



HOME ENERGY ASSISTANCE AVAILABLE THROUGH MAY 31, 2023, OR UNTIL FUNDING IS EXHAUSTED

The Illinois Department of Commerce and Economic Opportunity (DCEO) has announced that Crosswalk Community Action Agency, headquartered in West Frankfort, will be administering the Home Energy Assistance Program (HEAP) for **Franklin, Jefferson and Williamson Counties**. HEAP provides financial assistance to eligible households to help pay a portion of their home energy services.

Energy assistance began in September 2022 and will run through May 31, 2023, or until funding is exhausted.

The 2023 Income Guideline for HEAP has been set at 200 percent of the federal poverty level. Eligibility is based upon gross income for the past 30-day period, beginning with the date of application, and is \$2,265 for a one-person household, \$3,052 for two-person households, \$3,838 for three-person households and \$4,625 for four-person households.

We are not taking “in person” applications. To apply for Energy Assistance, go to crosswalkcaa.com to complete a “Request For Service.”

All requests will be reviewed on a first come, first served basis. You will need to have the following documents ready to confirm eligibility with Crosswalk: Social Security numbers for all household members; proof of gross income for all household members for the past 30-day period; and a current heat and/or electric bill.

You will have several options available to submit your documentation to Crosswalk (e-mail, fax, mail or our dropbox). This will be discussed when we call to go over your Request for Services.

If you have been **disconnected** from your utility, or if you are at or below 25 percent on a delivered fuel and cannot get a delivery on your own, you may qualify for Emergency Reconnection Assistance.

If there are any questions, please call Crosswalk’s main office at (618) 937-3581. Check us out on Facebook.

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