

HI-LINES

A NEWSLETTER FOR JO-CARROLL ENERGY MEMBERS

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Elizabeth, Illinois



800-858-5522



www.jocarroll.com



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We want to hear from you

Jo-Carroll Energy exists to provide safe, reliable and affordable energy and broadband services to you, the members of the co-op. Equally important is our mission to enrich the lives of the members we serve. We hope you will consider us more than your energy provider, but instead as a local business that supports the communities we serve and powers economic development and prosperity for the people.

We conduct an annual survey to gather feedback so we can plan for new initiatives and improvements on existing co-op programs and services. Our planning is led by our employees that are local members just like you who understand the needs of the community and are looking out for the long-term interests of the larger community. In addition, we host educational events, such as Solar IQ, fiber and natural gas discussions to provide you information and obtain your feedback. We also participate and welcome opportunities to speak at your community organizations to communicate our plans and gain a better understanding of what is important to you.

We are in the midst of significant changes in the energy



CEO'S REPORT by Mike Casper

sector, as technology and the drive for a more balanced energy mix is impacting long-term planning. These are complex issues that we will be navigating in the coming months and years. This is why it's so important that we hear from you and other community members as we plot our course for the future.

Enhancing cooperative value is one of three primary strategic objectives that your board of directors has given us as a directive. Jo-Carroll works to continually learn from our members about their priorities so that we can better serve you – because your energy co-op was built by the community, for the community. But we can only improve, adapt and effectively plan for the future if we have two-way communication.

For our co-op and community to thrive now and in the future, we depend on hearing from you. I hope you will connect with us and let us know your perspective. You can always reach us at 815-858-2207 – I'm listening.

For your information

Your Board of Directors:

David Senn
Chairman
District 7

Russell Holesinger
Vice Chairman
District 8

Marcia Stanger
Secretary
District 3

Martin Werner
District 1

Joseph Mattingley
District 2

Dan Tindell
District 4

Patricia Smith
District 5

Thomas Lundy
District 6

Larry Carroll
District 9

Robert Kuhns
Treasurer
District 10

Office Hours: Monday-Friday

Elizabeth
793 U.S. Route 20 West
7:30 a.m. to 4 p.m.

Savanna
103 Chicago Ave.
7:30 a.m. to 1 p.m.
1:30 to 4 p.m.

Geneseo
1004 S. Chicago St.
7:30 a.m. to 1 p.m.
1:30 to 4 p.m.

Services and Billing Questions:

(800) 858-5522
www.jocarroll.com

For emergencies and outages call:

(800) 858-5522

WHY IS MY POWER OUT?

A storm or a squirrel may be to blame



When the power goes out,
we work hard to resume service
as quickly and safely as possible.

Here are some common reasons the power goes out:



STORMS:

Mother Nature can interfere with power delivery.



TREES AND VEGETATION:

This is why we work so hard to keep power lines clear.



ANIMALS:

Curious animals can cause damage, especially squirrels.



ACCIDENTS: Run-ins with a utility pole or other equipment can cause an outage.



PUBLIC DAMAGE: Unsafe digging, equipment or line damage, vandalism or theft can all interfere.



OVERLOAD: This happens when demand spikes, like on a hot summer day.



EQUIPMENT ISSUES: We maintain and inspect equipment regularly, but sometimes malfunctions occur.

Thank you for your patience during outages.



DIRECTOR ELECTIONS

Petitions available for 2020 director nominations

Nomination petitions are now available for the three director districts up for election on the Jo-Carroll Energy board of directors in 2020.

The director districts up for election include districts 3, 6 and 9. Any Jo-Carroll Energy member residing in a district up for election – including the incumbent – may petition for nomination in that district. Members may find their director district printed on their bill. If you are unsure if this is on your bill, you may call the office at 800-858-5522.

The board of directors is made up of members and consumers just like you who live in and are a part of communities we service. Running for the board and voting in elections are benefits of being a co-op member. **Kenneth Isaacson**

Members interested in seeking election may download a petition from the cooperative's website at jocarroll.com or pick up a form at any of JCE's offices.

Petitions must be signed by at least 25 JCE members

residing in the district for which the director is to be elected. Petitions must be filed at the cooperative's headquarters in Elizabeth no earlier than Jan. 13 and no later than April 9.

