


The SOUTHEASTERN Light

SouthEastern Illinois Electric Cooperative Eldorado, Illinois

Your Touchstone Energy® Partner 

President's Comments



Dustin Tripp
President/CEO

SouthEastern Illinois Electric Cooperative is very proud to be one of a number of businesses in our area that remain locally owned, locally governed and locally operated for the past 75 years in Southern Illinois. Our Cooperative embraces improving the quality of life in the communities that it serves. Your Cooperative remains committed to its communities and the following is just a few examples of how your electric cooperative is striving to make a difference right here in Southern Illinois.

Your Cooperative coordinates an education grant program known as the Touchstone Energy Classroom Empowerment Grant. Your Cooperative offers a total of \$4,600 in grants to fund innovative, unfunded projects or materials. Qualifying projects are those that improve the learning environment or increase educational resources for the school and the students. Every year, your cooperative sends grant applications to all of the schools in the 10 county service area and assists school administrators in applying for these grants. For the 2012-2013 school year SEIEC awarded Denning Elementary in West Frankfort, Eldorado Middle School, Gallatin County High School, Marion Junior High School and Massac County Middle School with Touchstone Energy Classroom Empowerment Grants.

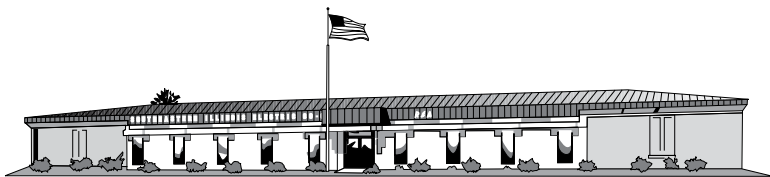
SouthEastern also invites all twenty three



area high schools to participate in a program known as the "Youth to Washington Tour". Students are invited to complete an application and forward the application to SouthEastern for evaluation by staff personnel. The two best applicants are awarded the opportunity to participate in a one day tour of the State's capital in Springfield, Illinois and then on to a one week, expense paid tour of our nation's capital in Washington D.C. The two students awarded will attend the tour of our State's capital on April 17 and will be attending the "Youth to Washington Tour" later this year.

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READERSHIP PRIZE WINNER:
Daniel Lafond, Golconda, IL



Home safe home

May is Electrical Safety Month

Electric energy use is typically on the rise during warmer weather, so as part of the new “Teach Learn Care” TLC campaign, Safe Electricity suggests “there is no time like the present” to conduct an electrical home inspection. During National Electrical Safety Month in May, the program encourages everyone to make sure your home is safe from electrical hazards to prevent electrical-related deaths, injuries and property damage.

According to the U.S. Consumer Product Safety Commission (CPSC), faulty home electrical wiring is responsible for 40,000 fires a year and results in the loss of 350 lives, thousands of injuries from electrical shocks and burns and more than \$2 billion in personal property damage. It’s estimated that more than 50 million homes and buildings have outdated or inadequate electrical wiring.

“Electrical hazards have a tendency to remain hidden until it’s too late to avoid disaster. Don’t let the small cost of prevention stand in the way of protecting your family and your property,” says Mike Ashenfelter, Sangamon County Electrical Inspector. “There are many things you can inspect on your own to ensure electrical safety in your home.”

- Check electrical outlets for loose fitting plugs that can shock or be a fire hazard. Replace missing or broken wall plates so that the inner wiring components are not exposed. If you have young children, make sure safety covers are used on unused outlets and outlets are not overloaded with too many appliance plugs. Consider installing tamper-resistant receptacles, which have a built-in shutter system that prevents hairpins and other small objects from being inserted into the outlet.

- Check the cords of the appliances in your home as well as the plugs and connectors. Make sure that they are not frayed, cracked or damaged, placed under rugs or carpets, resting on furniture, or located in high traffic areas. Do not nail or staple cords to walls, floors or any other objects.

