

JO-CARROLL

A Touchstone Energy® Cooperative  **HI-LINES**



PRESIDENT'S REPORT

by Michael Hastings

Reader Prize

Each month we print the name of a Jo-Carroll Energy member who is eligible to win a monthly \$25 readership prize. If your name is printed in this month's edition, and not a part of any article, contact Jo-Carroll Energy and claim your prize no later than the 10th of the month following publication.

HOLIDAY CLOSINGS

**December 24 and
December 25 –
Christmas Eve
and Christmas**

**January 1 – New
Year's Day**

As we start December, the countdown to the holidays is on. With the holiday season full of excitement and activity, we sometimes miss the magic as we juggle hefty shopping lists, parties and wrapping up work projects before the end of the year.

All of that can add stress—not joy—to the holiday season. For some, there is the added stress of struggling just to get by.

Those of us at Jo-Carroll Energy want to help where we can, whether it is working together to use energy wisely during the holidays and all year, making bill paying easier or finding that just right gift with the help of Co-op Connections. We want you to think of your co-op as one of your blessings, wrapped in several layers of value.

Expecting a lot of family visits over the holidays? Every kilowatt-hour saved counts! Our energy efficiency experts offer tips and advice on how to manage your electricity use. We can also suggest more efficient holiday lighting options. Call us at 800-858-5522 and ask for John Scott, our Energy Detective, for advice.

Too busy to stop by our office or run out of stamps mailing your Christmas cards? You don't need to take time out of your packed holiday schedule to visit one of our offices to pay your bill—or even need postage. Instead, pay with our online MyAccount Member Services Portal or call to make a payment over the phone.

Did you know that as a member and owner of Jo-Carroll Energy you receive several money-saving perks that come in handy at this time of year? With your Co-op Connections® Card from Jo-Carroll Energy you can save at local and national businesses. You might even find coupons for the top secret ingredients of your famous green bean casserole at Connections.coop. So before you

do your holiday shopping or baking, check out who accepts the card and see what kinds of deals are waiting for you.

Maybe you know someone who could use a little extra help at the holidays or need a gift idea for someone. You can warm someone's holiday with the gift of energy. Ask one of our member service representatives about our Holiday Energy Credits, a wonderful holiday gift idea for any Jo-Carroll Energy member.

I like to think the best co-op value of all can be seen in the faces of your friends and neighbors who work at Jo-Carroll Energy. You can find us volunteering at schools, churches and community organizations all year long. Right now, our employees are working on our annual Light Up the Holidays food drive. You can help by dropping off donations at one of our offices in Elizabeth, Savanna or Geneseo.

Our employees understand the importance of service to our members and communities. Our employees are committed to providing excellent service; that dedication and a strong work ethic are things to be proud of. Your co-op was created 75 years ago to power our community and empower members to improve their quality of life. That's our purpose.

I hope you avoid getting caught in the hustle and bustle of the season. Take a moment to watch the excitement in the eyes of your children and grandchildren as they count down the days. Then, after gifts are wrapped and meals cooked, take time to look into the faces of those around your table. They are your purpose.

We thank you for your support, and wish all of you happy holidays and prosperous new year.

For your information

Your Board of Directors:

David Senn
Chairman
District 7

Chris Stadel
Vice Chairman
District 4

Marcia Stanger
Secretary
District 3

Martin Werner
Treasurer
District 1

Joseph Mattingley
District 2

Patricia Smith
District 5

Thomas Lundy
District 6

Russell Holesinger
District 8

Larry Carroll
District 9

Thomas Zwica
District 10

Douglas Darby
District 10

Ronald Hallendorff
District 10

Office Hours:

Elizabeth
793 U.S. Route 20 West
8 a.m. to 5 p.m.

Savanna
103 Chicago Ave.
8 a.m. to 1 p.m.
1:30 to 4 p.m.

Geneseo
1004 S. Chicago St.
7:30 a.m. to 1 p.m.
1:30 - 4 p.m.

Services and Billing Questions:

(800) 858-5522
www.jocarroll.com

For emergencies and outages call:
(800) 927-5254

Resume of Minutes

Regular Board Meeting • September 25, 2013

The board met at the Cooperative headquarters in Elizabeth on Wednesday, September 25, 2013. The following is a summary of the meeting activities. The Agenda as modified and the Consent Agenda were approved.

