

Illinois Country Living



Due to the COVID-19 Pandemic and in accordance with the provisions of Governor Pritzker's Restore Illinois Plan, which limits public gatherings of more than 10 individuals in Phase 3 and 50 individuals in Phase 4, the Board of Trustees has made the decision to postpone the

Annual Meeting of SouthEastern Illinois Electric Cooperative beyond the scheduled date of August 4, 2020 at Little Chapel Church.

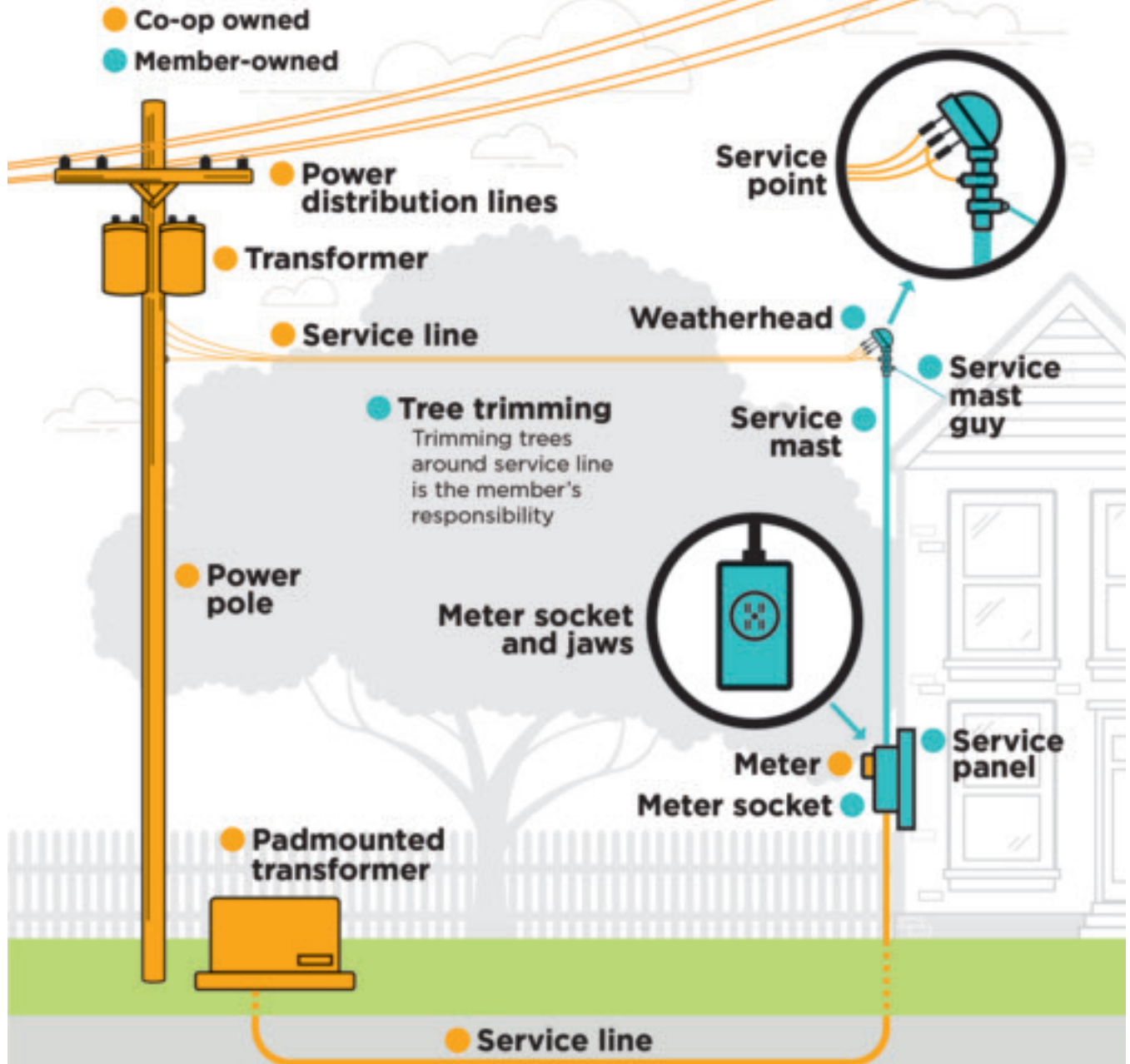
It is unknown at this time when large gatherings will be considered safe and allowed to resume. Therefore, no date has been set to reschedule the meeting. We realize that many members look forward to the cooperative's annual meeting each year in August, but this year we are facing concerns about the health effects of the new coronavirus, COVID-19. The Annual Meeting typically draws 1,500 to 1,800 people. The safety of our cooperative members, employees and trustees is the most important thing, and we believe the safest thing to do at this time is postpone the meeting.



Who Owns What?

Electric Co-op Owned Equipment vs Member-Owned Equipment

This graphic depicts equipment owned by the co-op (in gold) and the member (in blue). If a storm damages any equipment owned by the co-op, we are responsible for repairs. If a storm damages any member-owned equipment, the member is responsible for repairs. Members should hire a licensed electrician when making any repairs to member-owned equipment.



Note: This graphic depicts overhead and underground service. Please be aware of which type of service you receive at your home or business.



On America's birthday, remember that these are not just words we say; they are a promise to honor our flag, our nation and all those, past and present, who have risked all for our freedom.

*Brought to you by
Touchstone Energy Cooperatives*

 **South Eastern Illinois
Electric Cooperative**

A Touchstone Energy® Cooperative 



**Our office will be
closed Friday,
July 3rd
in observance of
Independence Day**

POWER OUTAGE

If your power goes off, we offer these suggestions

1. Check the fuses or circuit breakers in your service panels. If you have breakers, make sure they are in the "ON" position.
2. If you have a meter pole, check the main breaker panel just below the meter socket. If the breaker is in the "OFF" position, check all of your wiring from the meter pole to your various buildings. If the wiring appears to be okay, reset the breaker to the "ON" position.
3. If you still do not have power, check with neighbors to see if they have power.
4. To report a power failure or other emergency, please phone 1-877-399-8405. This phone number is monitored around the clock, 365 days per year to accept your outage and emergency calls.
5. Your phone call will be handled by SouthEastern's automated outage reporting system and will be identified automatically through ANI (Automatic Number Identification). An outage record will then be generated

for your location. Please note that the phone number from which you place the call will be the number used to generate the record. If the system fails to recognize your phone number, members having touch-tone phones may simply enter their seven-digit phone number (without area code) in order to report the outage. Members not having touch-tone phones will be asked to leave a message. It is important you leave your name, phone number and location of the outage. Retrieving messages and entering them into the system is time consuming; therefore, please leave only a message that will help in restoration of electric service. Do not remain on the line for an operator because a live operator is not there to respond. In order to keep a current listing of all numbers, it is important that you notify the Cooperative of any changes in your telephone number.

6. Handling outage calls electronically allows you to report power failures very quickly. Once your outage has been reported, it will be dispatched to repair personnel who will restore your outage as soon as possible. Calling back repeatedly will not shorten the length of the outage, but may hinder the efforts of other members who are trying to report outages.

OUTAGE CALLS ONLY 1-877-399-8405

SouthEastern Illinois Electric Cooperative, Inc.

100 Cooperative Way • Carrier Mills, IL 62917-2275
618-273-2611 or 800-833-2611 • Office hours: 8 a.m. - 4 p.m. M-F

READERSHIP PRIZE WINNER:

Steve Rodgers,
Mulkeytown, IL