

## Lion or Lamb

The New Year brought in a batch of frigid temperatures and a few wintery blasts of snow. Only time will tell whether March ends like a lion or a lamb. What we can be sure of is severe weather with rain and thunderstorms are just around the corner.

Just as the early January wintery blast caused outages to around 600 member-owners, these spring and summer storms can also cause outages.

When calling in any outage, it is important to know your map location number. This number is located at the top right of your electric bill and will start with a letter followed by series of numbers (see inset). If you don't have the bill available, please give the name on the account and address of the outage.

The cooperative prefers you call in your outage because that is how cooperative crews are dispatched. "Do not email or use Facebook to report you are out of power. Our crews and operations personnel managing the outage do not monitor Facebook. During larger outages we will use the cooperative's Facebook page to keep people



*Shelby Electric Cooperative foreman Brian Chevalier (in bucket) and line-man Jamie Sharp work on restoring power to approximately 600 members who were without power following an early January winter storm.*

updated on the restoration process," said Kevin Bernson who manages the cooperative's page. "In the near future we hope to integrate technology into outage reporting through our SmartHub application and down the road there might be other Web or App based tools but

right now we dispatch our crews from outages that are called in," said Operations Superintendent Terry Oldham.

"Facebook is a great tool to give updates, post pictures and try to answer members' questions during major storm outages and we will continue to use our Facebook page for that as well as our website," added Bernson.

To follow the cooperative on Facebook, search Shelby Electric Cooperative or go to [www.facebook.com/YourCoop](http://www.facebook.com/YourCoop), click the like button and join the other 1,600 people who have already liked the page. Please call us, 24/7, to report an outage at 800-677-2612 or 217-774-3986.

**OUTAGE INFORMATION: 24 hr Answering Service**  
1-800-677-2612 OR 217-774-3986

Account No.	1081002	Meter No.	33423102
Map Location	S1006ET04 205		
Service Location	911 W NORTH 14TH ST		

*Please contact our office if Service Location has an incorrect description. This is for information & outage purposes only and does not in any way affect your billing.*

*This information can be found in the upper right hand corner of your electric bill.*

Remember Daylight Saving Time begins Sunday, March 9, 2013, at 2:00 a.m.

You need to set your clocks ahead one hour. (Spring forward)



**P.O. BOX 560**  
**Shelbyville, IL 62565**  
**Phone: 217-774-3986**  
**Fax: 217-774-3330**  
**www.shelbyelectric.coop**  
**twitter.com/YourCoop**  
**facebook.com/YourCoop**

**Office Hours:**  
**7:30 a.m. - 4:30 p.m.**



## Outage Safety Tips

Follow these safety steps at home during a power outage:

- Before calling the cooperative to report an outage, first check to see if your home's circuit panel or fuse box has tripped or blown a fuse. This can also cause a power failure. If tripped, reset the breaker or replace the blown fuse.
- If the power is out in your entire neighborhood, call the cooperative at 217-774-3986 or 800-677-2612 to report the outage. This is how we dispatch the crews. Do not use Facebook or email to report an outage.
- Turn off and unplug all unnecessary appliances and electrical equipment. When power is restored, turn on items one at a time.
- Keep refrigerator and freezer doors closed. An unopened refrigerator keeps food cold for about 4 hours. A full freezer keeps food cool for about 48 hours.
- Never run a generator or other fuel powered device in your home, garage or basement where there isn't proper ventilation as deadly fumes can accumulate.
- Always stay away from any downed power line.



**Keep refrigerator and freezer doors closed during an outage.**



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**Now Thru April 30th**

Call 217-774-2311 for more information



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PWR-net is an Internet solution from Shelby Electric Cooperative, a name you've grown to trust for over 75 years. You don't have to be a member of the cooperative to subscribe to PWR-net.