In order to qualify to have their name on the ballot, all nominees must also participate in an orientation process provided by the attorney for the cooperative, assuring that all nominees fully understand the expectations and responsibilities of directors. These include, but are not limited to, time demands, education expectations and fiduciary duties.

All eligible candidates will be listed on the cooperative's website and in Hi-Lines.

Complete details on director qualifications and the nomination procedure can be found in the cooperative bylaws posted at jocarroll.com. Anyone without internet access may request a copy by calling 800-858-5522.

Co-op plans hybrid election process

Jo-Carroll Energy plans to use a hybrid voting method to allow

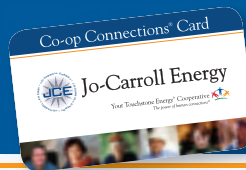
members to vote either by mail or online, if votes are needed in this year's elections.

According to the cooperative's bylaws, if only one candidate files in a district, election is by a motion of acclamation at the annual meeting; ballots are not mailed. This year's annual meeting is set for Wednesday, June 10 at River Ridge School.

If two or more candidates file in any of the districts up for election, ballots and voting instructions will be mailed to each member residing in those districts in early May. A special election website will open in early May also. Members may vote for one director for the district in which they reside – or in which the member is entitled to vote. Each member may vote once either online or by mail, whichever they choose.

Jo-Carroll works with Survey & Ballot Systems to conduct the elections. Additional details about the election process will appear in upcoming issues of Hi-Lines.

Co-op Connections® Program Participating Local Businesses



Show your Co-op Connections® Card and receive the following discounts.

Apple River

Peaceful Pines Guesthouse
9033 E. Canyon Rd., Apple River
815-745-2536
*5% discount.

Atkinson

Inspired Life Yoga Studio
107 S. State St.
309-502-9409
*First class free to new students.

Clinton, IA

Alternative Wellness & Chiropractic Center
1721 N. 2nd St., Clinton, IA
563-242-5515
*Complimentary consultation and thermoscan.

CGI Insulation, LLC.
1212 S. 18th St., Clinton, IA
563-357-4014
*\$80.00 off insulation removal or installation to participating Jo-Carroll Energy members only.

Dubuque, IA

Anytime Fitness
660 Iowa Street, Dubuque, IA
563-556-0056
*1st month free with a new 12-month agreement.

Elizabeth

Jug's Main Street Tap/Lisa's Main Street Pizza
200 Main St., Elizabeth
815-858-3333
*\$2 off any food and pizza over \$15 (excluding alcohol).

Vincent Earthmoving Inc.
1480 RT 20 West, Elizabeth
815-858-2024
*5% off load of gravel; limit 2/yr.

Freeport

Jansen Heating, A/C, Geothermal, Electric
213 W. Main St., Freeport
815-262-4373
*\$50 off service calls over \$200

Fulton

Cuttin' Loose w/ Style
19670 Waller Rd. & Rt. 84, Fulton
815-589-4444
*Free eyebrow wax w/ service.
*10% off facials, leg & bikini waxing, retail, pedicures w/ massage chair & ottoman, and wedding, prom & formal up-do's.

River City Fencing Co., Inc.
21490 Waller Rd. Fulton
815-589-2307
*5% discount.

Galena

Angela Stodden—United Country Heartland Realty
243 N. Main Street, Galena
815-541-5482
*1 year "Smart Buyer Option" (\$60 value) added to any 1 year "Home Warranty" purchase.

Cloran Mansion Bed & Breakfast
1237 Franklin St., Galena
815-777-0583
*10% off weekends.
*15% off midweek (Sun - Thurs).

Country Inn & Suites by Carlson
11334 Oldenburg Lane, Galena
815-777-2400
*\$10 off guest room or meeting room space rental.

Dream Catcher
204 S. Main St., Galena
815-777-3710
*10% off all jewelry purchases.

Fever River Outfitters/Outdoor Retailer
525 S. Main St., Galena
815-776-9425
*10% off rentals (Sun - Fri) or retail instore or online.

