


# Norris Electric *News*

Your Touchstone Energy® Partner 



October is National Co-op Month. The time of year when the 29,000 plus co-ops in the U.S. take a few moments to ensure their employees, members and the general public truly understand the value of the cooperative business they own.

Cooperatives around the world operate according to the same core principles and values, adopted by the International Co-operative Alliance (ICA). Cooperatives trace the roots of these principles to the first modern cooperative founded in Rochdale, England in 1844.

All cooperative businesses have at their foundation these seven cooperative principles to follow:

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation

- Autonomy and Independence
- Education, Training and Information
- Cooperation Among Cooperatives
- Concern for Community


As a member of Norris Electric, you have the power, a voice and control in how your electric co-op is run; in what's best for the community; in the decisions that allow us to provide affordable electricity for your home.

Membership represents a vested interest – everyone is more engaged and attentive to something they feel a responsibility for. Touchstone Energy co-ops work to engage their members in all the issues surrounding the co-op. When members are engaged and informed they become advocates for their co-ops, not just consumers. Members are the reason cooperatives



exist. When members embrace the idea that they have more than a passing interest in their co-op, and they actually are the owners, with an ability to help guide it, that is the power of co-op membership.

The best part about being a member of a Touchstone Energy cooperative: It's your Touchstone Energy cooperative. Power to the people, for the people, from the people.




**Norris Electric's office will be closed Monday, October 13th in observance of Columbus Day.**

# High Speed Internet available here!


Norris Electric provides Exede broadband service that brings together the highest capacity satellite in the world, state-of-the-art equipment and breakthrough web acceleration technology. Call our office for more information and/or to sign up.

**exede**<sup>SM</sup>  
by ViaSat

**NORRIS**  
ELECTRIC COOPERATIVE

Your Touchstone Energy® Partner 

618/783-8765



**Energy Efficiency**  
*Tip of the Month*

Fall is here and that means colder months will be here before we know it. Is your home prepared for the drafts that may enter? Tight-fitting insulating drapes or shades are a perfect way to keep the heat in and the cold out.

Source: U.S. Department of Energy

## Residential electric heat rate available

**D**id you know Norris offers an electric heat rate? The rate is available to residential members of the cooperative for uses where electricity is the sole source of all space heating energy. The heat source must be for the whole house and permanently installed. Types of electric heat which qualify include **geothermal heat pumps, air source heat pumps and electric furnaces.**

The only obligation is the member must continue the electric heat rate for 12 month increments.

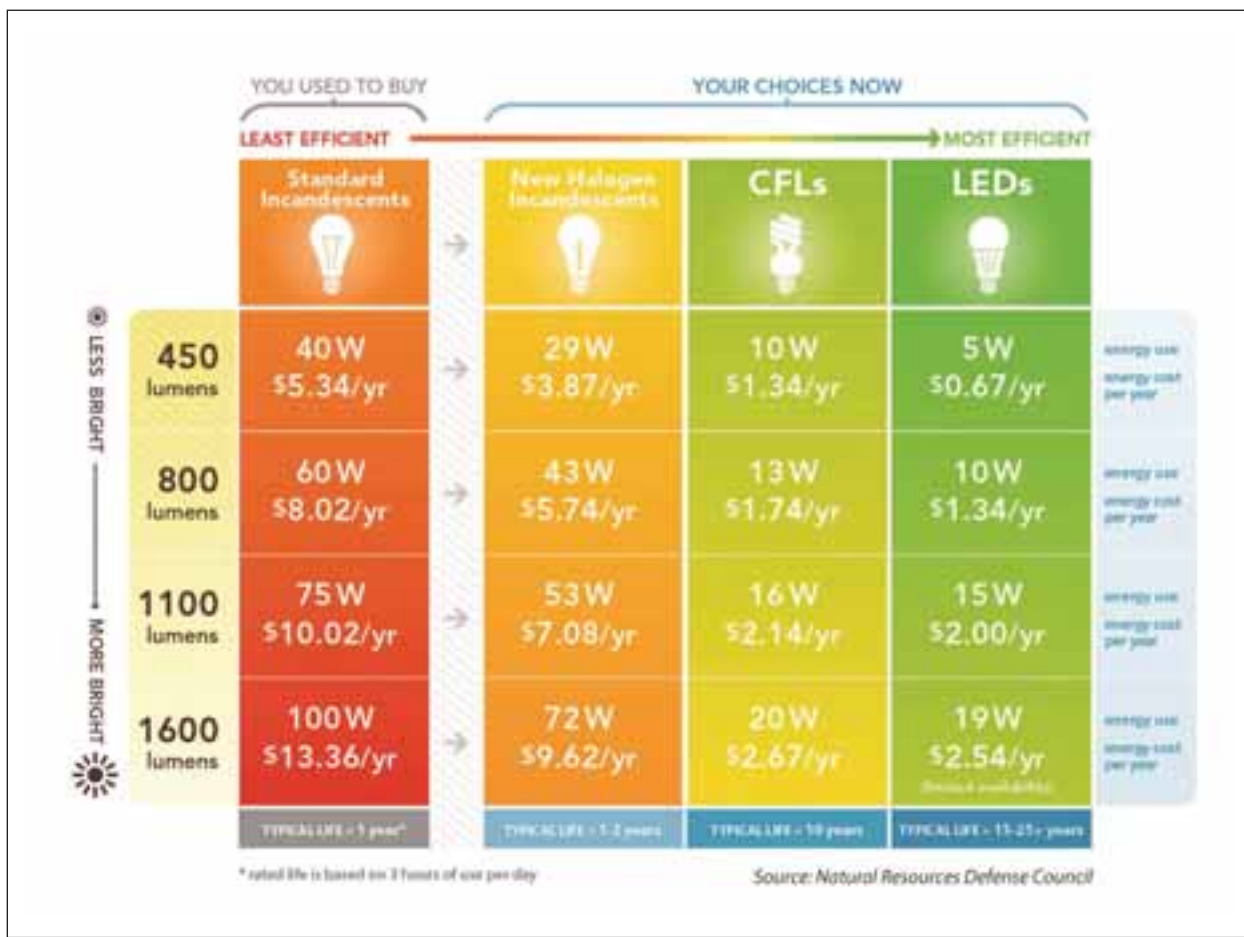
The electric heat rate offers a lower rate in the winter months that more than offsets the slightly higher summer rate when compared to our standard rate.

