

# Never Get a Busy Signal When Calling Clinton County Electric to Report an Outage!

On the evening of January 26, 2016, Ameren's transmission lines experienced a failure which caused over 80 percent of the members served by Clinton County Electric Cooperative to "go dark." CCECI members began calling the cooperative to report their outage, which is what we want you to do. Unfortunately, some members were unable to get through and got a busy signal.

By dialing **800-526-7282**, 24 hours a day, seven days a week, you avoid the local phone switch and go directly to the toll system where you can speak to a representative to report your outage.



For faster and even more efficient service, visit our website  
[www.cceci.com](http://www.cceci.com) to sign up for outage texting.



Clinton County  
Electric Cooperative, Inc.

Your Touchstone Energy® Partner 