

JO-GARROLL A Touchstone Energy® Cooperative



Reader Prize

Each month we print the name of a Jo-Carroll Energy member who is eligible to win a monthly \$25 readership prize. If your name is printed in this month's edition, and not a part of any article, contact Jo-Carroll Energy and claim your prize no later than the 10th of the month following publication.

PRESIDENT'S REPORT

by Michael Hastings

A discussion about power costs

I've received quite a few questions lately regarding power costs and thought I would take this opportunity to give you an update.

Jo-Carroll Energy actually has three electric power providers. They are Interstate Power and Light Company (IPL), Dairyland Power Cooperative (Dairyland) and Prairie Power, Inc. (PPI). PPI is the newest electric power provider for Jo-Carroll Energy; PPI supplies electricity for our members in the former Farmers Mutual Electric Company service area. You may recall that Jo-Carroll Energy merged with Farmers Mutual earlier this year.

Having three electric power providers helps provide a hedge against problems or risks associated with any one power provider.

Our IPL power supply agreement provides a large majority of Jo-Carroll Energy's electric power needs. We entered into the present IPL power supply agreement in 2008 for a ten-year term; the agreement expires in 2018.

What happened shortly after Jo-Carroll Energy's contract with IPL was executed was the Great Recession. Numerous undesirable things happened during this time. Many large and small businesses closed, creating a glut of electric power supply in the marketplace. The market price for electricity collapsed in the 2009-2010 timeframe.

The drop in the market price of electricity caused several things – it allowed cus-

tomers in ComEd's service area to buy "on the market" from power suppliers and save some money.

Fast-forward to today and what is occurring is an increase in market prices for electricity in ComEd's service area. This trend should continue over the next several years.

When comparing power costs between Jo-Carroll Energy and ComEd, remember that it is not that our prices have increased but rather that the market price of power collapsed. It has created what we think is a short-term anomaly in pricing. This should level out over the next several years.

On the "good news" front, Jo-Carroll Energy's board of directors authorized a rate reduction this past summer that is in effect right now. We have lowered our base power cost adjustment (PCA) by ¾ of a cent per kWh. The board of directors is watching this closely and hopes to keep this reduction in place through the rest of the year. LIEQUOS INCLUDE.

One of the advantages of being a member of an electric co-op is that when we can we do lower the rates.

I know that we've had a hot summer – this led to higher bills associated with air conditioning. As we are entering the Fall, these higher bills should start to level out.

Thanks to each of you who have reached out to ask questions – communication with our members is very important to the success of the co-op.

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For your information

Your Board of Directors:

David Senn

Chairman District 7

Chris Stadel

Vice Chairman District 4

Marcia Stanger

Secretary

District 3

Martin Werner

Treasurer
District 1

Joseph Mattingley
District 2

District 2

Patricia Smith
District 5

Thomas Lundy District 6

Russell Holesinger
District 8

Larry Carroll

District 9 **Thomas Zwica**

District 10

Douglas Darby
District 10

Ronald Hallendorff
District 10

Office Hours:

Elizabeth

793 U.S. Route 20 West 8 a.m. to 5 p.m.

Savanna

103 Chicago Ave. 8 a.m. to 1 p.m. 1:30 to 4 p.m.

Geneseo

1004 S. Chicago St. 7:30 a.m. to 1 p.m. 1:30 - 4 p.m.

Services and Billing Questions:

(800) 858-5522 www.jocarroll.com

For emergencies and outages call: (800) 927-5254

Resume of Minutes

Regular Board Meeting • August 28, 2013

The board met at the Cooperative headquarters in Elizabeth on Wednesday, August 28, 2013. The following is a summary of the meeting activities. The Agenda as modified and the Consent Agenda were approved.

Chairman's Report – Chairman Senn compared the environment in which the cooperative exists today to when its first few miles of line were energized nearly 75 years ago. He will be seeking input from Jo-Carroll Energy staff for his presentation at the 2014 Jo-Carroll Energy Annual Meeting, where he hopes to highlight some of the changes that Jo-Carroll Energy has undergone over the past 75 years, in order to keep provide the high level of cooperative service that members have come to know.

Dairyland Report – Director Stadel stated that Dairyland recently provided a \$100,000 economic development grant to Amos Farm Supply for an expansion. Dairyland has also reached a tentative agreement with their union for a three year contract. Finally, Director Stadel stated that Dairyland is \$5,000,000 over-budget for Year-to-date.

