

A monthly newsletter for co-op members of EnerStar Electric Cooperative

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A Touchstone Energy® Cooperative K

EnerStar now offering... Kohler Whole House Generators

When bad weather rolls through the prairie, it can mean damage to the co-op's system and, with severe weather, even extended outages for members. For those who must have power because of medical devices and others who want power at all times, it may be time to install a generator.

EnerStar Electric Cooperative now offers Kohler standby power generators for use during emergencies and damaging weather conditions. There are a variety of systems to

fit commercial and residential requirements. The required switching and safety gear for use with these models is also available from EnerStar.

Pricing and options depend upon the model chosen. Co-op employees and your installer will work with you to help determine the best model for your wants and needs.

So, don't let severe weather keep you in the dark, heat or cold. Call EnerStar's Tim Haddix at 217-463-4145 or email thaddix@enerstar.com and ask about our affordable home or business generator solutions. Please visit www.kohlerpower.com for additional information.





Thoughts from Shelby Hollis, Summer communications intern

Throughout my short time at Enerstar, I have learned ample amounts not only about the field of communication but also about cooperatives. During my time as an intern, some of my big take-aways were that you need to be able to think on your feet and have a creative eye as well as an open mind to do this job. These are especially important when you, the intern, get the opportunity to take the reins on some projects, and I was fortunate enough to do just that.

Yes, there are actual tasks that the job entails such as typing articles, website management and conducting interviews, but as a communications professional, you must be ready to take on more than what is in your job description. It won't take long to come to the realization that you fall into the category of "a jack of all trades," but that is not a bad thing.

As I entered this journey with EnerStar, I knew that it ran differently than most companies. I knew about the board of directors and the annual meeting, but what I didn't know is that member-owners are treated like family. I quickly came to realize that EnerStar is such a giving company to its community, member-owners and employees. Being a



EnerStar employees Susan Watson and Kayla McElheny visit with Shelby Hollis (right) on her last day.

part of a cooperative as a member or an employee is about so much more than electricity. It's about taking care of one another.

I would highly encourage students in the communication field to apply for this opportunity next year. You will learn so much in these 12 weeks, and it will be hard for you to leave when it is time to go. A huge thank you to everyone at EnerStar for welcoming me with open arms and giving me the opportunity to experience the real world in such a memorable way.





COOPERATIVE HEADQUARTERS

EnerStar Electric Cooperative 11597 Illinois Highway 1 Paris, IL 61944

TELEPHONE 800-635-4145

OFFICE HOURS Monday through Friday

7:30 a.m. to 4:30 p.m.

Serving the Illinois counties of Edgar, Clark, Vermilion, Douglas and Coles.

EnerStar Electric Cooperative proudly supports 4-H

Did you know that our EnerStar Electric Cooperative (previously known as Edgar Electric Co-operative Association) was founded in 1938 by the Edgar County Farm Bureau? Yep! That's right! And ever since, we have been very proud of our agricultural roots.

That is why we strongly support the local county extension offices and the 4-H programs each year. Here are just a few photos from this summer's 4-H fairs. We appreciate the hard work of all the participants, but must say, we have a soft spot in our hearts for those electricity projects.

Congratulations everyone for a year well done!



Clark County 4-H Fair

A big thank you to Jeremy Williams for presenting the Outstanding Electricity Award to this year's winner, Shelby Zellers. Shelby is a member of the Mt. Moriah Go Getters 4-H Club. Jeremy is a co-op member from Martinsville who serves on the EnerStar board of directors. Congratulations, Shelby!



Edgar County 4-H Fair

For many years now, EnerStar has provided judges for the electricity projects at the Edgar County Fair. We greatly appreciate the hard work of all the 4-Hers in the various departments and thank those children who participated in the electricity projects. And another big thank you to Journeyman Lineman Chad Cornwell for agreeing to be the judge again this year. We look forward to seeing you all next year!





Board training – In the field

The electric utility industry is notorious for speaking in acronyms. kWh. OCR. G & T. MISO. MW. The list goes on and on.

The EnerStar board of directors are members just like you who were elected to serve the membership. They all have "day jobs" and do not work for an electric utility. To help them better understand it all, our statewide and national associations offer training and education to help directors easily wear their "co-op hat."

At the monthly board meetings, when we need more than just discussion, every so often we take the training "on the road." It offers board members a chance to SEE what we are talking about in the board room. "It is one thing to talk about 69 kV automatic switches," said CEO Mike Clark. "It is something very different to see



the structure and learn how the equipment operates and benefits the cooperative."

At the July board meeting, the co-op took it on the road and toured parts of EnerStar's electric service territory in Edgar and Clark counties. Board members learned about recent upgrades at two substations, visited larger electric accounts including Paris High School and Mill Creek Park, and learned more about the entire system, not just the area from which they serve.

"The co-op employees appreciate the extra time the directors took to learn more about the cooperative," added Clark. "It really was a great learning experience for everyone, including inside employees at the cooperative who are not in the field."

Survey says! Random member survey mailed

Every other year, the Association of Illinois Electric Cooperatives (AIEC) conducts a statewide member survey on behalf of electric cooperatives across Illinois, including EnerStar. Participants are randomly selected members by Inside Information, a marketing firm that works with electric cooperatives across the country.

"If you get one of these surveys, we sure would appreciate your input," said EnerStar CEO Mike Clark. "If

a member-owner participating in the survey cannot rate EnerStar with a score of 8, 9 or 10, then please give us a call. We want the best service for our member-owners and need to know if that is not being achieved."

Neither the AIEC nor Inside Information will ask for credit card information or sell or share your private information. They will provide us with the anonymous survey results, and we will evaluate the information gathered to help improve our service to our member-owners. The more completed survey questionnaires we receive, the more accurate the information will be, so if you're selected to participate, please take the time to answer the short survey.

If you have any questions about the survey, please contact EnerStar's Angela Griffin at 800-635-4145 or via email at agriffin@enerstar.com. We appreciate your help!