Galena II Vacation Rentals
3 Laurel Court, Galena
708-334-8830
*Stay 2 nights receive 10% off of rates/ excluding cleaning fee

Grant Hills Motel
9372 US Highway 20
877-421-0924
*10% off lowest published rate, based on availability.

Great American Popcorn Company
205 S. Main St., Galena
815-777-4116
*Buy 3 bags of popcorn, get 10% off purchase.

Hellman Guest House Bed & Breakfast
318 Hill St., Galena
815-777-3638
*10% off weekend room rates (Fri - Sat).
*15% off weekday room rates (Sun - Thurs). 2 night stay required July through October.

Illinois Bank & Trust
971 Gear St., 400 S. Main, Galena 151 N. Main St., Elizabeth
11655 HWY 20 East, Stockton
815-777-0663
*One box of free checks when you open a new checking account.

Karl Stodden Construction, Inc.
P.O. Box 9, Galena
815-777-3088
*10% off labor costs.

Lefevre Inn & Resort
9917 W. Deninger Lane, Galena
815-777-3929
*10% discount on lowest published rate, based on availability.

Market House Restaurant
204 Perry St., Galena
815-777-0690
*10% off food purchases (excluding alcohol).

Renew Salon
11400 US Route 20 West, Galena
815-776-9918

*20% off all regular priced retail.

Stoney Creek Inn
940 Galena Square Dr., Galena
815-777-2223
*\$15 off regular room rate.

Valley Perennials Florist & Greenhouse, Inc.
1018 3rd St., Galena
815-777-0546
*10% off trees and shrubs.

Geneseo

All In Stitches
100 E. Main St., Geneseo
309-944-4084
*Save \$2 on purchase of \$20 or more.

Alexis' Doggie Spa
207 E. 1st St. Suite 2, Geneseo
309-944-3326
*Full teeth brushing on purchase of full groom service

Artists In Motion, LLC.
1229 S. Oakwood Ave. #4, Geneseo
309-944-6656
*10% off retail purchase (excluding special orders).

B&B Equipment Store, LLC.
820 S. Chicago St., Geneseo
309-944-2660
*\$50 off any treadmill.
*\$20 off all cycling shoes.
*\$2 off STIHL gallon bar oil.

Hawkeye Chem-Dry
15 Hawkeye Ln., Geneseo
309-944-3376
*20% off whole house cleaning.

Lifetime Eyecare
112 S. Center St., Geneseo
309-944-5303
*10% off eyeglasses (not valid with other offers).

Maple Grove Framing & Gallery
118 W. Second St., Geneseo
309-944-5228
*20% off complete framing order (must include frame).

Maple Leaf Medical Services, LLC.
111 S. State St., Geneseo
309-944-1190
*10% off retail items.

One Way Carpet & Upholstery Cleaning
329 W. Second St., Geneseo
309-944-6217
*15% off all cleaning (not valid with any other offers).

Pegasus Fine Gifts
117 S. State St., Geneseo
309-944-6516
*10% off (excluding Isabel Bloom).

Snap Fitness Geneseo
1045 S. Oakwood Ave., Geneseo
309-944-4335
*One month free for new members.

Underground Graphics
100 E. Main St., Geneseo
309-944-4084
*Purchase 500 business cards, get 500 free.

Miles, IA

Trenkamp Electric
21 Country Rd., Miles, IA
563-682-7944

*10% off labor charges.

Mt. Carroll

Flower Fan-A-See
904 S. Clay St., Mt. Carroll
815-244-1123
*15% off live plants, cash & carry only.

Healthy Touch Massage and Salon
303 E. State Dr., Mt. Carroll
815-244-7300
*10% off services.

Kunes Country Auto Group
200 W. Commercial St., Mt. Carroll
815-244-2121
*Free Brite-O-Matic car wash with any service or body shop work.

Schneider House Furniture and Floor Covering
207 E. Broadway, Mt. Carroll
815-244-4089
*10% off floor cleaning products.

Sievert's Steaks-N-Stuff
121 W. Market St., Mt. Carroll
815-244-7553
*\$2.00 off any dinner.

