

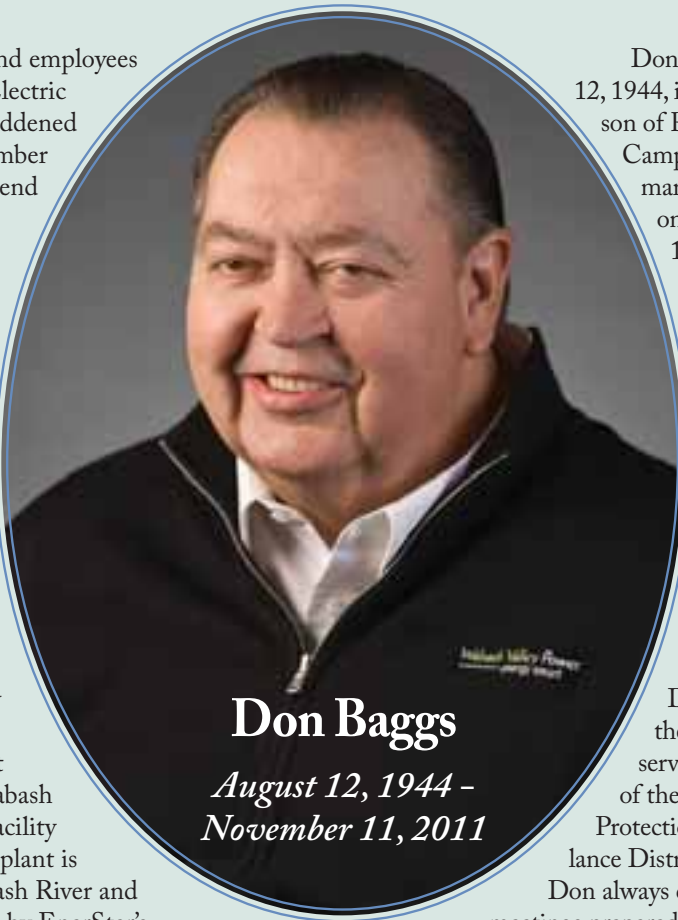
HomePage

www.enerstar.com

In memory
EnerStar Director Don Baggs

The directors and employees of EnerStar Electric Cooperative were saddened to hear of the November 11 passing of our friend and colleague Don Baggs. Don served on the EnerStar Board of Directors from 2004 until his passing. Our sincere sympathies go to his wife, Portia, and to his entire family.

Prior to becoming an EnerStar director, Don had a long history in the electric utility industry. He was a retired Cinergy shift supervisor at the Wabash River Generating Facility in Terre Haute. The plant is located on the Wabash River and is now partly owned by EnerStar's wholesale power supplier, Wabash Valley Power Association. Don represented EnerStar on the Wabash Board of Directors and traveled monthly to Indianapolis to attend its meetings.



Don Baggs
*August 12, 1944 -
 November 11, 2011*

Don was born August 12, 1944, in Marshall, the son of Ray and Ruth Campbell Baggs. He married Portia Kuhn on September 24, 1964, at First United Methodist Church in Marshall. He was a graduate of Marshall High School.

He was a member of Marshall Lodge 133 AF & AM, the Scottish Rite Valley of Danville, Ill., and the Moose. He was serving as president of the Marshall Fire Protection and Ambulance District.

Don always came to our meetings prepared and offered sound advice. Besides his utility experience, his wit and humor will be missed at the board table. The entire cooperative family is thankful to Don for his years of service to the membership.

Board petitions still available

The annual meeting of members is just around the corner and the January 17, 2012, deadline to submit petitions is fast approaching. If you are interested in running for election to the EnerStar Board of Directors, pick up your petition now!

Prior to receiving a petition, candidates should verify with cooperative personnel that they reside within an open Representative District. Petitions require the signatures of 15 EnerStar members who live in the candidate's Voting District. All members signing petitions must have an original membership card on file and must be currently receiving electricity from the cooperative.

Petitions first became available on November 29, 2011. Members can continue to receive petitions

through January 17, 2012, the same day that completed petitions must be returned to the EnerStar office. The first day petitions may be turned in is January 3, 2012.

When petitions are submitted, candidates must provide a short biographical sketch, 250 words or less, and a digital photo that will be included in the official notice to members. The biography will also be included in the March 2012 issue of this publication.

The role of director is a huge commitment – of time, energy and education – more than most members realize. The petition packet provides considerable detail about what to consider before accepting the role as director.

To receive a packet or for ques-

tions regarding the petition process, contact EnerStar's Vicki Ewing at 800-635-4145 or e-mail her at vewing@enerstar.com.

2012 Annual Meeting of Members

January 3, 2012 – First day to turn in petition and candidate biography and photo

January 17, 2012 – Last day to turn in petition and candidate biography and photo

March 17, 2012 – 73rd Annual Meeting of Members

Member News VOTING

Four director positions are open for election at the forthcoming 73rd Annual Meeting of Members. If you have questions regarding your voting district contact the Member Services department at 800-635-4145.