AIEC Report – Chairman Senn expressed his belief that the recent AIEC Annual Meeting was one of the best the board has attended. Chairman Senn will also continue to be the head of the Resolutions Committee at AIEC.

APGA Report – Director Carroll was appointed to the APGA Board of Directors. The board was given information about the recent APGA conference in their board packets.

PPI Report – President and CEO
Hastings reported the Prairie State Project is still struggling with output, which has forced PPI and others to buy more power on the open market, which has increased their costs.

Monthly Committee Review

a. Board Policy 122: Employment Practices
 A motion was made and carried unanimously to accept Board Policy 122 as is.

b. Policy Committee Report – Director
Stanger gave a report to the board from the monthly Policy Committee meeting, where changes were suggested and adopted for recommendation to the full board, pertaining to Board Policy 121, entitled "Safety and Job Training". Board Policy 121 was approved with the suggested changes.

CEO's Report - The CEO reported on the following in addition to his written report:

a. Financial Operating Report – The
Cooperative had an unaudited margin of
approximately \$52,000 for July, which was
higher than the \$19,000 that was budgeted.
Total assets stand at \$114 million and the
cooperative has completed several of the
construction projects that were on the
books. Hastings also stated that the rate
relief the board approved last month will

go into effect for August bills. Hastings also stated that Jo-Carroll Energy employees had met with Danisco about a problem with their natural gas billing.

- b. Power Supply Report Hastings updated the board on projected costs with IPL through 2018, when Jo-Carroll Energy's power supply contract with them will expire. Hastings also reiterated his comments about the ongoing problems at the Prairie State Project, which are directly affecting PPI.
- c. Farmers Mutual Report Bob Delp has been retained by Jo-Carroll Energy as a consultant for matters pertaining to the former Farmers Mutual service territory. Also, the process for paying capital credits to Farmers members is continuing on schedule.
- d. CFO Report The board was presented with the audit of Farmers Mutual Electric Company for the first three months of 2013. The audited numbers show a small increase in equity.
- e. Assistant General Manager Report

 Buros reported PPI is seeking to create a second interconnection point with Mid-American Energy, which would increase reliability. The Dairyland Strategic Planning Advisory Committee recommended raising the interconnection limit from 20kW to 250 kW.
- f. Culture of Excellence and Communications
 Vice-President of Human Resources
 Sevey updated the board on the activities
 of the Gas Marketing Committee and how
 they are looking at how other providers
 are marketing natural gas for ideas on how
 Jo-Carroll Energy can expand its natural
 gas market effectively. A regular audit of
 the Jo-Carroll Energy 401k and pension
 plans is currently underway.
- g. Member Services Vice-President of Member Services, Skien updated the Board on the upcoming Member Appreciation Days and provided them with the dates, locations, activities and food that Jo-Carroll Energy will be providing for the members.
- h. External Affairs Update General
 Counsel Cox reported to the board on federal legislative issues, including the Illinois
 Commerce Commission's attempt to formulate rules to better consolidate economic development grant and loan funds, which will hopefully make them easier to access. Also, the U.S. House of Representatives passed a coal ash bill, with bi-partisan support (including Rep. Bustos), that would prevent the USEPA from regulating coal ash as a hazardous waste. Representative Bustos voted in favor of this bill. Cox also attended an economic development meeting in Rockford with Rep. Bustos and he

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Budget billing accounts recalculate in November

Members with budget billing for their electric accounts will have their budget amounts recalculated in November.

Because your budget amount is based on an average of the previous 12 months' use and outstanding credits or debits accrued, this November true-up recalculation may result in an increase or decrease, depending on changes in your use patterns.

The billing statement you receive in November will show your new budget amount. If a change results from the recalculation, a message will appear on your statement indicating the new budget amount. If you do not see a message on your statement, your budget billing amount remained the same.

If you have more than one billing account on budget, it is possible that one or both amounts may

change. You begin paying the new budget amount in December.

Budget billing can help you manage your energy costs by allowing you to allocate the same amount each month. Monthly utility bills can vary significantly throughout the year due to variations in your usage through heating and cooling seasons. With Jo-Carroll Energy's budget billing plan you eliminate the month-to-month fluctuations caused by changing weather and usage patterns. It is imperative that members on budget billing still watch their monthly use and outstanding balances to ensure a large increase does not occur during a recalculation month.

Levelized billing

Jo-Carroll Energy also offers a levelized billing program. Under this plan, each monthly bill is the rolling average of your electric or natural gas use for the most recent 12 months, thus eliminating true-up months.