Savanna

The Answer Fitness and Nutrition Center
319 Main St., Savanna
815-273-3747
*\$20 off any new fitness membership and 1 free tan for new customers

The Answer Physical Therapy & Medically Integrated Fitness, LLC
319 Main St., Savanna
815-273-3747
*Free Injury Screening

Neat Repeats
414 Main St., Savanna
815-656-0808
*15% off all regular priced items.

Outback Dee-Zign Salon & Spa
230 Main St., Savanna
815-273-2299

*5% off acrylic nails, pedicures, facials, and body waxing.
*10% off retail products.
*10% off wedding, prom and special occasion up-do hair styles.

Stebbins Appliance
1020 Viaduct Rd., Savanna
815-273-4717
*10% off all in stock cell phone accessories.

True Value Home & Building Center
115 Main St., Savanna
815-273-4304
*10% off water heaters, excluding sale items.

Sabula

River City Heating
P.O. Box 441, Sabula
815-590-0177
*10% off all service calls.

Stockton

Glad Rags Resale Boutique
117 S. Main St., Stockton
815-947-3081
*10% off shopping order.
*5% off dry cleaning service.
*10% off tuxedo/suit rental.

Ink & Paper
113 S. Main St., Stockton
815-947-2878
*50% off graphic design on any print order over \$100.
*15% off any gift item.

Thomson

Executive Inn
800 One Mile Road, Thomson
815-259-7378
*10% off room rate (Mon - Thurs).

Warren

Gray Unlimited Restoration, Inc.
802 W. Jefferson St., Warren
815-745-1012
*5% off all services.

Shawn Saunders Insulation Specialist
201 E. Winslow Rd., Warren
815-745-3134
*5% discount.

Online

Cash Back Mall
touchstone.foryourpeople.com
Earn cashback on purchases at thousands of online retailers.

*Discounts are subject to change at any time.

Go to www.connections.coop for up-to-date, local, national, online and healthy savings deals.



Co-op Connections® Program Healthy Savings Providers

Dental Providers

Schmitt Family Dentistry
300 N. 2nd St.
Clinton, IA 52732
563-243-2324

Aspen Dental
3432 Dodge St., Ste. 102
IA 52003
563-557-0500

Steve M Leifker DDS
1645 John F. Kennedy Rd.
Dubuque, IA 52002
563-556-6383

Midwest Dental of Iowa PLC
2055 Holliday Dr.
Dubuque, IA 52002
563-588-2585

Applewhite Dental
2661 W. Stephenson St.
Freeport, IL 61032
815-233-1215

Kenneth L Eichholz Jr DDS
624 Terra West Dr. Ste. 2
Freeport, IL 61032
815-235-7165

Midwest Dental of Illinois
3000 Highland View Dr.
Freeport, IL 61032
815-235-4161

Midwest Dental of Illinois LLC
415 Locust St. Ste. A
Sterling, IL 61081
815-625-0044

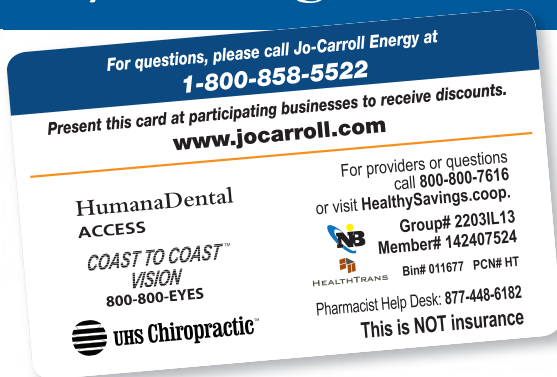
Austriaco Dental Associates LLC
4312 E. Lincolnway Ste. A
Sterling, IL 61081
815-625-7002

**Download the Co-op
Connections App on your smart
phone device to see a full list of
Health providers in your area.*

**HumanaDental
ACCESS**

**COAST TO COAST™
VISION**

UHS Chiropractic



Show your Co-op Connections Card
and save at these participating providers.