Chairman's Report – Chairman Senn expressed his gratitude for the work from CEO Hastings and the Jo-Carroll Energy staff in drafting and submitting resolutions that were approved at the NRECA Region 5 & 6 Meeting.

Dairyland Report – Director Stadel stated that a high-voltage transmission line project is making progress. Additionally, union negotiations with Dairyland employees are on-track and seem to be going well.

APGA Report – Director Carroll stated that there is concern in Congress which is being voiced by Rep. Markey (D-MA), about the loss of natural gas through leakage from gas lines. Also, coal tar from manufactured gas facilities is receiving increased attention.

PPI Report – President and CEO Hastings reported on the PPI Board of Directors meeting that was held earlier in September. PPI and the other companies involved in the Prairie State project are continuing to deal with issues arising at the plant and it is still not running at full capacity. Due to the shutdowns of one of the generating stations and decreased generation, PPI has been forced to buy more power on the open market at higher prices. The PPI Board of Directors approved a rate increase to cover some of the increased costs incurred at the Prairie State plant.

Monthly Committee Review

Policy –

a. Board Policy 124 – Employee Attendance at Meetings – was approved as written without revisions.

CEO's Report – The CEO reported on the following in addition to his written report:

a. Financial Operating Report – Hastings reported that the Cooperative had an unaudited deficit of approximately \$73,000 in August, which was due to a problem with how Farmers Mutual Electric Cooperative credits were accounted for. The cooperative has a margin of \$2.3 million dollars year-to-date. Additionally, the cooperative has \$3 million in ongoing projects, which is down from \$4.5 million. The Board accepted the August Financial Operating Report for filing by general consent.

b. Power Supply Report – Hastings informed the board that a request for proposal was sent out to various investor-owned utilities, generation & transmission cooperatives, and municipal utilities for the portion of the cooperative system that receives power from IPL. Hastings stated that due to current market conditions and speculation about the future of generation assets, it is difficult to lock in power supply prices beyond 2019.

c. CFO Report – CFO Heidenreich informed

the board that there was a delay in sending capital credit checks to members of the former Farmers Mutual Electric Cooperative, because of a glitch in the SEDC software.

d. Assistant General Manager Report – Assistant General Manager Buros updated the board on the current status of the strategic plan and execution.

e. Culture of Excellence and Communications – Vice-President of Human Resources Sevey made a presentation to the board on a recent survey.

f. Member Services – Vice-President of Member Services Skien updated the board on the status of unbundling of rates. The goals of unbundling are to create transparency in energy costs and to redesign the bills to be easier to read and provide more information.

g. External Affairs Update – General Counsel Cox reported to the board on federal legislative issues, including the debate over a continuing resolution to fund the federal government after Oct. 1, 2013. Cox also updated the board on the pension crisis in Illinois, which legislators in Springfield have made little progress in resolving. Finally, Cox reported that the Business Resource Center in Mt. Carroll will continue operating for at least another year, with the ultimate goal that it will be able to operate independently, once the USDA grant money it currently utilizes is exhausted.

Board Issues

a. Review of PCA Rate Reduction – Pursuant to the board's decision to reduce the PCA charge for the remainder of the year, CEO Hastings updated the board on the reduction, which first appeared on August bills. The Board approved to continue the PCA rate reduction for another month.

b. Form 990 – CFO Heidenreich reviewed with the board the IRS Form 990 that the cooperative is required to submit as a not-for-profit corporation.

c. Capital Credit Retirement – CFO Heidenreich informed the board that based on Jo-Carroll Energy's normal cyclical capital credit retirement schedule, capital credits for the year 1988 were due to be retired. The Board approved retirement of capital credits for the year 1988.

d. Rotary Roundtable – Attendance for the Rotary Roundtable was discussed.

e. Gas Marketing Team Update – Peggy Francomb, Manager of Communications and Media Relations, made a presentation to the board and answered questions about the ongoing efforts of the gas marketing team.

f. Bivins Event Attendees – Several staff members and directors will be attending as representatives.

Adjournment – Chairman Senn adjourned the meeting at 12:17 P.M.