<p>Voting District A - Representative District 2 Currently served by Thomas DeWitt, Brocton</p> <p><i>The Townships of Carroll and Love in Vermilion County, Illinois; the Townships of Young America, Ross, Prairie, Edgar, and Brouilletts Creek in Edgar County, Illinois; and all that portion of the Township of Shiloh lying north of the 1800th Road in Edgar County, Illinois</i></p> <p>3 year term</p>	<p>Voting District B - Representative District 4 Currently served by John R. Fell, Kansas</p> <p><i>The Townships of Kansas and Grandview in Edgar County, Illinois; all that portion of the Township of Symmes lying south of the 400th Road and west of Illinois Highway 1 in Edgar County, Illinois; and all that portion of the Township of Symmes lying south of the 300th Road and east of Illinois Highway 1 in Edgar County, Illinois</i></p> <p>3 year term</p>	<p>Voting District C - Representative District 7 Currently served by Gene Higginbotham, Martinsville</p> <p><i>The Townships of Parker, Casey, Auburn, and Martinsville in Clark County, Illinois; all that portion of the Township of Dolson lying south of the 2000th Road in Clark County, Illinois; and all that portion of the Township of Marshall lying north of Interstate Highway 70 in Clark County, Illinois</i></p> <p>3 year term</p>	<p>Voting District C - Representative District 8 Previously served by Don Baggs, Marshall</p> <p><i>All that portion of the Township of Wabash lying south of Interstate Highway 70 in Clark County, Ill.</i></p> <p>1 year term</p> <p>Editor's note: <i>Due to the passing of EnerStar director Don Baggs, the voting district he served is now open. This information was not available for the December issue.</i></p>
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EnerStar offers another payment option

Bill payment service now available at all Walmart locations



EnerStar has added to its growing list of convenient payment options, including Easy Pay Auto-Pay and EnerStar E-Billing. We now accept walk-in payments at any Walmart location, providing a convenient, secure way to pay your bill where you shop.

Walmart has implemented the CheckFreePay service from Fiserv, enabling customers to pay bills in person at all Walmart locations in the United States. Customers can pay household bills, including their EnerStar electric bill, at any one of

the retailer's more than 3,700 domestic locations.

Paying your bill at Walmart is easy:

- Visit any Walmart Money Center or customer service desk.
- Present your current EnerStar billing statement and choose from two payment options:
 - Standard three business day option is \$0.88.
 - Next business day option is \$1 .88. **There are no same day payments.**

- Pay with cash, your Walmart Money Card, or a PIN-based debit card.
- Receive a receipt as proof of payment

It is important to plan ahead and know your due dates. For more information on area payment locations or about other payment options call EnerStar's Member Services department at 800-635-4145 or visit www.enerstar.com.

To locate other payment locations, visit www.enerstar.com and click "Locate Pay Stations"

Payment must be processed at Walmart by 7 p.m. CST. Available business days exclude weekends and other days banks are legally closed. EnerStar is not immediately notified of your payment. You must allow adequate time for processing. If you have questions, contact EnerStar to avoid disconnection of service due to a late payment. Standard and Next Day Bill Payment services provided by CheckFreePay Corporation. Walmart is an authorized agent of CheckFreePay Corporation. Not all billers are available. Products and services offered may vary by location. All prices are subject to change without notice. Ask associate for details.

Online bank payments improved

Checks now sent electronically to EnerStar

Do you pay your EnerStar Electric bill through your bank's online bill payment system? If so, we have an exciting update to tell you about.

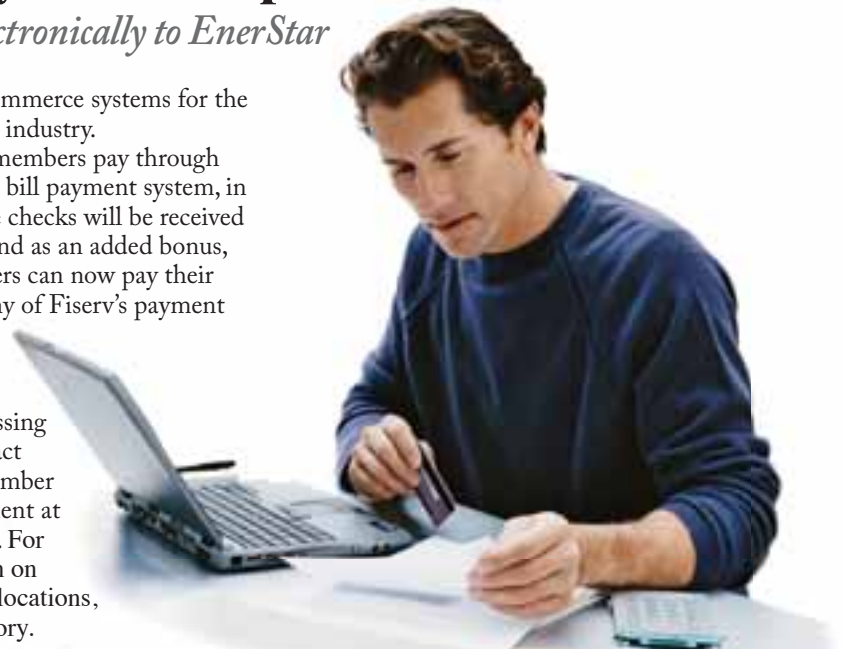
You may not have been aware but previously when you paid online through your bank, the bank's processing company actually mailed a check to EnerStar. When received, the checks often came with incorrect electric account numbers or without billing stubs. And all too often, some payments were received in our office after the due date, causing late payment penalties.