This means you will not pay the exact same amount every month, but it will be close to the same. Some months the amount you actually owe will be more than the average, other months it will be less. Over the course of the year, you will have paid what you actually owe. Levelized billing does not reduce your bill; rather it helps you manage your utility payments.

If you have any questions regarding budget billing, your budget bill account or levelized billing, please contact the Member Services Department at (800) 858-5522. You can find more information about budget billing on our website at www.jocarroll.com.

Neighbor to Neighbor Care Funds offer help when needed

If you need assistance paying your energy bill this winter, help may be available through Jo-Carroll Energy's Neighbor to Neighbor Care Funds.

This program works in tandem with the Low Income Energy Assistance Program (LIHEAP).

If funds are available, you may receive a grant from the Neighbor to Neighbor funds. To find out if you qualify, contact your respective agency to start the application process:

Jo Daviess County: Northwestern Illinois Community Action Agency (NICAA), 815-232-3141.

Carroll and Whiteside counties: Tri-County Opportunities Council, 800-323-5434. Also, Great River Outreach, 815-273-0426.

Henry County: Project Now, 309-852-4565.

Warm someone's holiday with the gift of energy.

Holiday Energy Credit

A wonderful holiday gift idea for any Jo-Carroll Energy member!

Certificates are available in any amount, and are applied to the member's energy bill for the amount purchased. We'll supply a gift card you can send the recipient.

Ask any billing service representative for more information.

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Nominations sought for board seats

Three seats on the Jo-Carroll Energy Board of Directors will be filled during the 2014 election. Any Jo-Carroll Energy member residing in the district of a director whose term is expiring, including the incumbent director, may petition for nomination as director.

Districts included are

District 3, now represented by
Marcia Stanger of Apple River
District 6, now represented by
Thomas Lundy of Savanna
District 9, now represented by
Larry Carroll of Thomson

Members interested may pick up a nomination petition at Jo-Carroll

Energy's Elizabeth or Savanna office or download a petition from the cooperative's website at www.jocarroll.com.

The petition must be signed by at least 25 Jo-Carroll Energy members residing in the district for which a director is to be elected. Petitions must be filed at Jo-Carroll Energy's headquarters no earlier than Nov. 6, 2013 and no later than Feb. 4, 2014.

In order to qualify to have their names placed on the ballot, all nominees must participate in an orientation process provided by the attorney for the cooperative, assuring that all nominees fully understand the expectations and responsibilities of directors,

including but not limited to: time demands, educational expectations and fiduciary duties.

All eligible candidates will be announced in the 2014 Annual Meeting Book, on the cooperative's website and in the cooperative's newsletter, Hi-Lines (found inside Illinois Country Living magazine).

Complete details on director qualifications and the nomination procedure can be found in Jo-Carroll Energy's bylaws. The bylaws are posted on our website at www.jocarroll.com. Those without Internet access may request a copy by calling (800) 858-5522.



Jo-Carroll Energy

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Help brighten someone's holiday and take part in Jo-Carroll Energy's annual holiday food drive.

Donations of nonperishable items will be accepted at Jo-Carroll Energy's offices in Elizabeth, Savanna and Geneseo through Dec. 20.

Donated items will be distributed to food pantries in the cooperative's service territory. Last year cooperative employees and members donated more than 850 pounds of nonperishable foods, paper goods and other items.

Members who donate will receive one LED night light from our Energy Detective.

Food pantries include:

Elizabeth

Village Hall

East Dubuque

131 Sinsinawa Ave.

United Churches of Galena

Galena State Bank

Hanover Food Bank

Old Hanover School

Savanna/Mt. Carroll

Behind the Great River Outreach Building

Chadwick/Milledgeville

United Methodist Church, Milledgeville

Thomson/Fulton Food Pantry

Senior Center Building

Albany Food Pantry

United Methodist Church

Erie Food Pantry

Behind Neese Kimball Insurance Agency

Geneseo Food Pantry

217 N. Russell Ave.

Control energy costs while preparing holiday feasts

The U.S. Department of Energy estimates that cooking alone accounts for 4 percent of total home energy use, and this figure doesn't include the energy costs associated with refrigeration, hot water heating, and dishwashing.

As holiday parties and potlucks gear up, keep these tips in mind to control energy costs:

Don't peek. Every time the oven door is opened, the temperature inside is reduced by as much as 25 degrees, forcing it to use more energy to get back to the proper cooking temperature.