New Outage Map now online

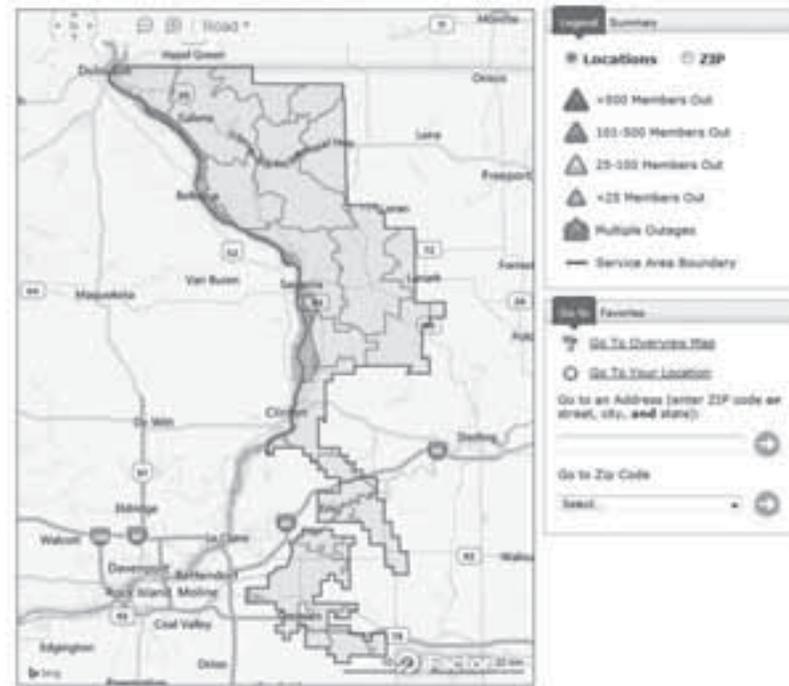
Of course we all hope that the power never goes out, but when it does Jo-Carroll Energy wants to keep members informed.

Jo-Carroll Energy has updated its online Outage Map, viewable both on computer or mobile devices, to provide real-time information about electric power outages. The interactive map offers the ability to zoom in to find outages, and provides information about the estimated time of restoration and cause.

To access the map, click the Outage Map quick link on the home page of our website at www.jocarroll.com. You will see a map of the Jo-Carroll Energy service territory, clearly outlined in blue on the map. Any outages will be indicated by a colored triangle. A helpful legend illustrates what each color indicator represents. Simply roll over the triangle outage indicator to view details of the outage.

Pop-up windows show information about the estimated length of the outage, how many members are affected and cause if available. You can search for outages in the territory by zip code.

The map is designed for easy zooming and panning and uses color coding to show how many accounts are known to be without power. For privacy protection, individual outages or addresses are not shown. The map can be viewed in the standard road map view or by



the “Bird’s Eye” option that shows aerial photos.

The map is automatically updated every 10 minutes by the co-op’s Outage Management System (OMS), which is also used by employees to track outages and repairs.

When members call in to report an outage, the account information is entered into the OMS. If several members are reported out on the same line, the system projects that the entire section must be off and indicates an outage for all accounts on that line.

The new map also offers outage history for a four-day period. The Outage History Chart is updated every four hours.

During large or extended outages, we will post updates and progress reports on our website and Facebook page, in addition to the outage map to keep members informed about restoration progress.

Please continue to report any interruptions in service to our office. Our 24/7 outage and emergencies number is 800-927-5254.

Home heating energy assistance available

Three agencies have funding available through the Low Income Home Energy Assistance Program (LIHEAP) to assist low-income residents with their winter heating costs.

The current income guidelines are: a single-person household can qualify with a monthly income of up to \$1,436; a two-person household up to \$1,939; a family of three up to

\$2,441; and a family of four can earn up to \$2,944. Income requirements increase by \$502.50 for each additional person.

Benefits are paid directly to utilities on behalf of eligible households. The exception is households whose heating costs are included in their rent.

If you reside in Jo Daviess County, call for an appointment: NICAA,

Freeport office, (815) 232-3141 or (800) 883-1111.

If you reside in Carroll or Whiteside counties, call for an appointment: Tri-County, Rock Falls office, (815) 625-1172 or (800) 323-5434.

If you reside in Henry County, call Project Now in Kewanee at 1-309-852-4565.

Nominations sought for board seats

Three seats on the Jo-Carroll Energy Board of Directors will be filled during the 2014 election. Any Jo-Carroll Energy member residing in the district of a director whose term is expiring, including the incumbent director, may petition for nomination as director.