Call our office today at 877-783-8765 for a rate comparison and see if you can start saving money on your electric bill!

# Outage texting – A great way to report your electric outage afterhours

When your power goes out, you can report your outage by calling 1-877-783-3221 to our answering service or you have the option of texting it in. With the surge of cell phones and popularity of texting, you now have the option to text your outage. Texting outages will provide a quick, effective and convenient option to report your outage for anyone who prefers “texting” over “talking” on the phone, or to avoid on-hold time for widespread outages. To utilize outage texting, members will need to:

1. Have your cell phone number on file at Norris Electric Cooperative. Please contact us at 877-783-8765 to make sure we have it on your account.
2. Complete a short registration process on our website, [www.norriselectric.com](http://www.norriselectric.com). (Click on the “Outages” tab in the top right corner by the search box and follow instructions.)



Norris Electric Cooperative • 8543 N. State Highway 130 • Newton, Illinois 62448 • 618-783-8765  
Office hours: Monday — Thursday 7:00 a.m. — 5:00 p.m

## NORRIS ELECTRIC COOPERATIVE

# APPLICATION AUTOMATIC PAYMENT PLAN

If you would like to sign-up for the automatic payment plan, then fill out the following form. Send form and a VOIDED CHECK to Norris Electric Cooperative, 8543 N. State Highway 130, Newton, Illinois 62448.

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

HOME PHONE# \_\_\_\_\_ DAYTIME PHONE# \_\_\_\_\_

YOUR NORRIS ELECTRIC ACCOUNT# \_\_\_\_\_

BANK NAME \_\_\_\_\_

NAME ON BANK ACCOUNT \_\_\_\_\_

BANK ACCOUNT# \_\_\_\_\_ ROUTING# \_\_\_\_\_

I \_\_\_\_\_ authorize Norris Electric Cooperative to draw monthly bank drafts through the automatic plan (ACH) on the account shown above for the payment of my electric bill in full and any other services I authorize. I understand that I may discontinue my participation at any time by notifying Norris Electric Cooperative in writing. Both Norris Electric Cooperative and the bank may terminate this agreement with ten (10) days written notice. I understand that Norris Electric Cooperative reserves the right to limit participation in this program to customers whose accounts are in good standing. I understand that if funds are not available in my account for the draft to clear, there will be a charge posted to my Norris Electric Cooperative account, for NSE, and I will still be required to make full payment before the due date of the bill.

Signature of Applicant: \_\_\_\_\_ Date: \_\_\_\_\_