Want to learn more? Call our local office at 1-877-994-2323 or 217-774-2323, or visit [www.pwr-net.coop](http://www.pwr-net.coop). Office hours are 7:30 a.m. to 4:30 p.m. PWR-net is located in the Shelby Electric Cooperative headquarters on North Route 128 and N. 6th Street in Shelbyville. We look forward to hearing from you soon.

**Where else can you find ...**

- LOCAL customer service
- 24/7 monitoring of our equipment and your service
- The addition of equipment when necessary to maintain advertised speeds
- A redundant network designed to create backup paths to minimize outage time
- Competitive pricing



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Contact our local office for details or email us at [subscriberinterest@pwr-net.coop](mailto:subscriberinterest@pwr-net.coop)



**See how the cooperative's two solar arrays are doing by visiting [www.shelbyelectric.coop](http://www.shelbyelectric.coop) and clicking on the story found under the Shelby News logo on the home page.**



**Energy Efficiency**  
*Tip of the Month*

Programmable thermostats can save up to \$160 a year in energy costs. Match thermostat settings to your schedule: cold when you're away and warm when you're home. In winter, set the thermostat to 68 degrees during the day (lower at night when you're snug in bed). By turning your thermostat down 10 to 15 degrees for at least eight hours, you can shave 5 to 15 percent from your heating costs.



Source: TogetherWeSave.com, U.S. Department of Energy

# Students to attend “Youth Day” in Springfield and “Youth to Washington” Tour



*State Senator Chapin Rose and State Representative Adam Brown visited with students during “Youth Day” 2013. Pictured front row l-r are: Chaperone Janet Kensil, Shelby Electric Cooperative’s Member Services Representative Marla Eversole; Ryan Hayson, Courtney Croy, Emily Scott, Ryan Evans, Alicia Hadley, Clayton Cina, Amanda Richardson, David Gardner and Leyton Brown. Back row: Rep. Adam Brown, Matthew White, Ryan Cooksey, Sarah Locke, Broderic Sparks, Mitchell Stewart, Chase Jackson and Sen. Chapin Rose.*

Shelby Electric Cooperative will provide two students from every high school in the Cooperative’s service area the opportunity to attend the Illinois Electric and Telephone Cooperatives “Youth Day” on April 2, 2014. During the day in Springfield, hundreds of students from all over Illinois will have an opportunity to meet with their elected Senators and Representatives at the Capitol. In addition, students will tour the Old State Capitol and visit other sites. Last year, 17 students from ten area high schools attended the Illinois Electric and Telephone Cooperatives “Youth Day,” representing Shelby Electric Cooperative. Shelby Electric will provide transportation and meals.

Two of the Shelby Electric student representatives for “Youth

Day” will be selected to attend the “Youth to Washington” tour. Shelby Electric Cooperative will sponsor those two students on a weeklong, all expense paid trip to Washington, D.C. The “Youth to Washington” tour will begin on Friday, June 13th and conclude on Friday, June 20th. During the week in the nation’s Capitol, the Illinois contingent will meet with Illinois senators and the downstate Illinois congressional delegation at a Capitol Hill luncheon. Meetings are also scheduled with leaders of co-op organizations such as the National Rural Electric Cooperative Association. In addition, there will be opportunities to tour many historic sites. For more information about the “Youth to Washington” tour visit [www.youthtour.coop](http://www.youthtour.coop).

Area high schools have been informed about “Youth Day” and the “Youth to Washington” tour. Each high school has been asked to select two junior students to represent their school at the Illinois Electric and Telephone Cooperatives “Youth Day.” The manner in which students are selected is determined by each high school. Any student interested in participating in the Illinois Electric and Telephone Cooperatives “Youth Day” should contact the Guidance Counselor at their high school. For additional information, contact Heidi Hall at Shelby Electric Cooperative at 217-774-3986 or 1-800-677-2612. Like us on Facebook ~ [facebook.com/YourCoop](https://facebook.com/YourCoop).