

Preparing for the future

Our primary goal is simple - to provide you, our member/owners, with safe and reliable electric service at the lowest possible cost - for the long-term.

Since we are a not-for-profit, cooperatively-owned business, our focus is always on how we can better serve you. It is nice to not have to worry about far away shareholders as we focus our efforts locally.

There are several things we have recently done - and are continuing to do - to ensure that we can provide you quality service and reasonable rates.

Power Supply

Several years ago, your board of directors authorized our involvement in the Prairie State Energy Campus. This state-of-the-art power plant is located right here in Illinois and is among the cleanest coal plants in the world. It has just recently started producing electricity and should be at full capacity by the end of this year.

The electricity generated from Prairie State will allow us to provide you with a power solution that will stabilize electric rates over the long-term. This is especially critical now because federal EPA regulations are forcing the closure of many power plants in 2013. These closures will probably result in higher - and much more volatile - energy prices.

Unbundled Bills

Our current electric rates are made up of three main

components: a facility charge, an energy charge, and taxes. In reality, though, there are many individual pieces that make up the cost of delivering electricity to your home.

We are working to restructure our rates and develop a fully unbundled bill that will allow you to easily see and understand each of those components so you are more informed about where your electric dollars are being spent.

The goal of this process is to have rates that better match up with the current energy landscape and reflect the actual costs of each component of providing you with reliable electric service.

The good news is that this rate restructuring will be revenue neutral. In fact, many of you will see a decrease in your monthly electric bill. This rate restructuring will probably go in effect in early 2013.

We will continue to keep you updated as we go through this process.



**MESSAGE FROM
THE PRESIDENT**

Dave Champion
Eastern Illini's President/CEO

View, manage, and pay your electric bill online or with your smartphone.

smarthub

SmartHub, a mobile and Web app, delivers accurate, timely account information and allows you to make payments in a secure environment with the touch of a button, right from your mobile device or on your computer.

With SmartHub you can:

- Pay your bill
- Track your history
- Check your kWh use
- Contact our office
- Keep up with EIEC news



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