Districts included are

- District 3**, now represented by Marcia Stanger of Apple River
- District 6**, now represented by Thomas Lundy of Savanna
- District 9**, now represented by Larry Carroll of Thomson

Members interested may pick up a nomination petition at one

of Jo-Carroll Energy's offices in Elizabeth or Savanna or download a petition from the cooperative's website at www.jocarroll.com.

The petition must be signed by at least 25 Jo-Carroll Energy members residing in the district for which a director is to be elected. Petitions must be filed at Jo-Carroll Energy's headquarters no earlier than Nov. 6, 2013 and no later than Feb. 4, 2014.

In order to qualify to have their names placed on the ballot, all nominees must participate in an orientation process provided by the attorney for the cooperative assuring that all nominees fully understand the expectations and responsibilities of directors,

including but not limited to: time demands, educational expectations and fiduciary duties.

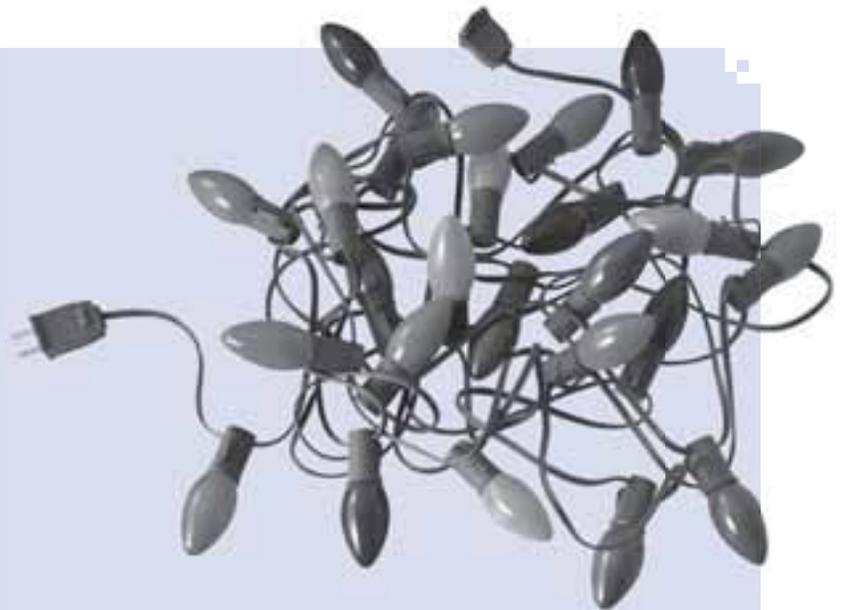
All eligible candidates will be announced in the 2014 Annual Meeting Book, on the cooperative's website and in the cooperative's newsletter, Hi-Lines (found inside Illinois Country Living magazine).

Complete details on director qualifications and the nomination procedure can be found in Jo-Carroll Energy's bylaws. The bylaws are posted on our website at www.jocarroll.com. Those without Internet access may request a copy by calling (800) 858-5522.

Don't take the 'Merry' out of your Christmas

When it's time to deck the halls, take some time for precautions to ensure the safety of your family and holiday guests.

- Real or artificial, Christmas trees are often the culprit for danger. Make sure an artificial tree is fire resistant. Make sure a live tree is fresh and green.
- Place any type of tree away from heat sources.
- Festive lights give homes a magical glow inside and out. When decorating, make sure not to overload electrical outlets.
- Never leave lights on overnight or when no one is home.
- Replace any strands that show signs of damage. Faulty lights can send an electrical charge through the tree.
- Be sure to use lights that are approved by an independent testing laboratory.
- Educate children on electrical safety when using any new toy or product that requires an electrical connection.
- Review all instructions and safety guidelines included with new products.



EnPower gives members the power to save

We all have a responsibility to use energy wisely. Every day, Jo-Carroll Energy works with members, empowering them to use energy responsibly and save money.

That's what EnPower is all about – making smart decisions to live an energy-efficient life. EnPower brings our portfolio of energy efficiency programs and services together under one umbrella to help you get the most out of your energy dollar.

We want to help you reduce your energy consumption and save money.

