

Norris Electric *News*

Your Touchstone Energy® Cooperative 

Norris Electric Cooperative

8543 N St Hwy 130
Newton, IL 62448

Phone: 618-783-8765
or **Toll-Free:**
1-877-783-8765

Report an Outage:
1-877-783-3221

Office Hours:
Monday – Thursday
7 a.m. – 5 p.m.

Chairman

Gordon McClureJasper

Vice Chairman

Justin Parcel..... Clark

Secretary/Treasurer

Dean Dietrich..... Richland

Directors

Gary Buser.....Crawford

Kurt HolscherCrawford

Gilbert Garbe..... Effingham

Ted Helmink Cumberland

Scott Weiss.....Lawrence

Dan Strine Wabash

Dave Sheppard.....Jasper

Ron Viehman.....Lawrence

General Manager

Tamara Phillips



2016 capital credit checks for internet service have been mailed!

As a not-for-profit cooperative, Norris Electric is owned by the members we serve. When you pay your internet bill, you are accumulating equity in your cooperative.

One of the benefits of belonging to a cooperative is that any monies left over after expenses are paid are allocated back to the members in the form of

capital credits according to your internet package.

Checks were mailed out in the middle of May 2022. If you received internet service from Norris Electric Cooperative in 2016, you should have received a check. If you did not receive a check, feel free to call the office at 877-783-8765 or email capitalcredits@norriselectric.com.



Programs designed to help our members

Norris Electric provides programs and initiatives to help improve the quality of life for our members.

CO-OP CONNECTIONS

Norris Electric members can participate in the free Co-op Connections program for discounts and valuable offers at local businesses and national retailers. Download the app to your mobile device today.

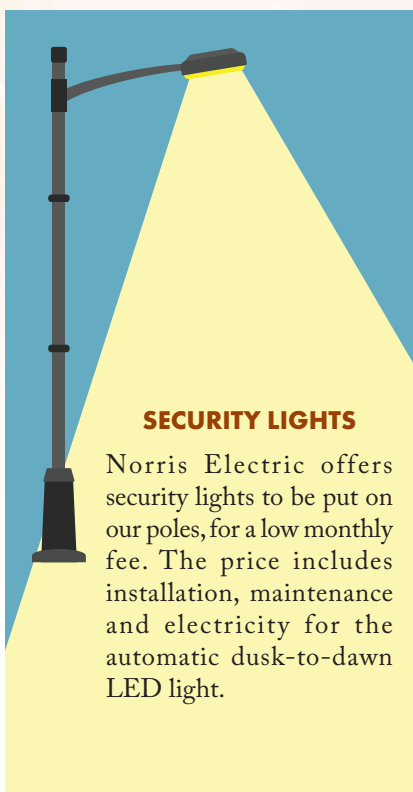


RESIDENTIAL ELECTRIC HEAT RATE

Norris Electric members whose home utilizes an electric heat source has the option of electric heat rate. Call the office for saving comparisons and details about the value of our program.

RENEWABLE ENERGY

Norris Electric allows for safe interconnection of renewable energy to our power system. However, there are limitations, requirements, policies and deposits that may vary based on system size. Norris should be contacted very early in the project planning process to ensure our program policies are understood.



SECURITY LIGHTS

Norris Electric offers security lights to be put on our poles, for a low monthly fee. The price includes installation, maintenance and electricity for the automatic dusk-to-dawn LED light.

QUICK PAY

Norris Electric has installed a QUICK PAY button on our website. This allows members to quickly access and pay their bill at norriselectric.com.



VEGETATION MANAGEMENT PROGRAM

To maintain the reliability of our electrical distribution system, Norris Electric operates an aggressive vegetation management program. Our crews will be trimming any trees that could interfere with our electric lines. This free service is necessary to ensure delivery of safe and reliable electricity to your home. If you notice a tree or limb is broken off putting a strain on the wire, please contact us immediately and do not attempt to remove the tree or limbs yourself.

ONLINE PAYMENTS OR MOBILE APP

Log in to your account online at norriselectric.com or download the app to track your electric use down to the hour and to see how weather impacts your consumption. Members are allowed to: compare monthly usage, set usage thresholds and alerts, receive bill reminders, report outages and pay your bill quickly.



