



Severe Storms & Emergency Preparedness

Lineman Josh Davis repairing a member's service after heavy rain and wind brought a tree down on the line.

Spring's arrival means the conditions for unpredictable weather, particularly severe storms. We've been fortunate in recent years to avoid any major weather events, but we still prepare. The co-op takes several steps to be ready to respond in the event of a damaging storm that causes outages.

Inventory is essential when it comes to restoring power. If a line or pole goes down, we never want to be waiting on material. We always keep a good amount of critical material on hand. An added benefit of being an electric cooperative is access to other electric cooperatives. If our neighbors are

continued...



Illinois Electric Cooperative

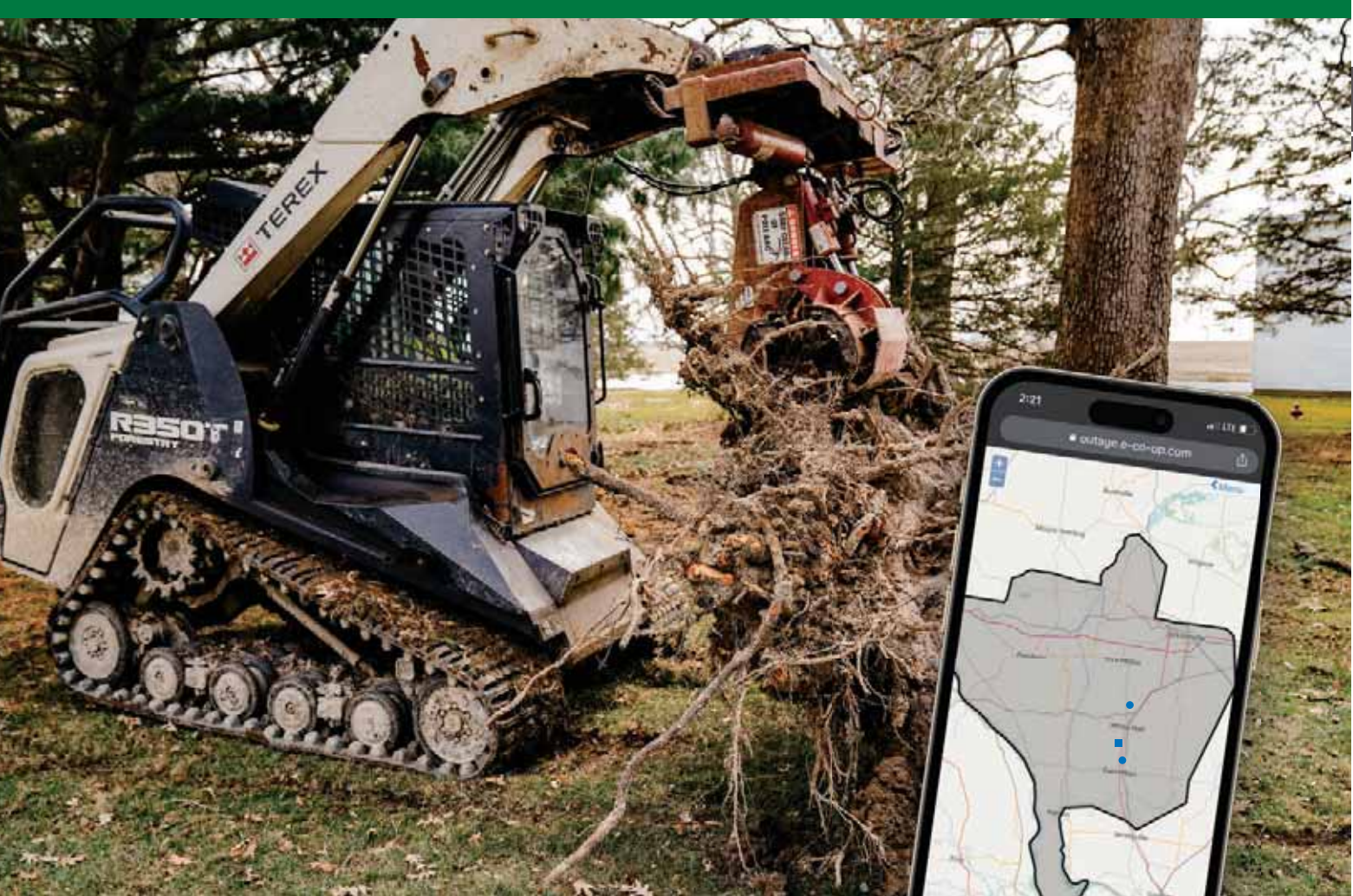
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Line Foreman Donnie Ogden moving part of a tree after a storm damaged a line.

unaffected by a storm and have supplies we need, we can tap them as a resource. Co-ops also share crews and trucks for added workforce in times of need.

The United States Rural Utility Service (RUS) administers programs that provide infrastructure or infrastructure improvements to rural areas. As a borrower of RUS, the co-op is required to conduct a tabletop exercise around disasters. Co-op staff takes part in this exercise every February. Activities like this allow us to think through different scenarios and our plan of action.

In the event of an outage, we always want members to notify us. Reporting an outage can be done by phone or text message if you are registered. Our text message system we implemented last year also allows us to notify you of updates as

well. We recommend all members sign up if they have not done so. Visit our website, e-co-op.com, to sign up for text messaging.

The co-op's website also lets you view our mobile-friendly outage map. The map shows our entire service territory. If you're away from home, it can also be a great tool to check the status of outages near your residence.