Small business/agriculture energy audits

Jo-Carroll Energy's energy advisor—The Energy Detective—or certified energy manager (CEM) can visit your business or farming operation to perform an energy audit. Audits cover a variety of facets or can be project specific depending on your type business or

operation. After an audit is completed, you'll receive a report of recommendations discussing ways your business or agriculture facility could be improved through energy efficiency upgrades. All energy audits are performed to USDA standards, and can be utilized in applying for USDA grants. Contact us for an audit estimate. (Please contact your local USDA office for information on grants and eligibility.)

Geothermal

If you're upgrading your heating/air conditioning system and water heating systems, it might be time to explore geothermal. Heat pump options for space heating and water heating are becoming more popular in renovation and replacement installations as well as new construction. Talk to the energy experts at Jo-Carroll Energy to find out what options may be most effective for your situation. We also



offer an incentive for geothermal heat pumps in our HVAC energy efficiency incentive program.

Energy efficiency loan program

If you're a homeowner and need a new heating system or windows or need to add weather stripping caulking or insulation, our energy efficiency loan program may be able to help. This low-interest loan program was started to help members make existing homes more energy efficiency, and can loan members from \$200 to \$5,000 to make these improvements. Details can be found on our website at www.jocarroll.com or call us at 800-858-5522.

Tippett retires after 35 years with co-op

Rick Tippett recently retired after 35 years of service to the members of Jo-Carroll Energy.

Tippett's career with the co-op began on Sept. 5, 1978 as an apprentice lineman at a time when all the training in the four-year apprenticeship was on-the-job.

"I like the outdoors and liked the idea of getting power back on after storms," Tippett said of his decision to become a lineman. "Everybody else went to inside work and I couldn't do that."

He learned from "all the linemen – Dennis Wurster, Jim Riley, Lloyd Price, Bill Allen, John Lisk, George Nardin."

Throughout his experience as a lineman, Tippett has seen many



changes. "Equipment wise, it's so much better. We didn't even have a bucket truck; everything was by hook. We have battery operated tools where before you had to use

hand presses. The whole industry has grown to be more worker wise – and safer, too," Tippett observed.

What he'll remember the most, though, is putting the power back on. Tippett not only worked to keep the power on for Jo-Carroll Energy members, he also traveled with fellow linemen to help with restoration efforts after ice storms and Hurricanes Ivan and Dennis, both in Alabama.

"I never thought I would set a pole next to a palm tree, but I did," Tippett said, adding "everybody just

loved us."

The wind storm of 1998 was also a memorable storm when Jo-Carroll Energy crews worked 33 hours straight making repairs and restoring power.

Along with the storms and restoration, it is the people Tippett recalled. "The friends, relationships you have with all the co-workers both inside and out, they'll all be missed," he said. "It turns into your family after awhile."

Doing some outside work at Woodbine Bend and spending more time fishing and golfing are ahead for Tippett.

And as far as advice for those he's worked with or young lineworkers: "I always just tell them to work it safe ..."

B&B Equipment Store, Geneseo

Every customer at B&B Equipment Store in Geneseo understands that service is at the core of daily operations. According to owner, Tim Boone, “Every customer has a unique relationship with us. They all feel as if they are the only customer.”

This dedication to customer service has been the core of their success as everyone on staff contributes to their long-standing reputation.

Dennis Clementz, the head technician, manages inventory as well as customer relations. According to Boone, “He does everything”.

Scott Schnauffer manages the bicycle department in both sales and repair services. With a forestry degree, he also has experience in chainsaw sales and repair.

Mark Arnold manages the fitness department and internet sales. He is also a jack of all trades who floats between departments when needed.

Marty Boone, co-owner and brother to Tim Boone, focuses his time as the shop technician.

The Boone brothers took ownership of the business, formerly AB Supply, in 1993 when they saw the need to keep the business in their community. B&B Equipment Store is a full-service retailer of lawn and garden equipment including mowers, seeders, sod cutters and stump grinders, pressure washers, chainsaws as well as bicycles and accessories for all ages. Many of their products are also available for rent.

In 2007, the brothers opened B&B Fitness Equipment in downtown Geneseo where they retail and service high quality fitness equipment and supplies.

When asked what makes B&B Equipment Store (and B&B Fitness Equipment) stand out among the competition, Arnold answered, “Our timely repair and strong warranties”. Schnauffer

called it, “Friends helping friends”.

“Our focus has always been steady, taking care of the customer,” stated Tim Boone. “The best compliment a customer can give is referring a friend and repeat business”.

