By the community, for the community

October is National Co-op Month

when you think of October, pumpkins, Halloween and beautiful fall foliage naturally come to mind. But October is notable for another reason – it's National Coop Month! This is the time of year when cooperatives across the country, including Western Illinois Electrical Coop, celebrate who we are and more importantly, the members we serve. Cooperatives are different than other types of businesses. When the market declines to offer a product or service, or does so at a very high price, co-ops intervene to fill the need.

Similar to how WIEC was built by members who came together to bring electricity to our community, cooperatives are conveners for the common good. Your electric co-op exists to provide safe, reliable and affordable energy to you, the members of the co-op. Equally important is our mission to enrich the lives of the members we serve.

As a co-op, we are well-suited to meet the needs of the community because we are locally governed. WIEC's leadership team and employees live right here in the community. Our board of directors, who helps set long-term priorities for the co-op, live locally on co-op lines. These board members have been elected to the position by neighbors like you.

We know our members (that's you!) have a valuable perspective. That's why we are continually seeking your input.

Whether through community events, social media, or the annual meeting, we want to hear from you.

Our close connection to the community ensures we get a first-hand perspective on local priorities, thereby enabling us to make more informed decisions on long-term investments, such as equipment and technology upgrades. 7631-57

Another feature that sets our co-op apart from a traditional utility is one of our core principles, "Concern for Community." We partner with local entities like the City of Carthage, Memorial Hospital

Association, Hancock County Nursing Home Association and Dearwester Properties, L.L.C. for building or expansion programs as well as needed equipment. We participate in the Electric Cooperative Youth Tour, where we take our community's brightest young people to Washington, D.C. for a week-long immersion to experience democracy in action. We also provide scholarships to graduating high school seniors every year.

Ultimately, the larger community benefits from these programs

By Anne Prince, NRECA

because of you and your neighbors. You empower the co-op through your membership and through your participation in and support of these programs.

We hope you will think of WIEC as more than your energy provider, but instead as a local business that supports this community and powers economic development and prosperity for the people.

We will continue to learn from our members about their priorities so that we can better serve you – because your electric co-op was built by the community, for the community.





524 North Madison P.O. Box 338 Carthage, IL 62321 www.wiec.net 800/576-3125

OFFICE HOURS

8:00 a.m. - 4:30 p.m. Monday - Friday

BUSINESS OFFICE

217-357-3125

TO REPORT AN OUTAGE

800-576-3125

BOARD OF DIRECTORS

- Kent Flesner President, West Point
- Mark Burling Vice President, Carthage
- Janet Spory Secretary/Treasurer, Sutter
- William Newton Assistant Secretary/Treasurer, Burnside
- Rob Gronewold Director, Carthage
- Kim Gullberg Director, Stronghurst
- Jay Morrison Director, Niota

STAFF

- Todd Grotts General Manager
- Ryan Biery Manager of Operations
- Wendi Whitaker Finance and Accounting Manager

MAP LOCATION CONTES

Every month we are printing four members' map location numbers in the newsletter. If you find your map location number call the WIEC office by the 25th of the following month, tell us where it is and we will give you a \$10.00 bill credit. Keep on reading the WIEC News.

Prairie State Energy Campus tour

group of 13 employees and board members from WIEC recently had the Lopportunity to learn about and tour an active coal mine and power plant. The Prairie State Energy Campus in Marissa, Ill. is a technologically advanced electric generation facility owned by Midwestern public power entities that include WIEC. 7824-5 The campus contains a 1,600-megawatt supercritical power plant and adjacent coal mine. Prairie State's owners invested \$1 billion in the Best Available Control Technology (BACT) to create the cleanest coalfueled power plant in Illinois and one of the cleanest in the world.



Pictured front row, left to right, are Janet Spory, Mandy Steinkamp and Wendi Whitaker. Back row, left to right, are Garrett Kestner, Kyle Tanner, Cody Grainger, Wayne Spory, Andy Lafeber, David Peer, Bill Newton, Ryan Biery, Mark Burling and Rob Gronewold.



Welcome New Members

July 2019

Churchill, Mike Fisher, Lukes

Schwab, Mckenzie Shipman, Audie

Traff, Julie & Cassidy



Member Appreciation Day is October 25th!

To celebrate Cooperative Month in October, WIEC will have Member Appreciation Day from 8 a.m. to 2 p.m. on the 25th. 8628-8

Because we are owned by our members, electric cooperatives have strong commitments to the

local communities we serve. The better we know you as individuals, the better we can serve you and meet your changing needs.

Please stop by the office to say hello or ask questions and have a cookie and some cider. We'll have some special cookies for the little ones this year, so go ahead and bring them along.

The 2020 pocket calendars will be here so remember to pick one up while you're visiting.

Smart devices: They're definitely smart, but not always secure

For many of us, buying and using technology to make our homes smarter and interconnected is as tempting as walking through a candy store as a kid.

Although not found in every household, many U.S. homes have one or two components, such as a smart security system complete with cameras, a smart thermostat, or a know-it-all "voice assistant" such as Amazon's Alexa. 8623-11 The rest of our homes range from doing things the old fashioned way (no smart devices at all) to having a home decked out in every smart technology one could imagine.

