



HOME ENERGY ASSISTANCE AVAILABLE THROUGH JUNE 30, 2021

The Illinois Department of Commerce and Economic Opportunity (DCEO) has announced that Crosswalk Community Action Agency, headquartered in West Frankfort, will be administering the Home Energy Assistance Program (HEAP) for **Franklin, Jefferson and Williamson Counties**. HEAP, which provides financial assistance to eligible households to help pay a portion of their home energy services, will start this year.

Energy assistance began in July 2020 and will run through June 30, 2021, or until funding is exhausted.

COVID-19 has resulted in an unprecedented global health and economic crisis impacting many households and leaving so many out of work. **In response to the increase in need of assistance, the 2021 Income Guideline for HEAP has been revised and set at 200 percent of the federal poverty**

level. Eligibility is based upon gross income for the past 30-day period, beginning with the date of application, and is \$2,127 for a one-person household, \$2,873 for two-person households, \$3,620 for three-person households and \$4,367 for four-person households.

Due to Covid-19, we are not taking "in person" applications. To apply for Energy Assistance, go to helpillinoisfamilies.com to complete a new online pre-application form. If you need assistance with completing the pre-application form, contact 1-833-711-0374 for live support.

The new online pre-application form will allow you to determine your eligibility and start the process remotely. All applications will be reviewed on a first come, first served basis. You will need to have the following documents ready to confirm eligibility with Crosswalk: Social Security numbers for all household

members; proof of gross income for all household members for the past 30-day period; and a current heat and/or electric bill.

You will have several options available to submit your documentation to Crosswalk (e-mail, fax, mail or our dropbox). This will be discussed when we call to go over your pre-application.

If you have been **disconnected** from your utility, or if you are at or below 25 percent on a delivered fuel and cannot get a delivery on your own, you may qualify for Emergency Reconnection Assistance.

If there are any questions, please call Crosswalk's main office at (618) 937-3581. Check us out on Facebook.



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