To alleviate these problems, EnerStar recently signed an agreement with Fiserv, a leading global provider of information management

and electronic commerce systems for the financial services industry.

Now when members pay through the bank's online bill payment system, in most cases, those checks will be received electronically. And as an added bonus, EnerStar members can now pay their electric bills at any of Fiserv's payment locations.

If you have questions on the new check processing procedures, contact the EnerStar Member Services department at 1-800-635-4145. For more information on remote payment locations, see the related story.



Helping members understand energy use

Usage graphs return to statements

In an effort to help members better understand their energy usage, EnerStar recently introduced an usage graph to their billing statements. The statements debuted in December.

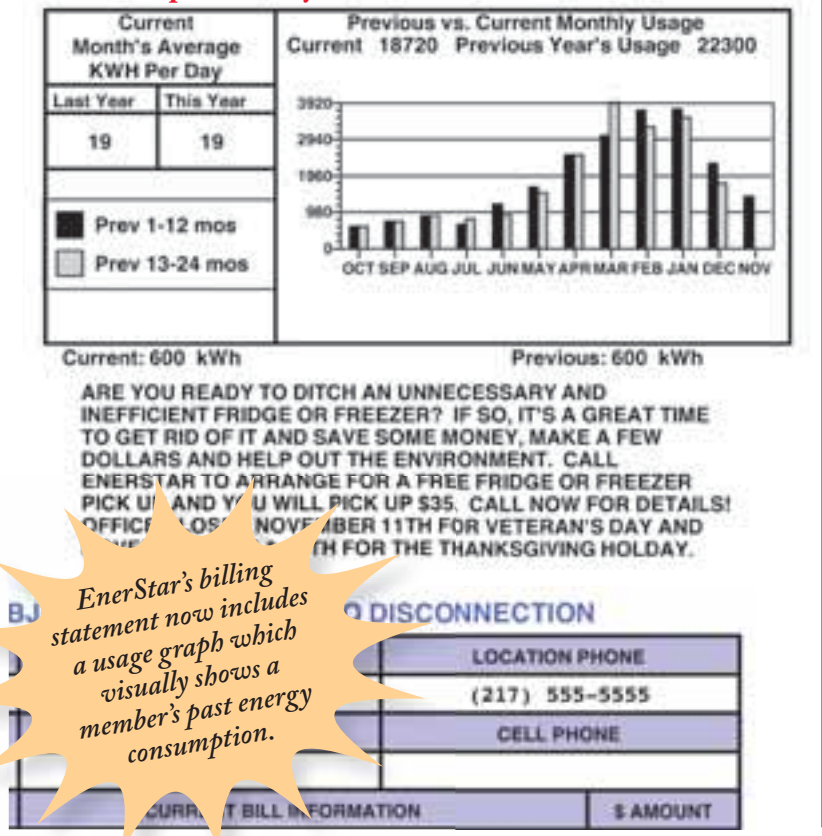
The usage graph will visually compare past energy consumption to the current month's consumption. On the left side is the "Current Month's Average KWH per Day." This is a quick reference to how the daily average compares to last year.

On the right side, members will find usage patterns in kilowatt-hours

for each of the past twelve months. The left black bar is consumption one year ago and the right gray bar is consumption for the current year.

"We are always looking for ways to provide better information about energy usage. It helps us all make wiser energy choices," said Angela Griffin, Manager of Member Services and Marketing. She added that EnerStar E-Bill at www.enerstar.com also has historical information on billing, payments and consumption.

Look at this portion of your bill



EnerStar's billing statement now includes a usage graph which visually shows a member's past energy consumption.

One Number Does It All

*Regardless of your calling location...
Regardless of time of day...*

**24 hours a day/7 days a week, call
1-800-635-4145**

This number will handle all your calls and we can best serve you on this number. And remember, store the number in your home and cell phones!



Sign up for PowerText!

Get text alerts to your mobile phone regarding major power outages!

It's easy to sign up and a free service!



**To sign up visit
www.enerstar.com/alerts**

Standard text messaging rates may apply



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Follow us on Twitter!



twitter.com/enerstar