

# Sign up for SmartHub and win a prize!



The new SmartHub communications tool is now in place for RECC members' use, providing more information than ever before on your computer, smart phone, or tablet. SmartHub lets you view or pay your monthly electric bill, but it also offers so much more information and convenience:

- Quickly pay your bill
- Review past payments
- Receive bill reminders
- View your hourly, daily, and monthly electric use
- Update your account or contact information
- Get outage information
- Receive alerts from RECC

SmartHub can be used on a computer website, and that's where you should register and set up a secure password. Members registered for our previous e-bill site will use the same sign-on information as before. You can go to the SmartHub site from our web page at www.recc.coop.

We're also offering a free SmartHub app, which can be downloaded for Apple and Android mobile devices. Just go to the Apple Store® or the Android® Market, and search for Smarthub.

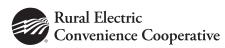
After downloading the app on your mobile device, the installation will prompt you to find your electric co-op. You can type in "Rural Electric Convenience" or just search through the list to find it.

## **Energy use reports**

One of the most innovative options that RECC has introduced for our members in recent months is the ability to see how much electric energy you've used in the past months, days or even hours. This can help you evaluate your consumption patterns, compare use between different periods and even spot problems if the energy used suddenly jumps.

You can view graphs of monthly, daily and hourly kilowatt hours (kWh) for your account, including any submeters. While the navigation is fairly simple, we have produced a short video on this feature that you can find on RECC's YouTube channel. There's also a help button on each SmartHub page!

We're excited about SmartHub and the many features it offers to our members. We hope you'll give it a try, and keep your information about Rural Electric and your account close at hand!





# **Prize Drawings**

RECC would like to have you register for SmartHub, and also consider our convenient automatic payment plans as well as going to "paperless billing" – electronic delivery of your monthly bill. To add a little fun to the campaign, we're offering free drawings in all three of those categories.

# 1. SmartHub Registration

Anyone registered for SmartHub (or previous e-bill) by December 13, 2013 will be eligible for a drawing:

*Grand Prize* – iPad Wi-Fi Tablet

Second Prize -\$100 Bill Credit

*Third Prize* - \$50 Bill Credit

### 2. Automatic Payment Plan

Anyone signed up for automatic bill payment, by credit card or from your bank account, by December 13 will be eligible for a drawing for one of 3 Christmas arrangements from area florists (\$40 value)

### 3. Paperless Billing

All new users of paperless bills between Oct. 1- Dec. 13 will receive a \$10 bill credit.

You can qualify for any or all three of the incentives above, so take advantage of the convenience and increase your chance of winning a great prize!