We are active on Facebook during storms and try to share the latest information regarding outages. It often takes time to assess the situation, but we try to be prompt and give realistic timelines for restoration.

We hope we don't experience severe storms but know we prepare and plan for them.

Calhoun Fiber Update

Co-op and contractor crews continue fiber work in Calhoun County. We have delivered “Last Call” postcards to those residents in Hardin that are currently ready for activated service. We have placed a deadline of the first of May for consumers in Hardin wanting to take advantage of the free install promotion. If you have received the postcard, please call, and we will schedule you.

Batchtown is now activated for installs and construction for Kampsville is underway.

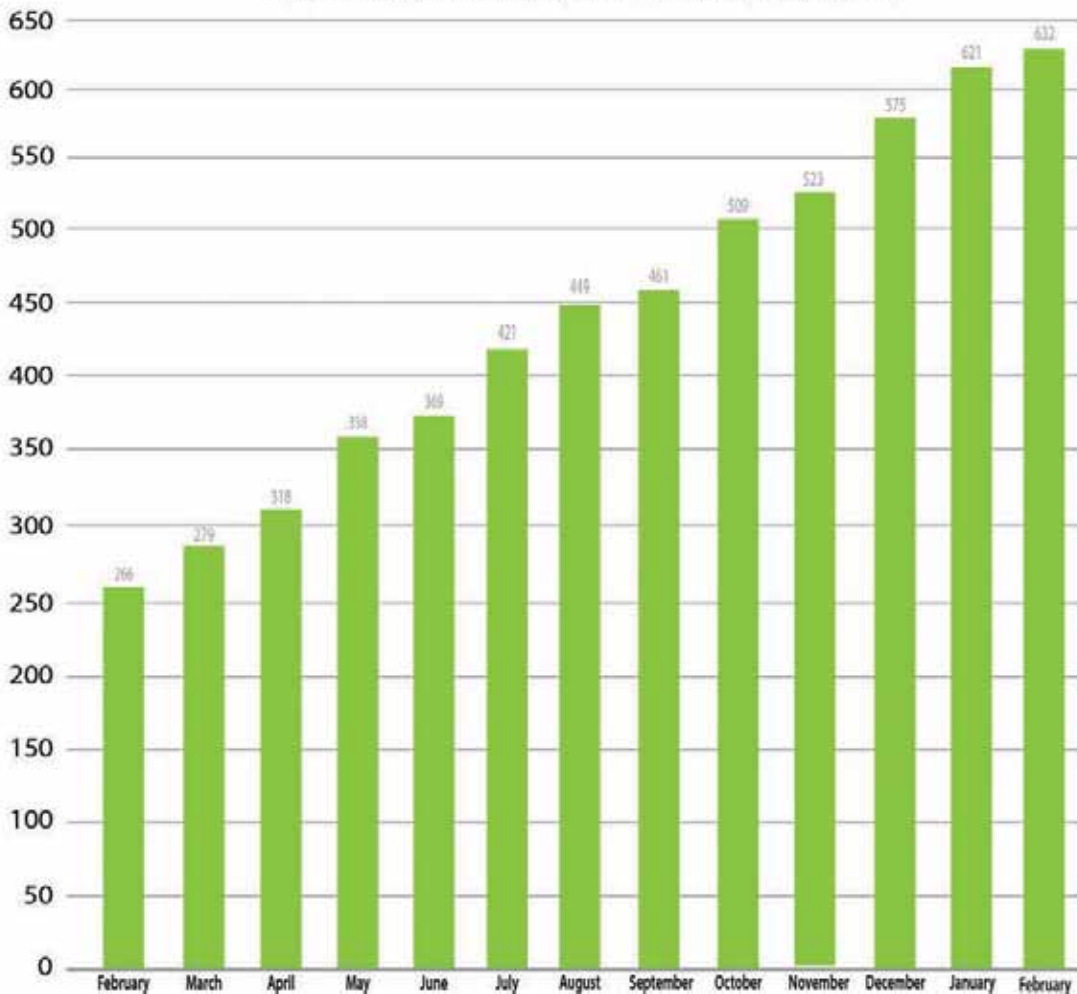
If you have fiber going by your house, but don't have service to your residence, give us a call to check the status or setup an appointment.

Calhoun Fiber is a multi-year project. Once all is said and done, there will be 421 miles of fiber optic cable ran in Calhoun. Along with the significant amount of construction to be completed, easements are critical to the project. Easements can delay construction significantly. If you still need to sign an easement, please do so and encourage your neighbor to sign one as well.

We'll continue to provide updates on our Facebook page, [facebook.com/calhounfiber](https://www.facebook.com/calhounfiber).

If you have any questions, we have an extensive Frequently Asked Questions section on CalhounFiber.com. We can also be reached at 1-800-468-4732.

Calhoun Fiber Connections



*Total Installs for Fiber in Calhoun County



Illinois Net

Powered by Illinois Electric Cooperative

Illinois Net has been the name for the co-op's fiber internet operations since 2015. We have recently rebranded Illinois Net with a new logo and launched a new website to be the home for all of the co-op's internet services throughout our service territory.

Members will find pricing for our fiber and wireline internet services on the new website, Illinoisnet.com, as well as

announcements, email setup instructions, and other relevant information. In the coming months, we will share the new logo more for it to become synonymous with Illinois Electric Cooperative.

We also have a Facebook page specifically for our internet services, which can be found at facebook.com/illinoisnet.

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