

I smell something funny, what could it be?

It kind of smells like rotten eggs.

Why is there a spot
of dead grass
over there?

And I hear a
whistling sound...

OH NO, IT'S NATURAL GAS



“Rock Energy’s #1 priority is to provide natural gas safely to our members. We diligently patrol our natural gas system for any signs of issues involving natural gas services and mains. However, if a gas leak is detected, you should report the leak by contacting Rock Energy at 866-752-4550. Even if you think it’s only a small leak, you should always err on the side of caution and report it.”

— Jason Mayer, Rock Energy NG Operations Manager

Rock Energy Cooperative operates about 175 miles of natural gas pipeline in northern Illinois with nearly 9,000 services. Our distribution system is regularly monitored and inspected for corrosion and leaks to ensure safe and reliable service.

If you smell a strong odor like rotten eggs, please leave the area immediately and contact your gas provider once you are safely away from the area.

How can I recognize a leak?



BY SMELL

Gas providers add a chemical that makes natural gas smell like rotten eggs so any leaks can be easily detected.



BY SIGHT

Unexplained dead grass, bubbling water, and blowing dirt near a meter or along the pipeline route are signs of a leak.



BY SOUND

An unusual hissing, roaring, or whistling sound along a natural gas line or coming from an appliance might signify a leak.

How can I get more information?

If you have any questions about natural gas safety, we would be happy to provide you with further information. Just call us at 866-752-4550. We also encourage you to visit these web sites to get more information about pipeline safety.



Rock Energy: www.rock.coop **Call 811:** www.call811.com

Diggers Hotline: www.diggershotline.com

JULIE (Joint Utility Locating Information for Excavators): www.illinois1call.com

National Pipeline Mapping System: www.npms.phmsa.dot.gov