As proven by customer satisfaction and growth of the business, customers are doing exactly that.

The doors have been open for twenty years during the same convenient hours. Stop in at B&B Equipment Store from 8:30 a.m. – 6 p.m. Monday-Friday and 8:30 – 3 p.m. every Saturday.

With your Jo-Carroll Energy Co-op Connections® Card, take \$50 off any treadmill, \$20 off all cycling shoes and \$2 off STIHL gallon bar oil. Visit B&B Equipment Store and meet the

guys at 820 S. Chicago St., Geneseo, or online at www.bblawnequipment.com. B&B Fitness Equipment is located at 126 S. State Street. Call 309-944-2660 for more information.



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or call toll-free:
877.571.9851

Jo-Carroll Energy's Sivertsen kisses pig for charity

Jo-Carroll Energy's director of regulatory compliance and key accounts Ken Sivertsen was this year's "lucky" winner in the cooperative's employee-driven fundraising event during October Co-op Month.

During the month of October, Sivertsen along with Jesse Shekleton, director of engineering, and Bob Pelelo, director of utility operations, participated in a "Kiss the Pig" silver drop. Each selected a charity to play for and then vied for points in order to win. Employees donated their spare change to whichever staffer they wanted to see kiss a pig.

Sivertsen's chosen charity was the Thomson Fire Department. Employees donated their spare change to raise \$175.

Local farmer Tom Arnold of Arnold Farms brought a baby pig to the October employee meeting for the reveal of the winner.

The fundraiser was part of October Co-op Month activities at Jo-Carroll Energy. During October, co-op employees and directors greeted approximately 800 members at appreciation days held throughout the cooperative's service terri-



tory in East Dubuque, Elizabeth, Savanna, Albany and Geneseo. A free hot dog lunch was served at each event.

An American Red Cross Blood Drive coincided with a member appreciation event at the co-op's Elizabeth headquarters. A total of 22 units were collected. Two people reached the one gallon mark, Tim Knockel and Kyle Spahn.

Unclaimed capital credits list

Jo-Carroll Energy is publishing, in monthly installments, a list of names of members who have unclaimed capital credits. If you find your name on the list, please call 800-858-5522 or email info@jocarroll.com. You may search a complete list on our website at www.jocarroll.com.

OLSON BRETT	RADCLIFF KY
BUCK TOM DENISE	RAPIDS CITY SD
PILCHER BETTY	RED BLUFF CA
SEIFERT KATHLEEN M	REDDING CA
HEISER KEITH	REEDSBURG WI
FREI WILLIAM R	REINBECK IA
MCDUGAL CHARLES B CAROL	RICHMOND KY
MCNEE JERRY	RICHMOND VA
SCHULTZ STEPHEN B DEANNA	RIDOTT IL
HOPKINS RICHARD CYNTHIA	RIVER FOREST IL
SAXENA VIRENDA	RIVER FOREST IL
MADONIA ANTHONY MARY C	RIVER FOREST IL
KLONTZ KENNETH V	RIVER FOREST IL
BUCKNER DONALD S	RIVER GROVE IL
PAROLIN JOHN F	RIVER GROVE IL
TRAINA DR VINCENZE L	ROCHELLE IL
HALL DANIEL R	ROCHELLE IL
LANE ROBERT W JEANETTE	ROCK CITY IL
TRUEDSON KENNETH R MARGARET	ROCK FALLS IL
LAWRENCE & SONS INC	ROCK FALLS IL
DHANENS THOMAS	ROCK ISLAND IL

MUELLER THEODORE A	ROCK ISLAND IL
MCFARLAND F E PAULINE	ROCKFORD IL
GEORGE STANLEY L VIOLET	ROCKFORD IL
JOHNSON DAVID W HELGA S	ROCKFORD IL
TURNER CAROL	ROCKFORD IL
PETERSON MARILYN RAYMOND	ROCKFORD IL
HATHCOAT CARLTON VERNA	ROCKFORD IL
MCADAMS GREGORY P BEULAH	ROCKFORD IL
HASS EMERY C DOROTHY	ROCKFORD IL
LANCE JOE III	ROCKFORD IL
IVERSON PAUL	ROCKFORD IL
BASTIAN VIRGIL EDITH	ROCKFORD IL
KEELING JAMES W PAMELA	ROCKFORD IL
AGUSTASON MAGNUS H	ROCKFORD IL
KUHLMEIER ROBERT H EILEEN	ROCKFORD IL
KUHLS GARY	ROCKFORD IL
GERTH L O	ROCKFORD IL
VALDERIEA LEWIS	ROCKFORD IL
NATALIE DANIEL J	ROCKFORD IL
CATALDI DAN J	ROCKFORD IL
RUNDE PHILLIP	ROCKFORD IL

