



# Egyptian Electric Cooperative

Stop by our headquarters at **1732 Finney Road, Murphysboro** to pay in person, drop box, drive-up window or kiosk!

## Ways to Pay:

### • Pay in person

Stop by our office, at **1732 Finney Road**, north of Murphysboro, during business hours 8 a.m. to 4 p.m., Mon.-Fri., to pay your bill in person. An after-hours kiosk and drop box is also available on the south side of our office building at the drive-up window.

### • Pay online

Visit [www.eeca.coop](http://www.eeca.coop) to pay on your account online through your browser, on our:

- **Pay Now** portal on our homepage, that is used for a quick one-time payment, or
- **SmartHub**, where you can pay online 24/7 with a checking account or credit/debit card, with recurring options via online access.

### • Pay by Kiosk

You can now pay cash, E-check, or securely by credit card, at one of our payment kiosk locations! Our kiosks accept cash (but no change given) and E-checks, Visa, Mastercard and Discover cards. One is on-site, but also have two off-site kiosks for your convenience:

**Marketplace Shell**  
**2301 N Reed Station Parkway**  
**Carbondale, IL**  
**Open 6 a.m. to Midnight!**

**Wright Do-It Center**  
**1306 N Market Street**  
**Sparta, IL**  
**Open 7 a.m. to 5:30 p.m. M-F**  
**and 7 a.m. to 3 p.m. Sat**

### • Pay by mail

Mail your payment check along with the stub, conveniently located at the bottom of your bill to Egyptian Electric Cooperative, in the envelope provided with your statement. Please allow 5 to 7 business days for delivery.

### • Pay-by-phone

Pay your bill securely over the phone by calling us toll free **1-800-606-1505** to speak with one of our Customer Service Representatives during normal business hours. Account information can be obtained after-hours through our after-hours answering service.

Call us during or outside business hours, 24/7, at **1-844-759-3977**, to pay your bill, update your account information, and set up recurring payments, securely over the phone. This is an automated service, available in English and Spanish.

Our automated phone service accepts Visa, Mastercard and Discover cards, and checks though E-Check! Aside from SmartHub, this is where you must set up recurring credit/debit payments.

### • Automatic draft

Credit/Debit/Checking/Savings – Choose an automatic payment deduction from the account of your choice. This is set up as a recurring payment draft on the due date shown on your bill.

- Sign up for recurring credit/debit card payments through **SmartHub** or at **1-844-759-3977**.
- Sign up for recurring checking/savings account withdrawals by completing the **Automatic Bank Draft Authorization Form** (in our office or online). Call for questions or more information.

### • SmartHub App

View and pay your bill using this app with your smart phone or smart tablet. Find this FREE app on your app store!



## Pay by Phone!

Our automated system is available 24/7 at **1-844-759-3977**

 Egyptian Electric  
Cooperative Association

Your Touchstone Energy® Cooperative 