- Extension cords should be used on a temporary basis only because they are not intended for use as permanent household wiring. Have additional outlets installed where you need them instead of relying on extension cords and power strips. If you are using extension cords, make sure that they have safety closures to protect young children from shock hazards or mouth burn injuries. Never use an indoor extension cord for outdoor use. Use an extension cord specifically for outdoors; they are heavier and less likely to be damaged.

- Check your electrical panel to make sure that the breakers and fuses are properly rated for the circuit that they are protecting. If you do not know what the correct rating is, have a qualified electrician identify and label the correct size to be used. If you are replacing a fuse, make sure that you replace it with the same size as the one that you are removing.

- Check light bulbs and appliances to make sure the wattage matches fixture requirements. Make sure not to replace bulbs with those that have higher wattage than recommended. Additionally, the bulb should be screwed in securely to prevent overheating.

- If an appliance repeatedly blows a fuse, trips a circuit breaker or gives you an electrical shock, immediately unplug, repair or replace it.

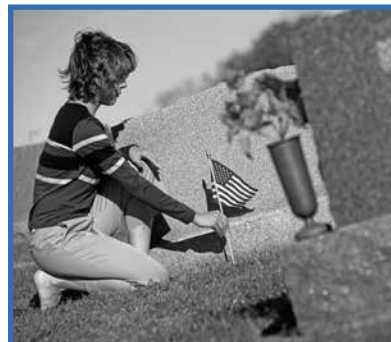
- Check for or install ground fault circuit interrupters (GFCIs). A

GFCI is an inexpensive electrical device that shuts off power instantly if there is problem and should be installed in all “wet” areas of the home such as bathrooms, kitchens and basements. GFCIs should be tested monthly to ensure they are working properly. It’s estimated more than two-thirds of the roughly 300 electrocutions occurring each year in and around the home could be prevented if GFCIs were installed in household branch circuits.

- Consider installing arc-fault circuit interrupters (AFCIs) on bedroom circuits, smoke detectors in all bedrooms and in hallways within 15’ of bedrooms, and at least one smoke detector on every level. As always, check with your local electrical inspector if you have questions or concerns.

- Inspect all outdoor connections, appliances and tools for frayed cords, broken plugs and cracked or broken housings.

For more information on electrical safety, visit www.SafeElectricity.org.



The office of SouthEastern Illinois Electric Cooperative, Inc. will be closed on Monday, May 27th in observance of Memorial Day.



Become An Air Evac Lifeteam Member through SouthEastern Illinois Electric Cooperative

SouthEastern Illinois Electric Cooperative has partnered with Air Evac Lifeteam to allow our residential customers the opportunity to join the Air Evac Lifeteam Membership program through an affordable billing plan. You have the option to choose the convenience of paying a monthly fee or an annual fee. Each plan is offered at a discounted rate through your Cooperative. Your options are as follows:

Option 1: The monthly fee is \$5.00 per month per household with a discount of \$0.50 per month per household from SEIEC. Should you choose the monthly plan your electric bill will reflect an additional \$4.50 per month per household.

Option 2: The annual fees include a \$10.00 discount through the Cooperative program; however unlike the monthly option these fees will vary with the number of individuals living in your household and will not be reflected on your electric bill. The annual fees are as follows:

- \$40.00 – For a 1 member household
- \$45.00 – For a 2 member household

- \$50.00 – For a 3 or more member household

Your Cooperative wanted to make both options available for you, as cooperative members, to make the selection that best suits your needs. In order to receive these discounted options you must contact the Cooperative to obtain the appropriate membership form.

When you are faced with a medical emergency, your best hope for a good outcome rests in the ability to act quickly. Your Cooperative realizes that it is often difficult to receive prompt medical attention due to the remoteness of southeastern Illinois. Air Evac Lifeteam provides fast, safe and courteous emergency medical service. Their professionally trained crews of nurses, medics, and pilots operate medically equipped helicopters that rapidly transport patients who have suffered a critical illness or injury.

They now have over 80 bases serving 13 states, and our Cooperative area is being served by 5 of those bases. This much needed network of emergency medical personnel work with 911, local emergency medical crews and local hospitals. Air Evac

crews have flown over 100,000 patients since 1985.