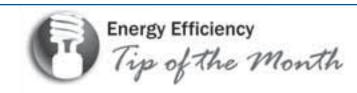
Turn it down or turn it off. For regular cooking, it's probably not necessary to have your oven on as long or set as high—as the recipe calls for. For recipes that need to bake for longer than an hour, pre-heating the oven isn't necessary. And residual heat on an electric oven or stovetop will finish the last 5 to 10 minutes of baking time. Just remember to keep the oven door closed or the lid on until time is up. Alternately, if you're baking in a ceramic or glass dish, you can typically set your oven for 25 degrees less than the recipe calls for. Because ceramic and glass hold heat better than metal pans, your dish will cook just as well at a lower temperature.

Give your burners a break. For your stovetop to function effectively, it's important that the metal reflectors under your electric stove burners stay free of dirt and grime. Don't neglect your slowcooker. Or your microwave, toaster oven, or warming plate. For example, the average toaster oven can use up to half the energy of the average electric stove over the same cooking time. Information to help you estimate how much energy your own appliances use is available on EnergySavers.gov.

Give your furnace the day off. If your next party involves a lot work for your stove, think about turning down your furnace to compensate. The heat of the oven and all those guests will keep the temperature comfortable.

Make contact. Electric stovetops can only transmit heat to pans they are in direct contact with; the less contact your pan has with the burner, the more energy the stovetop will have to expend to heat the pan. If cooking with your warped pan is taking longer than it should, it may be time for a flat-bottomed update.

Source: U.S. Department of Energy



If you're expecting guests for holiday festivities, consider giving your heating unit a break. With the oven cranked up and the house packed with people, the temperature will rise on its own. Also make sure it has a clean filter so it can work as efficiently as possible all winter long. Find more ways to save at TogetherWeSave.com.

Source: TogetherWeSave.com

This card's been everywhere

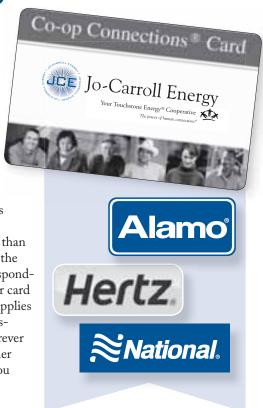
Like the old song goes, the Co-op Connections Card has been everywhere, saving Jo-Carroll Energy members money across the country. From rental cars and gas to lodging in all 50 states, the card will make your holiday getaway more affordable.

Co-op Connections offers discounts on Hertz, Alamo and National rental cars, so as soon as you get off the plane, your "deal on wheels" will be waiting. For large hotel chains such as Wyndham, Ramada, Days Inn, Motel 6 and Best Western, we have secured the best prices around. Just visit jocarroll.com and click on the Co-op Connections Card link to book in advance.

In addition to helping reduce your travel costs this holiday season, be sure to check out our online-exclusive offers. Partners such as Pro Flowers, Sprint, 1-800-PetMeds and 100 other companies have posted discounts on the Co-op Connections website. Check back regularly for seasonal promotions and limited time offers.

If you are visiting neighboring towns, remember that our card is good wherever Co-op Connections discounts have been established.

There is a network of more than 26,000 discounts throughout the country. Just look for a corresponding window sticker, show your card and save on a bite to eat or supplies for the road. Our national discounts will work for you wherever you may be headed. It's another member benefit brought to you by Jo-Carroll Energy.





Savings on everyday items.
Like up to 85% off prescription drugs at participating pharmacies nationwide.

FIND ALL THE WAYS
TO SAVE AT
CONNECTIONS.COOP



THAT'S THE POWER OF CO-OP MEMBERSHIP

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Unclaimed capital credits list

Jo-Carroll Energy is publishing, in monthly installments, a list of names of members who have unclaimed capital credits. If you find your name on the list, please call 800-858-5522 or email info@jocarroll.com. You may search a complete list on our website at www.jocarroll.com.

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GREEN ARTHUR MOUNT CARROLL IL		
HOLM JAMES MOUNT CARROLL IL VESCUED HERDEDT MOUNT CARROLL II		
KESSLER HERBERT MOUNT CARROLL IL		
ALMBURG GERALD MOUNT CARROLL IL		
WOLBER TIM MOUNT CARROLL IL		
EVANG GOOD SAMARITAN MOUNT CARROLL IL SOCIETY		MOUNT CARROLL IL
LEIN STEVEN MOUNT CARROLL IL	LEIN STEVEN	MOUNT CARROLL IL
HUBBARD BRADLEY J MOUNT CARROLL IL CONNIE	· · · · · · · · · · · · · · · · · · ·	MOUNT CARROLL IL
JAMES RICHARD MOUNT CARROLL IL	JAMES RICHARD	MOUNT CARROLL IL
SCHNITZLER BRADLEY MOUNT CARROLL IL	SCHNITZLER BRADLEY	MOUNT CARROLL IL
SORENSEN CHERYL MOUNT MORRIS IL	SORENSEN CHERYL	MOUNT MORRIS IL

