

NEWS, NOTES & VIEWS 09/10



Craig Long is one of six area servicemen committed to serving our members.

Area Servicemen

The co-op's servicemen are one of the most important parts of allowing us to bring you quality service. The servicemen are first responders for all outages. On top this they are responsible for most maintenance including right of way, meter connects, and security lights. Craig Long is one

of six area servicemen who work for the co-op. He has been with us for 31 years. Craig lives in Bluffs and takes care of approximately 500 miles of distribution, roughly one sixth of the co-op's lines. Every one of the co-op's servicemen lives in his service area. This allows them to act quickly in case



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Craig Long repairs a portion of a line near Bluffs.

of any needed repair. The servicemen are now equipped with radios in their trucks so they can be easily dispatched. The radios and laptops also make the servicemen's jobs safer by enabling the dispatchers to know their exact location and allowing servicemen to call for backup. The servicemen have many resources in case of a storm. Line crews are always on standby around the clock in case they are needed. Our servicemen are committed to making sure your service is interrupted as possible.





Sam Surratt discusses plans with two contractors from JF Electric.

Copper Replacement Update

Rebuilding the System that Serves You

Our contractors are still hard at work rebuilding portions of the electric system that date back to the 1940s and 1950s in order to give you improved service. This year we are replacing over 80 miles of line as part of the program to rebuild the distribution system over a period of time roughly equal to its useful life. Currently we have 4.5 miles of our system being rebuilt in Pike County. Last year, we rebuilt 2.5 miles of

distribution in Calhoun County, and 5 miles in Morgan County. We completed 12 miles in Morgan County this year. Our Construction Supervisor Sam Surratt works with the contractors to ensure that they treat the member's property with respect and that the job is done just as it should be. Sam also makes sure the contractors have any necessary supplies for the job.



Co-op Connections Card

Nationally co-op members saved over \$1,000,000 in July!

The co-op connections program has been an overwhelming success. Cooperative members all across America have enjoyed the savings the card offers. In July, Illinois co-op members saved a total of \$22,610 on their prescriptions by using their card, which is an average savings of 31.2%. The card gives you discounts of 10 to 60 percent savings on prescriptions at participating pharmacies, including CVS, Walgreens, Wal-Mart, Target, and many more. However, the Co-op

Connections program is not just about prescription savings. The program includes numerous local and national businesses. Visit our website and click on the Co-op Connections card for a full list of participating local businesses or give us a call for a list. Visit www.connections.coop for a full list of discounts and offers from national retailers. If you have misplaced your Co-op Connections card, give us a call, and we will be happy to mail you out another.