The Air Evac Lifeteam Membership offers significant benefits which will save you money. Air Evac will work with your benefits provider to secure payment for your flight. Whatever your benefit provider pays will be considered payment in full, no matter how many times a year you use the service for limb or life threatening emergencies, even if you have no insurance. Furthermore, your membership is valid in ALL Air Evac Lifeteam service areas. This is an important feature for people who travel in the Midwest.

Since a typical flight may cost \$14,000, the savings can be significant. You have the right to receive the emergency medical care you need; SEIEC along with Air Evac Lifeteam want to ensure that you attain it. For more information contact SouthEastern Illinois Electric Cooperative at 1-800-833-2611 or visit our Eldorado Headquarters located at 585 Highway 142 South, Eldorado, IL.

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SouthEastern is also participating in a statewide scholarship fund known as the Illinois Electric Cooperative Memorial Scholarship Fund as a means of honoring deceased members of the electric cooperative family. Every year, your cooperative sends information to all of the schools in the 10 county service area with instructions on how students can apply for these scholarships. The program will award eight scholarships in the amount of \$1,250 each. Five scholarships will be awarded to high school seniors who are enrolling in an accredited two-year or four-year college, university or vocational/technical school in the United States. The sixth and seventh scholarships will be awarded to a high school senior who will be enrolling full-time at a two-year Illinois community college. The scholarship must be used for educational costs, and the student must enter college within one year from the time the scholarship is awarded. Scholarships are awarded based upon grade point average, college entrance test scores, work and volunteer experience, participation in school

and community activities, biographical statement and knowledge of cooperatives, as demonstrated by a short essay. The eighth annual scholarship is known as the “LaVern and Nola McEntire Lineworker’s Scholarship.” This scholarship will help pay for costs to attend the lineworker’s school conducted by the AIEC in conjunction with Lincoln Land Community College, Springfield, IL. The eighth scholarship will be awarded to relatives of co-op employees or directors are eligible for the lineworker’s scholarship, as are individuals who have served or are serving in the armed forces or National Guard.

These are just a few examples of how your electric cooperative is striving to make a difference in the communities it serves.

See you next month and as always, “We’ll keep the lights on for you.”

POWER OUTAGE

If your power goes off, we offer these suggestions

1. Check the fuses or circuit breakers in your service panels. If you have breakers, make sure they are in the “ON” position.
2. If you have a meter pole, check the main breaker panel just below the meter socket. If the breaker is in the “OFF” position, check all of your wiring from the meter pole to your various buildings. If the wiring appears to be okay, reset the breaker to the “ON” position.
3. If you still do not have power, check with neighbors to see if they have power.
4. To report a power failure or other emergency, please phone 1-877-399-8405. This phone number is monitored around the clock, 365 days per year to accept your outage and emergency calls.
5. Your phone call will be handled by SouthEastern’s automated outage reporting system and will be identified automatically through ANI (Automatic Number Identification). An outage record will then be generated

for your location. Please note that the phone number from which you place the call will be the number used to generate the record. If the system fails to recognize your phone number, members having touch-tone phones may simply enter their seven-digit phone number (without area code) in order to report the outage. Members not having touch-tone phones will be asked to leave a message. It is important you leave your name, phone number and location of the outage. Retrieving messages and entering them into the system is time consuming; therefore, please leave only a message that will help in restoration of electric service. Do not remain on the line for an operator because a live operator is not there to respond. In order to keep a current listing of all numbers, it is important that you notify the Cooperative of any changes in your telephone number.

6. Handling outage calls electronically allows you to report power failures very quickly. Once your outage has been reported, it will be dispatched to repair personnel who will restore your outage as soon as possible. Calling back repeatedly will not shorten the length of the outage, but may hinder the efforts of other members who are trying to report outages.

OUTAGE CALLS ONLY 1-877-399-8405

SouthEastern Illinois Electric Cooperative, Inc.
 585 Highway 142 South • P.O. Box 251 • Eldorado, Illinois 62930
 618-273-2611 or 800-833-2611 • Office hours: 8 a.m. - 4 p.m. M-F