BERTOGLIO DR EDWIN M BARBARA	MOUNT PROSPECT IL
CALLACHER THOMAS E	MOUNT VERNON MO
GALLAGHER THOMAS E IHM JOANNE	MUNDELEIN IL MURFREESBORO TN
CASTNER KENNETH	NAPERVILLE IL
EPPERSON RUTH ANN	NAPERVILLE IL
KACZOR JOHN S FELICYA	NAPERVILLE IL
FASANO LAWRENCE	NAPERVILLE IL
FIRST UNITED REALTORS	NAPERVILLE IL
GILLETTE WILL	NAPERVILLE IL
WEIDEL MICHAEL	NAPERVILLE IL
ADAMS MARCUS C	NEW PORT RICHEY FL
LITSCHER RAYMOND	NEW PORT RICHEY FL
LANGETIM	NEWARK OH
COLLMER CARL MARJORIE	NILES IL
HENRY DON	NIOTA TN
LAST CHARLES	NORA IL
PITTERMAN SEYMOUR	NORFOLK VA
LANCASTER PAULINE JOHN	NORRIDGE IL
CAMPBELL JAMES O CAROLE	NORTH AURORA IL
KERKOVE LELAND L JR BLANCHE	NORTH FREEDOM WI
HELLER ARDALE M	NORTHBROOK IL
MAJOR FRANK S MARIANN	NORTHBROOK IL
FITZGERALD ED J JOSEPHINE	NORTHBROOK IL
MOFFAT JOHN D	NORTHFIELD IL
DEHART WYATT	NORWALK IA
LANING LORENCE MARILYN	OAK BROOK IL
COTTER ROBERT A	OAK BROOK IL
DIMAS LOUIS RUBY	OAK BROOK IL
PALILEO EDWIN Z	OAK BROOK IL
GARDNER STANLEY	OAK BROOK IL
FARINO SALVATORE	OAK PARK IL
BRUCKER CLARENCE O JEAN M	OAK PARK IL
WILLIAMS VIRGIL	OAKLAND CA
MERRITTE RANDALL R	OAKWOOD OH
BEARSLEY RICHARD D	OCALA FL
REISER JOAN	ORLAND PARK IL
MUENTE WALTER J	ORO VALLEY AZ
OLIVER DANNY	OSWEGO IL
METZ PAUL ESTATE	PAID OUT
HARTMAN RICHARD S	PAID OUT
RATZER JAMES W JEANNE I	PALATINE IL
SHORES GERALD CAROLE	PALATINE IL
CITCIES OBIGIND CITICIES	
COLLESANO ALBERT J JOAN	PALATINE IL
	PALATINE IL PALATINE IL

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O'CONNOR TERRY	PALATINE IL
RUSSO LINDA	PALATINE IL
WILLOUGHBY RUSSELL	PALM CITY FL
LOFTUS FRANK P	PALOS HEIGHTS IL
BRENDEL ROBERT M	PALOS PARK IL
MULGREW TROY	PAPILLION NE
WILLIAMS JACK	PARK FOREST IL
JACOBSEN ELAINE M	PARK RIDGE IL
PISSARRECK GUENTHER L HELGA	PARK RIDGE IL
HOOPER MARK L	PARK RIDGE IL
JENSEN MARILYN	PARK RIDGE IL
JOHNSON ROBERT W	PARK RIDGE IL
MICHALOWSKI CONRAD	PARK RIDGE IL
UJHELYI ANTONE	PARK RIDGE IL
O'HOULAHAN CLANCY P	PASA ROBLES CA
PARISH JACK T	PASA ROBLES CA
STIEFEL GARY JENNIFER	PEARL CITY IL
MERBOTH EDWARD C JR PENNIE	PEARL CITY IL
HUMMERMEIER D W	PEARL CITY IL
OTTOSON LUDWIG A VIRGINIA R	PECATONICA IL
HOLLAND TONY	PECATONICA I
BARTLEY JOHNNIE C CLORINE	PEKIN IL
MERKEL WILLIAM F DEBORAH	PENNINGTON NJ
RAGON DAN	PENNSACOLA FL
LA LONDE TOM DOROTHY	PEORIA AZ
FELDMAN KEVIN	PEOSTA IA
KLAAS FRANCIS	PEOSTA IA
ONEYEAR LEO	PHOENIX AZ
TRACY LAURENCE J PEGGY	PLATTEVILLE WI
STEPHENS RENEE	PLATTEVILLE WI
TOWER BERTRAM B SR CECI	PLATTEVILLE WI
MILLS JAMES P	POLO IL
HUTCHINS MAX	POLO IL
BURGESS DONALD	POLO IL
QUINN JAMES H JANET	PONTE VERDA FL
MARZEC TADEUSZ STELLA	POPLAR GROVE IL
APPELL RAYNOR	PORT RICHEY FL
GRIFFIN BRUCE JANICE	PORT RICHEY FL
SHERIFF FORREST EDNA	POTOSI WI
LEVALLY ALAN DONNA L	PRESCOTT AZ
OOIJEN TONY LORITA	PROPHETSTOWN IL
CRASSWELLER JAMES B BARBARA	PUNTA GORDA FL