JAMES PHILIP	ROCKFORD IL
PHILLIPS MELVIN E CATHERINE	ROCKFORD IL
SESKO RICHARD	ROLLING MEADOWS IL
REMUS ROBERT JR	ROMULUS NY
HITZEMAN KENNETH M	ROSELLE IL
KRAKAU GUENTHER M VIRGINIA	ROSEMONT IL
FREEMAN JAMES LYDIA	ROSEMONT IL
RASOR JAMES MILDRED	ROUND LAKE BEACH IL
RADA JACK	SAINT CHARLES IL
MONZO JULIO NAVARRA	SAINT CHARLES IL
CAMPBELL JERRY	SAINT CHARLES IL
DUNN DR FRANCIS JR	SAINT CHARLES IL
HOPKINS MIKE RUTH	SAINT CHARLES IL
SCAFURI RALPH PAMELA	SAINT CHARLES IL
ZIMMERMAN DOROTHY	SALEM OH
DENMAN LEROY	SAN ANTONIO TX
FRAZIER TAMARA	SAN DIEGO CA
MERRILL LYNCH MORTGAGE	SAN DIEGO CA
MERCER PATRICIA	SAN DIEGO CA
RAAB EARL	SAN FRANCISCO CA

Jo-Carroll Energy offers 2014 scholarships

Jo-Carroll Energy will award six \$500 scholarships to high school seniors in 2014.

“The purpose of the scholarship program is to assist member families,” said Michael Hastings, Jo-Carroll Energy president and CEO. “We want to make a difference in our communities and we think lending our youth a hand is one of the best ways to do this.”

Current high school seniors, whose parents are members of Jo-Carroll Energy, are encouraged to apply for the scholarships. Two scholarships will be awarded in both Jo Daviess and Carroll counties and one each in Whiteside and Henry counties.

Applicants must be a current high school senior and a son or daughter of a Jo-Carroll Energy member who is receiving services from the cooperative at the time the application is submitted.

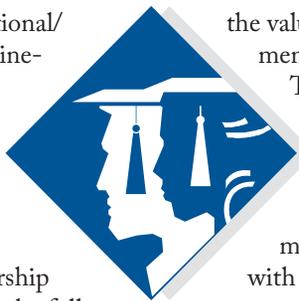
Scholarships may be used for educational costs at any two- or four-year accredited college or uni-

versity, including vocational/technical schools and line-worker's school.

Scholarship winners must begin undergraduate studies within one year of being notified that they have won. Scholarship winners are expected to be full-time students (at least 12 hours). Scholarships are for one year and are not renewable.

The awards will be based on grade point average, college entrance test scores, work and volunteer experience and participation in school and community activities. Applicants must also submit a brief biographical statement with emphasis on the student's citizenship, leadership and character and include the student's career goals and how the scholarship will help them achieve those goals.

Applicants must also submit a short essay demonstrating their knowledge of cooperatives and



the value of the co-op to its members and community.

Two letters of recommendation, one from a teacher or other school personnel and one from a community member familiar with the student, must accompany the application.

Deadline for applications for the Jo-Carroll Energy scholarships is Jan. 31, 2014. Scholarship winners will be notified by May of 2014. Application forms are available from local high school guidance counselors, at Jo-Carroll Energy's offices in Elizabeth, Savanna, and Geneseo and online at www.jocarroll.com

For further information or questions, please contact Peggy Francomb, corporate communications manager at 800-858-5522, ext. 1218, or pfrancomb@jocarroll.com.

Warm someone's holiday with the gift of energy.

Holiday Energy Credit

A wonderful holiday gift idea for any Jo-Carroll Energy member!

Certificates are available in any amount, and are applied to the member's energy bill for the amount purchased.

We'll supply a gift card you can send the recipient.

Ask any billing service representative for more information.

Jo-Carroll Energy

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Elizabeth, Illinois 61028-0390