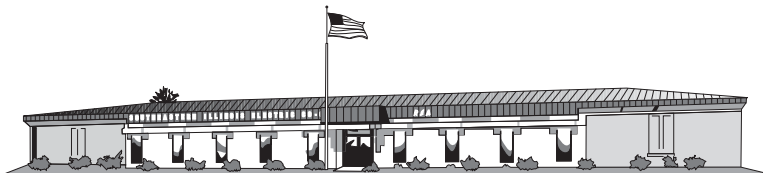
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READERSHIP PRIZE WINNER:
Wayne Speck, Golconda, IL



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Deck the halls with cost-saving, energy-efficient lighting

When one goes out, they all go out, right?

Wrong, if you use light-emitting diodes (LEDs) to do your holiday decorating. These hardy, energy-saving lights are guaranteed to give you one less thing to worry about so you can better focus on the joys of the season. Why are LED holiday lights better than traditional bulbs?

- LEDs are now on par with traditional bulbs. Gone are the days when LED holiday lights were known for a harsh white light or stark colors that created a less-than-magical atmosphere. These days, LEDs come in warm, inviting colors in variety of light beam patterns and dimming speeds, giving you lots of creative options for decorating.
- LEDs last longer than traditional lights. In fact, they have an operational life span of about 20,000 hours, enough to last for 40 holiday seasons. Also, the lights don't have

glass or filaments, which makes them durable and resistant to breaking. And because LEDs bulbs are so strong, one individual outage generally doesn't darken the whole



strand. For those enthusiastic decorators who like to blanket their entire house and yard in holiday lights, LEDs could save hours of painstaking work each year.

- LEDs use less energy, which means less strain on your first winter electric bill. Running LEDs on one 6-ft. Christmas tree for 12 hours per day for 40 days can save 90 percent or more energy when compared to traditional incandescent lights.
- Because they use less energy, LEDs make it safer to connect multiple strands end-to-end without overloading the wall socket. Also, they're cool to the touch, reducing the risk of fire.

Look for brands and manufacturers of ENERGY STAR-qualified LED decorative light strings at www.energystar.gov.

Source: EnergyStar.gov



If you depend on life-support equipment we need to know



While SouthEastern Illinois Electric Cooperative strives to maintain the best possible service with a minimum of outage time, occasional outages, either planned or uncontrolled, do occur. Your Cooperative needs to know the names and location of Cooperative members who depend on life-support equipment. We keep a registry of members who are on life-support equipment and it is important that this information be current and accurate. We will make every effort to give priority to restore service to members on life-support systems.

If you or a family member depend on life-support equipment, please fill out the form below and mail it to us along with a medical certificate from your physician to: SouthEastern Illinois Electric Cooperative, P.O. Box 251, Eldorado, IL 62930



Name: _____

Phone: (_____) _____ - _____ Account number: _____

Type of support equipment: _____

Day(s) of use: _____

Time(s) of use: _____


Do you have an emergency stand-by generator to operate this equipment?

Yes No

*Mail this form along with a
Medical Certificate from your physician to:*



SouthEastern Illinois Electric Cooperative

Your Touchstone Energy® Partner 

P.O. Box 251, Eldorado, IL 62930



Our offices
will be closed
December 25
for the
Christmas holiday
and January 1
for New Years.

POWER OUTAGE

If your power goes off, we offer these suggestions

1. Check the fuses or circuit breakers in your service panels. If you have breakers, make sure they are in the "ON" position.
2. If you have a meter pole, check the main breaker panel just below the meter socket. If the breaker is in the "OFF" position, check all of your wiring from the meter pole to your various buildings. If the wiring appears to be okay, reset the breaker to the "ON" position.
3. If you still do not have power, check with neighbors to see if they have power.
4. To report a power failure or other emergency, please phone 1-877-399-8405. This phone number is monitored around the clock, 365 days per year to accept your outage and emergency calls.
5. Your phone call will be handled by SouthEastern's automated outage reporting system and will be identified automatically through ANI (Automatic Number Identification). An outage record will then be generated for your location. Please note that the phone number from which you place the call will be the number used to generate the record. If the system fails to recognize your phone number, members having touch-tone phones may simply enter their seven-digit phone number (without area code) in order to report the outage. Members not having touch-tone phones will be asked to leave a message. It is important you leave your name, phone number and location of the outage. Retrieving messages and entering them into the system is time consuming; therefore, please leave only a message that will help in restoration of electric service. Do not remain on the line for an operator because a live operator is not there to respond. In order to keep a current listing of all numbers, it is important that you notify the Cooperative of any changes in your telephone number.
6. Handling outage calls electronically allows you to report power failures very quickly. Once your outage has been reported, it will be dispatched to repair personnel who will restore your outage as soon as possible. Calling back repeatedly will not shorten the length of the outage, but may hinder the efforts of other members who are trying to report outages.

OUTAGE CALLS ONLY 1-877-399-8405

SouthEastern Illinois Electric Cooperative, Inc.

585 Highway 142 South • P.O. Box 251 • Eldorado, Illinois 62930
618-273-2611 or 800-833-2611 • Office hours: 8 a.m. - 4 p.m. M-F