Eight 2014 IEC Memorial Scholarships Available

Illinois electric cooperatives will again in 2014 award seven academic scholarships to high school seniors through a memorial scholarship fund designed to financially assist deserving students in the "electric cooperative family." In addition, an eighth scholarship – to assist with costs of attending an electric lineworker school – will also be offered.

The eight scholarships of \$1,500 each will be awarded in 2014 through the Thomas H. Moore Illinois Electric Cooperatives (IEC) Memorial Scholarship Program.

Four scholarships will be awarded to high school seniors who are the sons or daughters of an Illinois electric cooperative member receiving service from the cooperative. A fifth scholarship, the Earl W. Struck Memorial Scholarship, will be awarded to a student who is the son or daughter of an Illinois electric

cooperative employee or director. The sixth and seventh scholarships are reserved for students enrolling full-time at a two-year Illinois community college who are the sons or daughters of Illinois electric cooperative members, employees or directors.

The eighth annual \$1500 scholar-ship, the LaVern and Nola McEntire Lineworker's Scholarship, was created in 2011 to help pay for costs to attend the lineworker's school conducted by the Association of Illinois Electric Cooperatives in conjunction with Lincoln Land Community College (LLCC), Springfield, Ill. LaVern McEntire served as a lineman for McDonough Power Electric Cooperative from 1949 until 1991. He and his wife, Nola, endowed the new scholarship to financially assist deserving individuals in becoming

trained lineworkers.

Sons and daughters of co-op members; relatives of co-op employees or directors; individuals who have served or are serving in the armed forces or National Guard; and individuals participating in the LLCC lineworker's program are all eligible for the lineworker's scholarship.

For more information regarding the scholarships, contact Peggy Francomb, manager of communications and media relations, at 800-858-5522, ext. 1218 or pfrancomb@jocarroll.com. All necessary paperwork has also been sent to area high school guidance counselors and is also available for download at the cooperative's website at www.jocarroll.com. Information about Jo-Carroll Energy 2014 Scholarships is available on the website also.

Minutes-Continued from 16b ▶

stated that the Representative continues to be an enthusiastic supporter of the cooperative and economic development for our area. At this meeting, Cox emphasized the importance of the expansion of Highways 20 and 30 for economic development in the area.

Board Issues

- a. Galena State Bank Line of Credit Approved an unsecured line of credit from the Galena State Bank.
- **b. Bylaw Changes** General Counsel Cox reported to the board on several
- suggested bylaw changes. The suggested changes were approved by the Policy Committee for consideration by the full board. They will ultimately be voted on by the membership at the 2014 Annual Meeting.
- c. First Call Rate Reduction The board approved a reduction in First Call rates for all subscribers by \$1 a month, beginning in September.
- d. Review of PCA Rate Reduction

 Pursuant to the board's decision
 to reduce the PCA charge for the
- remainder of the year, the board decided to continue as planned with the reduction.
- e. Action.Coop Peggy Francomb, the Manager of Communications and Media Relations, made a presentation to the board about the NRECA's new "action.coop" website.

The meeting was adjourned by Chairman Senn at 11:42 A.M.

HOLIDAY



Jo-Carroll Energy will be closed on Monday, Nov. 11 in observance of Veterans Day.



and on Thursday and Friday, Nov. 28-29 for Thanksgiving.

 $16h \cdot {\sf Illinois\ Country\ Living\ \cdot\ www.icl.coop}$

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