SCHOLARSHIPS

Three scholarships of \$1,000 each are awarded to eligible high school seniors whose parents/guardians are active members of Norris Electric. Fourteen scholarships of \$2,000 each are awarded to eligible high school seniors through the Thomas H. Moore Illinois Electric Cooperative (IEC) Memorial Scholarship Program.



ELECTRIC SAFETY EDUCATION

Norris Electric offers safety presentations in our service territory. This safety presentation is structured to help educate businesses, schools, public safety departments, farmers and land-owners on electrical safety.



BUDGET BILLING

Norris Electric understands a budget. We live by a budget all year. With budget billing, members know what their electric bill will be every month.



**ELECTRIC & TELEPHONE
COOPERATIVES**

INVESTING IN THE FUTURE

YOUTH TOUR

Norris Electric offers two youths from each of our schools within our territory the opportunity to attend the Electric Cooperative Youth Tour in Springfield each year. From that group, two students are chosen to represent Norris Electric Cooperative by attending the Youth to Washington Tour, an all-expense-paid trip to Washington, D.C., in June, with other statewide winners.

AUTOMATIC DRAFT

Each month Norris Electric will automatically draft your checking or savings account the day before it is due. You will never have to worry about your bill again!

ILLINOIS COUNTRY LIVING MAGAZINE

Norris Electric members also receive a complimentary subscription to Illinois Country Living magazine. The center section of each Illinois Country Living magazine, called Norris News, is customized by Norris Electric and serves as a monthly newsletter containing information specific to our cooperative members.



OUTAGE MAP

Members are able to view our outage map on our website or Norris App. This gives members an idea of where the outages are and how many members are affected.



FACEBOOK/TWITTER

By following us on Facebook and Twitter, members receive current outage information and Norris Electric news.

Choose your payment option

Norris wants our members to be informed of all the payment options available to them.

AUTOMATIC DRAFT is one of our many options of payment methods. Each month Norris Electric will automatically draft your checking or savings account the day before it is due. You will never have to worry about your bill again. If you would like to sign up for automatic draft, fill out the attached form and mail it in to the office ... it is as simple as that!

BANK ONLINE is an option set up by your bank. An electronic payment will be transferred to NEC from your bank.

OVER THE PHONE PAYMENTS can be made any time through our automated payment center.

ONLINE PAYMENTS through our website is a way to make payments anytime at your convenience at norriselectric.com

LOCAL BANKS accept payments as long as it is not past due.

MAILING your payment is always an option for our Members.

NORRIS ELECTRIC APP

is as easy as 1, 2, 3. If you have a smartphone, this is the way to go!



ALERTS & REMINDERS

Norris Electric offers many ways to pay your bill, but did you know there are numerous ways to receive notifications regarding your account? Through the Alerts & Reminders option, you can receive a text or email for:

- Due Date Reminder
- Past Due Date Reminder
- Account Profile Change
- Returned Check Alert
- Payment Confirmation
- High Energy Usage Alert
- Outage Declared Alert
- Outage Restored Alert

Call our office to get set up to start receiving your alerts and reminders today!

877-783-8765

ADD A LITTLE LIGHT TO YOUR NIGHT

There's no place like home - and at nightfall, you'll have peace of mind with a night light from your electric cooperative.

Nothing discourages a would-be burglar or trespasser like a brilliant night light. Today's night lights are brighter and more efficient than ever. And since the night light turns itself on at dusk and off at dawn, it's there when you need it, automatically.

A night light is an affordable way to provide safety and protection for your family and possessions.

Norris Electric offers the following night lighting:

73-watt LED outdoor light.....	\$7 per month
200-watt LED directional light.....	\$20.50 per month
1,000-watt metal halide directional light	\$31 per month

This cost covers installation, operation and maintenance of the light. The electricity the light uses is not metered and is included in the monthly fee. The only requirement is the light must be installed on a Norris Electric pole.

It's a great deal for our members! Contact our office at 877-783-8765 to sign up or visit our website at norriselectric.com to print a copy of the lighting agreement.