Vision Providers

America's Best Contacts & Eyeglasses
2515 NW Arterial Rd., Ste. 2
Dubuque, IA 52002
563-690-0067

All About Eyes
4406 16th St.
Moline, IL 61265
309-762-2020

America's Best Contacts & Eyeglasses
4351 16th St.
Moline, IL 61265
309-797-5900

Bard Optical
4032 Blackhawk Rd.
Rock Island, IL 61201
309-786-9734

Rock Island Optometric Center
2501 24th St.
Rock Island, IL 61201
309-788-0604

All About Eyes
4304 E. Lincolnway Ave., Ste. D Sterling, IL
61081
815-626-2020

Bard Optical
3215 E. Lincolnway
Sterling, IL 61081
815-626-6006

Valley Eye Care
4006 E. Lincoln Way
Sterling, IL 61081
815-625-8006

Local Discount: Lifetime Eyecare
112 S. Center St., Geneseo
309-944-5303
*10% off eyeglasses
(not valid with other offers).



Chiropractic Providers

Bergthold Chiropractic
2707 Kimberly Rd.
Bettendorf, IA 52722
563-359-0073

Nelson Chiropractic
2377 Cumberland
Square Dr.
Bettendorf, IA 52722
563-359-9541

Aldrich Chiropractic
2020 E. 11th St.
Davenport, IA 52803
563-441-9696

Meyer Clinic of Chiropractic
3430 Dodge St.
Dubuque, IA 52003
563-582-6870

Chiro Care Plus
2617 University Ave.
Dubuque, IA 52001
563-588-8050

Fried Chiropractic Clinic
1715 5th Ave.
Moline, IL 61265
309-762-1050

Sherrard Chiropractic Clinic
405 3rd St.
Sherrard, IL 61281
309-593-2966

**Local Discount: Alternative
Wellness & Chiropractic Center**
1721 N. 2nd St., Clinton, IA 52732
563-242-5515

*Complementary consultation and thermoscan
(not associated with UHS Chiropractic
discounts).



Local Pharmacies

Walmart Pharmacy
10000 Bartell Blvd.
Galena, IL 61036
815-777-1301

Hartig Drug Co.
11002 Bartell Blvd.
Galena, IL 61036
815-777-2700

Northside Rexall Drug 201
N. State St.
Geneseo, IL 61254
309-944-2442

Vorac Pharmacy
114 S. State St.
Geneseo, IL 61254
309-944-2166

Walmart Pharmacy
125 E. Bester Dr.
Geneseo, IL 61254
309-944-5675

Walgreens
1009 S. Oakwood Ave.
Geneseo, IL 61254
309-944-3784

Fitzgerald Pharmacy
124 E. Main St.
Morrison, IL 61270
815-772-3415

Mount Carroll Pharmacy
101 W. Market St.
Mount Carroll, IL 61053
815-244-2171

Hartig Drug Co.
316 Washington St.
Prophetstown, IL 61277
815-537-2400

Hartig Drug
217 Chicago Ave.
Savanna, IL 61074
815-273-2713

Hartig Drug Co.
101 S. Main St.
Stockton, IL 61085
815-947-3411

Warren Drug Store
137 E. Main St.
Warren, IL 61087
815-745-3700



Each Healthy Savings provider contracts their discounts differently. For specific discounts, contact your health provider and mention the health network on the back of your Co-op Connections® Card (logos seen here and on your card). Call 800-800-7616 or visit www.connections.coop for additional providers and information. The Co-op Connections® Card is not insurance nor is intended as a substitute for insurance.

DIY efficiency projects to tackle this year

By Abby Berry

A new year brings new opportunities to save energy—and money. You may think energy efficiency upgrades require a great deal of time and expense, but that's not always the case.

If you're interested in making your home more efficient but don't want to break the bank, there are several DIY projects you can tackle to increase energy savings. Let's look at inexpensive efficiency upgrades that can help save energy throughout the year.

Trim dryer vent

Level of difficulty: easy. Supplies needed: tin snips, gloves, measuring tape and masking tape. Estimated cost: about \$25 depending on the supplies you already have.

If your dryer vent hose is too long, your dryer is working harder than it has to, using



more energy than necessary. The vent hose should be long enough for you to pull the dryer out a couple feet from the wall, but the shape of the hose should form a line—it should not have a lot of slack, with twists and curves. A shorter, unobstructed vent hose increases the efficiency of your dryer, dries clothing faster and reduces lint buildup, which can create potential fire hazards.