According to Statista, a company specializing in market and consumer data, North Americans are forecast to spend \$63 billion in the smart home market in 2022. And that's nothing to sneeze at. (But if we do, millions of Americans may hear Alexa say, "Bless you.")

Although convenient – who doesn't want real-time glimpses of who is ringing our doorbell or to hear Google Assistant recite a recipe – smart devices come with their own set of security concerns.

Canada's CBC News hired hackers (ethically responsible ones of course)

to hack a family's smart home and they got in, literally. "All it took was a white van, a team of three hackers and a phishing email to remotely unlock the front door."

This eye-opening scenario is not intended to scare people; rather we encourage you to give your smart devices serious thought before diving in. Security measures for smart devices are similar to the steps we should take in our daily life to protect us against seedy scammers and hackers everywhere.

For example, be leery of emails or calls asking for personal information such as login info or passwords. And although everyone loves to use the same passwords like "abc123" for everything, doing so can make your smart devices vulnerable. (Note: it's not a good idea to use "abc123." Be creative and make them hard to crack.) And although it seems obvious, never use the factory-set password; change it immediately.

Many tech companies are considering (and others have already switched) to two-step authentication for the smart devices they sell. Although the extra step can feel like a pain, the two-step process is a good thing; it is a

valuable step in keeping you and your family safe and your conversations private.

Without the code provided in the second security step, outsiders can't access your device or account — even if they guessed your SweetHomeAlabama1973 password (or whatever).

For more in-depth technology advice, consult an IT professional. For more information about electrical safety, visit SafeElectricity. org. And if your password is actually SweetHomeAlabama1973, we apologize; it was used for illustrative purposes only.



Uncashed 2018 capital credit checks

Check your kitchen counter, your desk, your glove box or your purse... wherever it is that you tend to hide things from vourself. Please take one more look to assure you've cashed your capital credits check from October 2018. If you happen to have current address or phone information for someone appearing on the list of uncashed checks below, please contact our office to aid in our efforts to locate all members.

Alton Richard Anderson Larry G Balmer Levi E Bergmeier Eloise Bigger Lonnie Ir Booton Flossie Boughton Mark S Brockmeier Ruth Bubb Vernon **Buckert Danny** Buckert Rodney L Burton William Buswell Kevin M C B S Reality Carlisle Livestock & Grain Coeur Bob Conover Glenda Covert Darrell Cox Dixie L Cox Fred Cutler Michael Dowden Comm Inc Dowell Kenneth Dowell Madeline Dunham Lena Durocher Daneil J Dye Philip D Eddington Dean Erbland John A Farmers Home Adm Ferguson Randy

Finch William Foster Jerry E Galbraith Max B Glisan Larry Gray Martha Gray Stacy L Green Jerry Grogan Patricia A Hamman Kathryn D Hanson Brent Hanson Mark E Harris Chuck Hart Iames E Hasten Cerece Heckenberg Caren A Hendrickson Michael Hester Helen R Hitz Harold Hocker R S Holmes Lloyd Housewright M O Humphry Dola R Illinois Natural History Johnson Betty Jones Anna Mary Jones James C Kistler Co Contr Kreis Mike

Kruse Walter H

Kuper Randall

Kunz Irene

Last Adam Ministries Launer Leo Leffler Brian C Leffler David C Lillard Leora Lion Hart Farm Little Lois Love Bros Lukens Dale G Lybarger Dale Manley B J Marbol Cuft Inc Markey Wendell Mcallister Norman Mcclintock Realty Mcdonald Rex E Mcgaughey Donald E Meado Robert W Meeker Arthur R Meister Tack R Miller Daniel F Mittermver Oscar S Modrell Liz Monnier David E Morris Tim S Moss Duzansky Mulch Donald A Mynatt Rex D Nagel Walter Neff Eldon Nolden William E Nye Frankli

Oard Robert T Olson Frank L Otte Darrell Overton Donald Parquet Clara J Pence Beulah Peterson Neola M Piper Frank Powelson Tim Price Betty L Priebe Kris Purdy Darlene Purtle Leona Randall John D Rang Morris E Ray Scott E Redding Russell Redenius Patricia Roskamp David Rowland Margaret Rumsey James Sartorius Richard Schiek Ben T Schoch Alfred W Scranton Shirley R Setser John W Sherrick DW Shields Mary K Shoen Debbie Siefken Roger Siegfried Clement G Smith Jerry L

Smith Rick L Snyder Donna M Sparrow Jerry D Staff Arlene Steele L D Stephens Gladys F Stephens Robert F Jr Stout Daniel R Summers Jennife R L Sutton Steve Talbott Gary Thompson Byron Tisor Mark Todd Robert E Wadhams Kenneth Waterman Conda Waterman Harold L Waterman Richard Watts Robert E Wildrick Tack Wilkens Paul Wilson Henry D Wisehart Rock W Wolford Frances Wollbrink Kelly Wright John F Young Ellen M Yuskis Doris

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