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Simply measure, mark and trim the hose to the desired length, then reattach the hose to your dryer and exterior vent. If you're unsure about the hose length, check out YouTube for a video tutorial.

Seal air leaks

Level of difficulty: moderate. Supplies needed: caulk and caulk gun, weather stripping,

gloves, putty knife, paper towels. Estimated cost: \$25 to \$50 depending on the materials you purchase.

Sealing air leaks in your home can help save 10–20 percent on heating and cooling bills. Apply caulk around windows, doors, electrical wiring and plumbing to seal in conditioned air. You should also weather strip exterior doors, which can keep out drafts and help you control energy costs. Types of caulking and weather-stripping materials vary but ask your local hardware or home store for assistance if you're unsure about the supplies you need. For more information, the Department of Energy provides step-by-step instructions for caulking and weather stripping: <https://bit.ly/2Kesu6W>



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SCHOLARSHIPS 2020

06

**Jo-Carroll Energy
Scholarships**
\$1,000 each



06

**Lineworker
Scholarships**
\$2,000 each



04

**2 Year/Technical
School Scholarships**
\$1,000 each



10

**Director's
Scholarships**
\$500 each



04

**Adult Student
Scholarships**
\$1,500 each

HOW DO I APPLY?

Visit jocarroll.com to find full details, requirements, application forms and deadlines for 2020.

Applicants must be the son, daughter or under guardianship of a Jo-Carroll Energy member.

Visit jocarroll.com for details

**WIN
A TRIP**

to Washington D.C.!

June 19-26, 2020



Visit historic monuments
and museums!

Mingle with students
from across the country!

Meet U.S. Representatives
and Senators!

Make new friends!

The trip of a LIFETIME!



Contact your local cooperative for more information.

Visit jocarroll.com for details

Reader prize

Each month we print the name of a Jo-Carroll Energy member who is eligible to win a monthly \$25 reader-ship prize. If your name is printed in this month's edition, and not a part of any article, contact Jo-Carroll Energy.

Coming soon! 2020 efficiency incentives

We're finalizing details about our 2020 energy efficiency rebates and incentives. Watch future issues of Hi-Lines and our website at jocarroll.com for more information and a listing of the incentives available for both electric and natural gas members.



SAND PRAIRIE FIBER UPDATE

Imagine what you can do

Sand Prairie fiber neighborhoods

Sand Prairie fiber internet service is available in 11 different polygons or fiber neighborhoods. If you live in one of these areas, simply visit connectSP.com or call us a 800-858-5522 to have service installed:

- ▶ Elizabeth (neighborhoods ELZ1-6, 8-9)
- ▶ Galena (neighborhoods G0 & 15)
- ▶ Apple Canyon Lake (neighborhood CYN6)

25 Mbps is \$59.99 and 250 Mbps is just \$74.99 per month!
You can get 1 Gig (1000 Mbps) for \$99.99 or our maximum speed of 2 Gig (2000 Mbps) for \$299.99 per month.

Under construction

Eight additional areas in construction or pre-construction (as of press time):

- ▶ East Dubuque: ED 1 construction
- ▶ High Ridge: G17 construction
- ▶ Scales Mound: SM1
- ▶ Chestnut: CHT1 pre-construction
- ▶ The Galena Territory: GT10 Construction
- ▶ Elizabeth: ELZ 10 pre-construction
- ▶ Savanna: SAV11 pre-construction
- ▶ York: YRK 1 pre-construction

Sign up open

Several other fiber neighborhoods have reached the level of interest so that we can complete engineering and members can select a package and sign up for service:

- ▶ Galena: G8 & 16
- ▶ The Galena Territory: GT 5-6 & 13
- ▶ Apple Canyon Lake: CYN 1-5, 7
- ▶ Fenton: FTN 1

Visit connectSP.com/fiber/communities to find your neighborhood and see if service is available in your area.



Want fiber in your neighborhood?

You can tell us you want fiber in your neighborhood by completing the short and simple interest form at connectSP.com/iwantfiber. AND, you can encourage your neighbors to submit their interest also. This helps us determine where to build fiber next.



Sand Prairie
Connecting our members to the world®

☎ 800-858-5522
🌐 connectSP.com
📍 793 US 20 West, Elizabeth IL 61028